

KONYA WASTEWATER TREATMENT PLANT REHABILITATION AND II. STAGE CONSTRUCTION PROJECT

STAKEHOLDER ENGAGEMENT PLAN (SEP)

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Stakeholder Engagement Plan (SEP)

Project Information

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Prepared by: POSEİDON Environmental Social Consulting Engineering Trade Co. Ltd. (POSEİDON)

Pelin Deniz YOĞURTÇU	Project Manager/International Projects Coordinator
Hilal AYDIN	Environmental Specialist / Environmental Engineer
Fikret VAROL	Environmental Specialist / Environmental Engineer
Begüm AYDOĞAN	Environmental Specialist / Environmental Engineer
Merve YILDIRIM	Social Specialist / Sociologist
Hüseyin GÜNGÖR	H&S Expert
Cansu GÜLER	H&S Expert / Environmental Engineer

This Stakeholder Engagement Plan has been prepared by POSEİDON Environmental Social Consulting Engineering Trade Co. Ltd. (POSEİDON) within the scope of Konya Wastewater Treatment Plant Rehabilitation and II. Stage Construction Project financed by the World Bank (WB).



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List of Abbreviations

AoI	Area of Influence
CIMER	Presidency's Communication Center
Consultant	POSEİDON Environmental Social Consulting Engineering Trade Co. Ltd.
DSİ	State Hydraulic Works [Devlet Su İşleri]
EIA	Environmental Impact Assessment
E&S	Environmental and Social
ESF	Environmental and Social Framework
ESMS	Environmental and Social Management System
ESSs	Environmental and Social Standards
GBV	Gender-Based Violence
GM	Grievance Mechanism
GMCP	Grievance Mechanism Contact Person
GRS	Grievance Redress Service
İLBANK	İlbank Trade Incorporation [İller Bankası Anonim Şirketi]
KOSKİ	Directorate General of Konya Water and Sewerage Administration [Konya Su ve Kanalizasyon İdaresi Genel Müdürlüğü]
NGO	Non-Governmental Organization
OIPs	Other Interested Parties
PAPs	Project Affected Parties
PIU	Project Implementation Unit
PMU	Project Management Unit
POSEİDON	POSEİDON Environmental Social Consulting Engineering Trade Co. Ltd.
SCM	Stakeholder Consultation Meeting
SEP	Stakeholder Engagement Plan
SEA/SH	Sexual Exploitation and Abuse/Sexual Harassment
Project	Water Circularity and Efficiency Improvement Project
Sub-project	Konya Wastewater Treatment Plant Rehabilitation and II. Stage Construction Project
WCEIP	Türkiye Water Circularity and Efficiency Improvement Project
WB	World Bank
WWTP	Wastewater Treatment Plant
YIMER	Foreigners Communication Center



EXECUTIVE SUMMARY

Konya Wastewater Treatment Plant Rehabilitation and II. Stage Construction Project (the sub-Project) has been included in the list of Türkiye Water Circularity and Efficiency Improvement Project (WCEIP), financed by the World Bank (WB) and implemented by İller Bankası A.Ş. (İLBANK) being the Financial Intermediary. WCEIP was developed to increase the circularity and efficiency of irrigation and wastewater services in selected water-stressed regions and to strengthen institutional capacity and coordination for resilient service delivery and wastewater reuse in selected basins in Türkiye. The sub-project plans to increase the capacity of both the wastewater treatment plant and the electrical energy generation at the plant.

İLBANK has established an Environmental and Social Management System (ESMS) effective on 24th of Dec 2023. The ESMS is aimed at ensuring systematic identification, assessment, management, monitoring, and reporting of the environmental and social (E&S) risks and impacts of the projects and subprojects financed by the International Finance Institutions (IFIs). Since Sub-loan Agreement signed after the effective date, this process will be implemented on an ongoing basis after signature with the Contractor in line with the requirements of the national legislation, international agreements and conventions ratified by Türkiye and E&S standards of lending IFIs (World Bank for the WCEIP). As a critical element of the ESMS, İLBANK has adopted and published an E&S Policy¹ applicable to all İLBANK projects and subprojects financed through IFIs.

According to the World Bank's Environmental and Social Framework (ESF), projects are classified into one of four classifications as High Risk, Substantial Risk, Moderate Risk or Low Risk taking into account relevant potential risks and impacts, such as the type, location, sensitivity and scale of the project; the nature and magnitude of the potential environmental and social risks and impacts; the capacity and commitment of the Borrower; and other areas of risks that may be relevant to the delivery of environmental and social mitigation measures and outcomes.

Considering these², the environmental and social risk categorization of the project is determined as 'Substantial'.

This Stakeholder Engagement Plan (SEP) is prepared for Directorate General of Konya Water and Sewerage Administration (KOSKİ) Konya Wastewater Treatment Plant Rehabilitation and II. Stage Construction Project" ("The Sub-project") located in Karatay District of Konya Province.

This SEP has been prepared under the World Bank's Environmental and Social Framework. Both the Draft SEP and the final SEP will be disclosed on KOSKİ's official website³. Per Environmental and Social Standard ESS10 on Stakeholder Engagement and Information Disclosure, the implementing agencies should provide stakeholders with timely, relevant, understandable, and accessible information, and consult with them in a culturally appropriate manner, which is free of manipulation, interference, coercion, discrimination, or intimidation.

SEP is a living document which is subject to revisions and updates in case of the needs and changes in the Sub-project. The SEP report will be updated when the construction of the industrial facilities under construction within the borders of Fevzi Çakmak Neighborhood is completed and a working population emerges there. However, updating the SEP is not limited to this condition only. The SEP can be revised and updated as needed throughout the life of the project.

¹ <https://www.ilbank.gov.tr/sayfa/ilbank-environmental-and-social-policy>

² <https://www.worldbank.org/en/projects-operations/environmental-and-social-framework>

³ <https://www.koski.gov.tr>



1 INTRODUCTION

World Bank (WB) and the İLLER BANKASI A.Ş. (İLBANK) signed the Türkiye Water Circularity and Efficiency Improvement Project (WCEIP) on September 20, 2023, which aims a) to improve wastewater services and reuse; (b) to increase irrigation services and efficiency; and (c) to strengthen institutional capacity and coordination for managing water circularity and point source pollution reduction in selected water-stressed areas in Türkiye. WCEIP comprises the following components:⁴

- Component A: Wastewater Collection, Treatment, and Reuse
- Component B: Rehabilitation, Construction, and Modernization of Irrigation System
- Component C: Institutional Strengthening, Capacity Building, and Innovation for Irrigation Services and Implementation of Circular Principles in Water
- Component D: Project Management

Konya Wastewater Treatment Plant Rehabilitation and II. Stage Construction Project (sub-Project) will be financed under Component A of WCEIP. While WB is the financier and İLBANK is the financial intermediary of the Project, Konya Water and Sewerage Administration (KOSKİ) will implement the sub-Project. The sub-project aims to increase the capacity of both the wastewater treatment plant and the electrical energy generation at the plant.

1.1 Project Description

The first phase of the Konya Wastewater Treatment Plant (WWTP) was completed and put into operation in 2009. Due to the capacity of the current plant being fully utilized and the significant difference between the first stage design pollution values and the pollution loads encountered during operation, the "Konya Wastewater Treatment Plant Rehabilitation and II. Stage Construction Project" will be implemented. The Konya WWTP is situated on an area of 742,234 m² at the address of Saadet Street No:42 (0 Block Parcel 852 and Parcel 938) in Tatlıcak Neighborhood, Karatay District, Konya Province. Currently, urban wastewater originating from the Karatay, Meram, and Selçuklu districts is pumped to the plant by KOSKİ through a 3.4-kilometer-long main collector line. At the facility's exit, the treated water is delivered to the Konya main drain channel designed by the State Hydraulic Works (DSİ). With this sub-project, the existing capacity of 200,000 m³/day at Konya WWTP will be doubled to 400,000 m³/day.

The facility processes sludge generated from wastewater treatment through digesters to produce biogas. This biogas is used for electricity and heat energy generation. The biogas obtained in the digestion process is burned in gas engines, providing the necessary energy to heat the digesters. The sub-project aims to increase the capacity of both the wastewater treatment plant and the facility's electrical energy production. New units will be constructed in addition to the existing ones.

A mesophilic anaerobic digestion process is applied to biologically stabilize the sludge produced during wastewater treatment, resulting in the production of fertilizer products from the sludge. According to the "Regulation on the Use of Domestic and Urban Sewage Sludge in Soil," published in the Official Gazette dated 03.08.2010 and numbered 27661, heavy metal parameters do not exceed the limit values in the analyses conducted. An increase in the use of sludge as fertilizer is expected within the scope of the project. Based on current data, the projected increase in fertilizer production due to the capacity

⁴ For further information on Project components please refer to Project Appraisal Document (PAD) of the WCEIP available at: <https://documents1.worldbank.org/curated/en/099050423045535184/pdf/BOSIB0a8cff87a021089250c3ed44fce09b.pdf>

expansion is 156 tons per day during the summer season and 170 tons per day during the winter season by 2040.

Construction activities will last for 36 months, followed by a 12-month Defect Liability Period (DLP) after the plant is commissioned. During the land preparation and construction phase of the project, 300 personnel are planned to be employed, and 101 people will be employed during the operation phase. This sub-project is considered part of a broader initiative aimed at improving irrigation and wastewater services in water-stressed areas in Türkiye and enhancing water circularity.

Potential Environmental and Social Risks and Impacts of the Sub-Project

The sub-Project is being prepared under the World Bank's Environmental and Social Framework (ESF). According to ESF, projects are classified into one of four classifications as High Risk, Substantial Risk, Moderate Risk or Low Risk taking into account relevant potential risks and impacts, such as the type, location, sensitivity and scale of the project; the nature and magnitude of the potential environmental and social (E&S) risks and impacts; the capacity and commitment of the Borrower; and other areas of risks that may be relevant to the delivery of E&S mitigation measures and outcomes. Considering these, the E&S risk categorization of the sub-project is determined as 'Substantial' by ILBANK and an Environmental and Social Impact Assessment (ESIA) including an Environmental and Social Management Plan (ESMP) is prepared which is available at KOSKİ's web site⁵ /. The anticipated E&S risks and impacts of the Projects can be summarized as:

- Construction activities and traffic impacts
- Community health and safety
- Human resources, labor management, employment and working conditions
- Inadequate Stakeholder Engagement Activities: Limited communication channels, lack of timely information dissemination, and insufficient opportunities for public participation, including inadequate consultation meetings, limited access to feedback mechanisms, and failure to incorporate stakeholder input into decision-making processes.
- Insufficient Involvement of Vulnerable Groups in Consultation Processes: Challenges in reaching disadvantaged groups, language barriers, accessibility issues, and exclusion from decision-making processes.

Implementation Arrangements

KOSKİ established a Project Implementation Unit (PIU) to implement the sub-Project, and the Project Management Unit (PMU) established under the Department of International Relations of ILBANK will be responsible for the monitoring of the implementation of the sub-Project.

1.2 Objective of the Stakeholder Engagement Plan

Since the sub-Project is being prepared under the ESF, per Environmental and Social Standard 10 (ESS10) of ESF on Stakeholder Engagement and Information Disclosure, KOSKİ has been prepared sub-project specific Stakeholder Engagement Plan (SEP) and provide stakeholders with timely, relevant, understandable, and accessible information, and consult with them in a culturally appropriate manner, which is free of manipulation, interference, coercion, discrimination, or intimidation.

Therefore, the overall objective of this SEP is to define a program for stakeholder engagement, including public information disclosure and consultation throughout the entire project cycle. The SEP outlines the ways in which the KOSKİ will communicate with stakeholders and includes a grievance mechanism by which people can raise concerns, provide feedback, or make complaints about the sub-project and any

⁵ <https://www.koski.gov.tr>



activities related to the sub-project. The SEP specifically emphasizes methods to engage groups considered most vulnerable and that are at risk of being left out of project benefits.

The SEP will be revised and updated as necessary during project implementation.

2 STAKEHOLDER IDENTIFICATION AND ANALYSIS

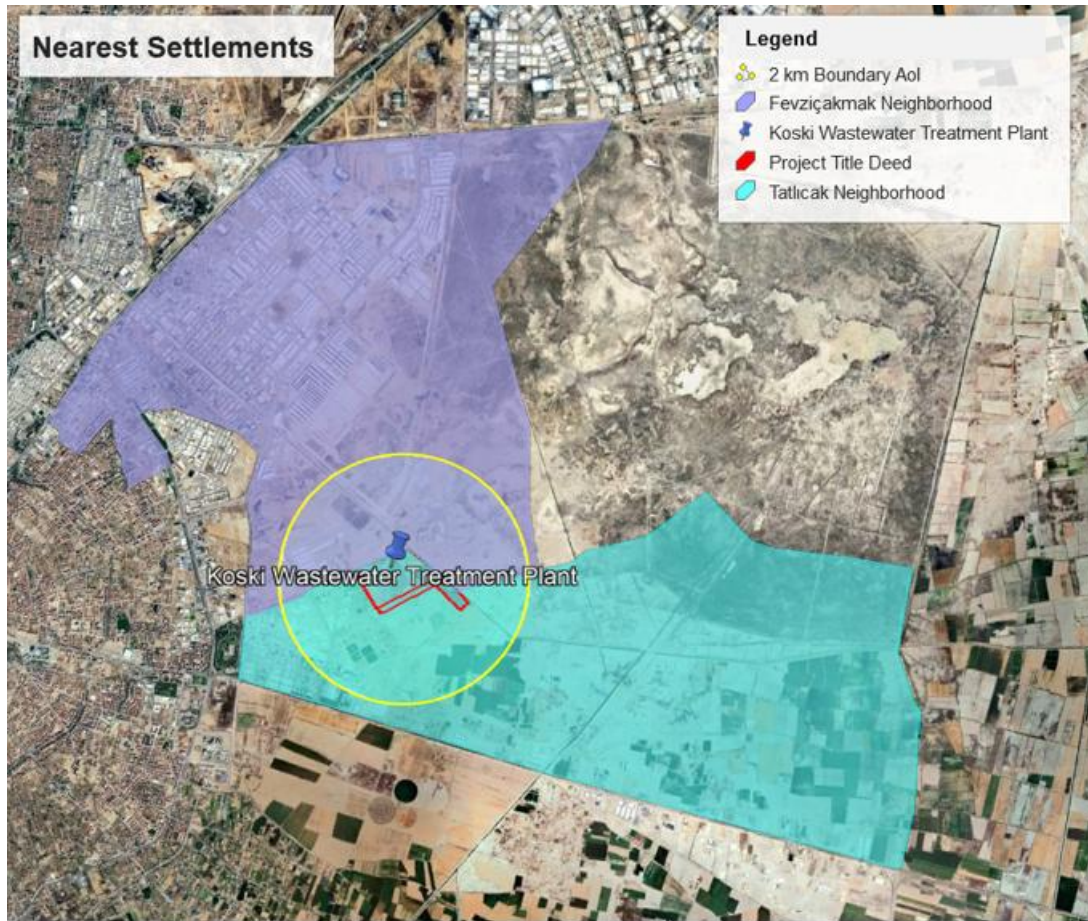


Figure 2-1 Project Area

Table 1. Stakeholder Groups

Stakeholder Groups	Stakeholder Type			
	Type of Impact	Cause of Impact/interest	Affected Party	Other Interested Party
Sub-Project Owner				
<ul style="list-style-type: none"> Konya Metropolitan Municipality Directorate General of Konya Water and Sewerage Administration Contractors and Employees. 	Direct/Positive Impact	Sub-Project Development, Implementation and Employment	√	
Government / Authorities				
<ul style="list-style-type: none"> Konya Provincial Directorate of Environment, Urbanization and Climate Change Konya City Health Authority, Directorate General for State Hydraulic Works, Konya Provincial Directorate of Environment, Urbanization and Climate Change, 	Indirect/Positive Impact	Relation of the Sub-project with Healthcare, Environmental and Social institutions during construction and operational phases		√

Stakeholder Groups	Stakeholder Type			
	Type of Impact	Cause of Impact/interest	Affected Party	Other Interested Party
<ul style="list-style-type: none"> ▪ Konya Directorate of Culture and Tourism, ▪ Konya Provincial Directorate of National Education ▪ Mukhtar of Tatlıcak and Fevzi Çakmak Neighborhoods ▪ Meram District Governorship ▪ Karatay District Governorship ▪ Selçuklu District Governorship ▪ Provincial Directorate of Agriculture and Forestry ▪ Karatay Chamber of Agriculture ▪ Karatay Chamber of Commerce ▪ Union of Chambers of Tradesmen and Craftsmen ▪ Konya Chamber of Industry ▪ Tatlıcak Mukhtar's Office ▪ Fevziçakmak Mukhtar's Office 				
Municipalities				
<ul style="list-style-type: none"> ▪ Metropolitan Municipality of Konya, ▪ Karatay ▪ Meram ▪ Selçuklu 	Direct/Positive Impact	Sub-Project Development, Implementation and Employment	√	
Local Communities				
<ul style="list-style-type: none"> ▪ Residents of Tatlıcak and Fevziçakmak Neighborhoods within the Aol of the Project ▪ Households engaged in farming activities in Tatlıcak Neighborhood within the area of influence of the project ▪ Vulnerable/disadvantaged individuals/groups living in Tatlıcak and Fevziçakmak Neighborhoods within the Project Aol which is: <ul style="list-style-type: none"> ○ People over 70 living alone, ○ People with chronic diseases, ○ Persons with disabilities, ○ Refugees/Migrants ○ Impoverished households 	Direct /Negative Impact	Potential noise and dust emissions, traffic, access restrictions during construction phase	√	
Businesses				

Stakeholder Groups	Stakeholder Type			
	Type of Impact	Cause of Impact/interest	Affected Party	Other Interested Party
<ul style="list-style-type: none"> ▪ Demirbey Livestock and Milk Farm ▪ Poyraz Livestock Facility ▪ Adakçı Uğur Livestock Facility ▪ Vatan OIZ ▪ Abaloğlu Feed, Soybean and Textile Industrial Facility ▪ Konya Adakçı Palan Livestock Farm ▪ Dostlar Sport Facility ▪ Gökçek Livestock ▪ Özmutlu Livestock ▪ Doğan Pallet ▪ Bakanlar Integrated Meat Facilities ▪ Yuksel Leather Company ▪ Konimsan Construction Materials Industry ▪ Koyuncu Chemical Chlor Alkali Plant 	Direct /Negative Impact	Potential noise and dust emissions, traffic, access restrictions during construction phase	√	
NGO				
<ul style="list-style-type: none"> ▪ ÇEVKO - Çevre Koruma ve Ambalaj Atıkları Değerlendirme Vakfı ▪ TEMA - Türkiye Erozyonla Mücadele Ağaçlandırma ve Doğal Varlıkları Koruma Vakfı 	Indirect Impact	The pollution load of the discharged irrigation will be reduced.		√
Media				
<ul style="list-style-type: none"> ▪ International, national, and local media 	Indirect Impact	Informing the public		√
Universities				
<ul style="list-style-type: none"> ▪ Selçuk University ▪ Necmettin Erbakan University ▪ Konya Technical University ▪ Food and Agriculture University ▪ Karatay Chamber of Commerce ▪ Karatay Foundation University 	Indirect/Positive Impact	It will assist the project, research and development studies of relevant departments of universities.		√

2.1 Methodology

In order to meet best practice approaches, the sub-project will apply the following principles for stakeholder engagement:

- *Openness and life-cycle approach:* Public consultations for the sub-project will be arranged during the whole life cycle, carried out in an open manner, free of external manipulation, interference, coercion, or intimidation.
- *Informed participation and feedback:* Information will be provided to and widely distributed among all stakeholders in an appropriate format; opportunities are provided for communicating stakeholder feedback, and for analyzing and addressing comments and concerns.
- *Inclusiveness and sensitivity:* Stakeholder identification is undertaken to support better communications and build effective relationships. The participation process for the projects is inclusive. All stakeholders at all times are encouraged to be involved in the consultation process. Equal access to information is provided to all stakeholders. Sensitivity to stakeholders' needs is the key principle underlying the selection of engagement methods. Special attention is given to vulnerable groups that may be at risk of being left out of project benefits, particularly women, the elderly, persons with disabilities, displaced persons, and migrant workers and communities, and the cultural sensitivities of diverse ethnic groups.
- *Flexibility:* If social distancing, cultural context (for example, particular gender dynamics), or governance factors (for example, high risk of retaliation) inhibits traditional forms of face-to-face engagement, the methodology should adapt to other forms of engagement, including various forms of internet- or phone-based communication.

For the sub-Project, the following stakeholders were identified and analyzed. These stakeholders include project affected parties (PAPs) (as defined in section 2.2), other interested parties (OIPs) (as defined in section 2.2) and disadvantaged/vulnerable individuals or groups (as defined in section 2.4).

2.2 Project Affected Parties

Project Affected Parties (PAPs) include local communities, community members and other parties that may be subject to direct impacts from the sub-Project. Specifically, the following individuals and groups fall within this category:

- **Residents of Tatlıcak Neighborhood:** The residents of the Tatlıcak Neighborhood where the sub-Project will be implemented will be directly exposed to the impacts of construction activities. Population of Tatlıcak Neighborhood, male 2035, female 2.155, total .4.190.⁶
- **Residents of Fevziçakmak Neighborhood:** The residents of the Fevziçakmak Neighborhood where the sub-Project will be implemented will be directly exposed to the impacts of construction activities. Population of Fevziçakmak Neighborhood, male 4321, female 4174, total 8495.
- **Farmers:** Farmers who benefit from sewage sludge as fertilizer are also among the sub-project stakeholders. Since these stakeholders, who were influential throughout the sub-Project, are in this category, more active participation is required. The number of people who grow agricultural products is 110⁷ in Tatlıcak neighborhood. Agriculture is not included within the livelihoods of the residents of the Fevziçakmak neighborhood.⁸

2.3 Other Interested Parties

The projects' stakeholders also include parties other than the directly affected communities, including:

Other interested parties include individuals, groups, and others who may have an interest in the subproject because of its location, proximity to natural or other resources, or the sectors or parties

⁶ Turkish Statistical Institute (TurkStat), 2023

⁷ Karatay Chamber of Agriculture

⁸ Interview conducted with The Mukhtar of Fevzi Çakmak Neighborhood.



involved in the project. This group may include local government officials, community leaders, the media, and civil society organizations, especially those working in or within the affected communities.

- Tatlıcak Mukhtar's Office
- Fevziçakmak Mukhtar's Office
- Karatay Chamber of Agriculture
- General Directorate of State Hydraulic Works
- Konya Metropolitan Municipality Department of Climate Change and Zero Waste
- Konya Provincial Directorate of Environment, Urbanization and Climate Change
- Konya Karatay Municipality
- Konya Chamber of Industry
- Yeni Konya Newspaper
- Konya Chamber of Commerce Karatay Foundation University

2.4 Disadvantaged/Vulnerable Individuals or Groups

Within the sub-Project, the vulnerable or disadvantaged groups may include but are not limited to the following:

Fevzi Çakmak Neighborhood

- **Persons with Disabilities:** There are 30 individuals with disabilities in the neighborhood. These individuals may face physical challenges in participating in stakeholder engagement activities unless accessible facilities and transportation are provided.
- **Households Living in Poverty:** The neighborhood includes 20 households classified as impoverished. Limited financial resources may restrict their ability to access engagement meetings, particularly if transportation or time away from income-generating activities is required.

Given the lack of unemployment and the small number of disadvantaged households, the project's impact on vulnerable groups in Fevzi Çakmak is expected to be minimal. However, targeted measures such as accessible meeting locations can ensure inclusivity for persons with disabilities.

Tatlıcak Neighborhood

- **Persons with Disabilities:** The neighborhood has 15 individuals with disabilities, who may encounter difficulties attending project-related activities if appropriate accommodations, such as ramps or sign language interpretation, are not available.
- **Unemployment:** The mukhtar estimates that nearly half of the neighborhood's young population is unemployed, indicating significant economic vulnerability. This group may have limited financial or emotional capacity to engage with the project due to their focus on securing livelihoods.
- **Households Living in Poverty:** Approximately 600 households in the neighborhood are impoverished. Financial constraints and other socioeconomic barriers may hinder their participation in project activities, particularly if transportation or childcare costs are involved.
- **Elderly Population:** There are 50 households consisting of individuals aged 70 and above living alone. These individuals may face mobility or communication challenges, limiting their ability to engage in project activities without specific support measures.
- **Refugee Households:** According to information received from the muhtar, there are a total of 32 refugee households (Afghan and Syrian). These individuals may have difficulties in conveying grievances or participating in stakeholder engagement activities due to language barriers.
- **People with Chronic Diseases:** In line with the information received from the mukhtar, there are 6 individuals with chronic respiratory diseases. Construction activities, particularly dust and



emissions, may pose additional health risks to these individuals. Proper mitigation measures, such as dust suppression and air quality monitoring, should be considered to minimize potential impacts.

Vulnerable groups within the communities affected by the sub-project will be further confirmed and consulted through dedicated means, as appropriate.

Lack of transportation to events, language differences will cause difficulties to reach the vulnerable/disadvantaged individuals/groups in terms of participating in consultation activities, events. Vulnerable/disadvantaged groups are expected to participate in stakeholder engagement activities in the project on an equal basis with other stakeholder groups. The Proposed Strategy for Incorporating of the Views of Vulnerable Groups is provided in Section 3.6.



3 STAKEHOLDER ENGAGEMENT PROGRAM

3.1 Summary of Stakeholder Engagement Done During Project Preparation

Since the sub-Project is subject Environmental Impact Assessment (EIA), per national Environmental Impact Assessment Regulation, an EIA report was prepared⁹ on November 9, 2020 and a public participation meeting was carried out on November 30, 2020 at 14:00 at Aziziye Cultural Center of Karatay District in order to inform the public about the sub-project and receive their opinions and suggestions. Other than the staff of the KOSKİ and the consultant firm only one person attended the meeting. The Deputy Director of Konya Provincial Directorate of Environment, Urbanization and Climate Change chaired the meeting and the staff of the company that prepared the EIA report made a presentation about the sub-Project. After the presentation, there were no questions and the meeting was finalized. The minutes of meeting and the participant list is given in ANNEX-A: MEETING RECORD.

On July 15, 2020, a meeting was held at the Karatay Chamber of Agriculture with the participation of producers. During this meeting, information about the project was shared. As part of the Environmental and Social Impact Assessment (ESIA) preparation process, an online meeting was held with the Karatay Chamber of Agriculture on May 13, 2024. During this meeting, attended by officials, information was gathered regarding agricultural activities in Karatay District, particularly in Tatlıcak and Fevziçakmak Neighborhoods.

In addition, interviews were conducted with the mukhtar of Tatlıcak Neighborhood on August 17, 2023, and with representatives of the Konya Provincial Directorate of Environment, Urbanization and Climate Change, the Konya Metropolitan Municipality Climate Change and Zero Waste Department, the General Directorate of State Hydraulic Works, and Karatay Municipality on August 28 and September 4-18, 2023. These meetings aimed to inform them about the sub-Project and to receive their concerns, opinions, and requests regarding the sub-Project.

The mukhtar of Tatlıcak Neighborhood stated that communication with project officials was limited and expressed concerns about potential odor and noise issues.

On January 21, 2025, a telephone interview was conducted with the Mukhtar of Fevziçakmak Neighborhood. During this conversation, the mukhtar confirmed that there were no complaints related to the project (see Table 3-1).

Impact Assessment (ESIA) process, a Stakeholder Consultation Meeting was held on May 15, 2025, for the Konya Centrum Wastewater Treatment Plant Rehabilitation and 2nd Stage Construction Sub-Project. The meeting was organized in accordance with the Stakeholder Engagement Plan (SEP), prepared by POSEIDON Consulting in line with ILBANK's Environmental and Social Management System and the World Bank's Environmental and Social Standards (ESSs). During the meeting, key project details were shared and feedback from stakeholders was recorded. For detailed information on Stakeholder Consultation Meeting, please refer to Annex-H.

⁹ .<https://eced.csb.gov.tr/jsp/ek1/31718#>



Table 3-1 Summary of Background Studies

Stakeholder	Interviewee / Title	Consultation Date and Place	Remarks from the Consultation
OIP	Konya Provincial Directorate of Environment, Urbanization and Climate Change / Branch Manager	August 28, 2023 Phone Interview	<ul style="list-style-type: none"> The branch manager is knowledgeable about the sub-project. Communication is effective and efficient. Communication and cooperation between project officials and the branch manager are effective. The need to reduce the rate of untreated water with the population increase in Konya was emphasized. Positive impacts on local development and climate change were stated.
OIP	Konya Metropolitan Municipality Department of Climate Change and Zero Waste / Branch Manager	September 04, 2023 Phone Interview	<ul style="list-style-type: none"> The Director is informed about the sub-project. He stated that it was necessary to increase the capacity of the facility due to the growth of the industrial zone and increasing population. He listed protection of the ecological structure of the Salt Lake basin, reduction of methane gas and nitrogen, employment, access to clean water, use of treated water in agricultural irrigation as positive impacts of the project. Moreover, he suggested investigating the usability of the treated water as water for industrial use.
OIP	General Directorate of State Hydraulic Works / Operation and Construction Department Branch Manager	September 04, 2023 Phone Interview	<ul style="list-style-type: none"> He stated that spring rainfall, sewage water and industrial waste data should be monitored regularly. If these data are not monitored regularly, the operation of the plant will be negatively affected. He stated that there has been a decrease in the efficiency of treated water recently. However, this determination is not based on numerical data. He stated that this decrease may negatively affect public health.
OIP	Karatay Municipality / Environmental Protection and Control Manager	September 18, 2023 Phone Interview	<ul style="list-style-type: none"> He stated that the need for the use of the facility has increased with increasing industrialization, population growth and migration to the city. He stated that the most important point of the project is to prevent the odor from reaching outside. At this point, he stated that the operating system of the facility should be fast and smooth. He stated that there is a need if the project is done carefully. He suggested organizing trainings on conscious agriculture and conscious irrigation.
PAP	Mukhtar of Tatlıcak Neighborhood	August 17, 2023 Mukhtar's Office	<ul style="list-style-type: none"> The Mukhtar's communication with the project authorities is limited. It is stated that communication can be done face to face. He also expressed concern that there may be odor and noise issues. The neighborhood meets its heating needs with coal. The income source of the neighborhood is below the minimum wage. For this reason, the mukhtar requests food and fuel support from the project owners. Moreover, it demands that the employment to be provided during the construction phase be met by the neighborhood and that communication be established when recruiting workers.



Stakeholder Engagement Plan (SEP)

PAP	Mukhtar of Fevziçakmak Neighborhood	January 21, 2025 Online Meeting	<ul style="list-style-type: none"> The main source of livelihood in the neighborhood is provided by regular salaried jobs. It is stated that there is no agricultural activity in the neighborhood. The income level is above the minimum wage and it is stated that the predominant age group is middle age (45-54) and there is no unemployment in the neighborhood. There are no concerns or complaints about the Project. Odor problems were reported from time to time, but the source of the odor could not be determined and it is thought that this problem may be caused by the industrial zone. Moreover, no written complaints were received.
PAP	Karatay Chamber of Agriculture / President	May 13, 2024 Online Meeting	<ul style="list-style-type: none"> Within scope of the facility, the sludge resulting from wastewater treatment activity is digested through digesters and produced into biogas. He predicts that there will be a demand for the increased amount of sludge as a result of the capacity increase. He stated that when the water from the plant is used in agriculture, it increases the yield. However, he stated that the organization should be done according to the planting time of the farmers. Otherwise, the sludge will not be used. No negative impacts are expected for the sub-Project.
All stakeholder	Stakeholder Consultation Meeting	May 15, 2025 Directorate General of KOSKI Meeting Hall	<ul style="list-style-type: none"> The views, requests and questions of the participants during the Stakeholder Consultation Meeting and the responses received(See Annex-H).



3.2 Summary of Methods, Tools and Techniques for Stakeholder

3.3 Engagement

Different engagement methods are proposed and cover different stakeholder needs as stated below:

Public / Community Meetings

Public consultation meetings will be conducted every 6 months. These meetings aim to inform stakeholders about project progress, E&S impacts and mitigation measures, potential constraints on access to services and feedback from stakeholders. KOSKİ PIU will share sub-project details and receive feedback from the participants about the sub-project. Additionally, focus group discussions, face-to-face meetings, and interviews will be conducted to ensure the participation of different stakeholder groups and capture diverse perspectives.

Relevant institutions involved in these engagements include:

- General Directorate of Infrastructure and Urban Transformation Services,
- General Directorate of Environmental Management
- General Directorate of Environmental Impact Assessment, Permit and Inspection
- General Directorate of DSI
- General Directorate of ILBANK
- Konya Metropolitan Municipality
- Provincial Directorate of Environment, Urbanization and Climate Change
- Regional Directorate of DSI
- Konya Regional Directorate of ILBANK
- Karatay Chamber of Agriculture
- Konya Karatay Municipality
- Konya Selçuklu Municipality
- Konya Meram Municipality
- Konya Chamber of Industry
- Karatay Chamber of Commerce
- Union of Chambers of Tradesmen and Craftsmen
- Meram District Governorship
- Karatay District Governorship
- Selçuklu District Governorship
- Konya Selçuk University
- Konya Necmettin Erbakan University
- Konya Technical University
- Konya Food and Agriculture University Konya Chamber of Commerce Karatay Foundation University
- Tatlıcak Mukhtar's Office
- Fevziçakmak Mukhtar's Office

Media Communication

As local media usage rates are high among people of different ages and backgrounds in project-affected communities, media channels will be used as much as possible to disseminate information.

- KON TV
- Konhaber newspaper
- Merhaba newspaper
- Hakimiyet newspaper
- Yeni Konya newspaper
- Yeni Meram newspaper

Communication Equipment

Written information will be disclosed to the public through various means of communication and various materials, including brochures, flyers, posters, etc. Social media tools will also be utilized to expand outreach and facilitate real-time engagement (see Figure 5-3). KOSKİ will also regularly update its website on the E&S performance of the sub-Project. This website¹⁰ will also provide information on the grievance mechanism for the sub-project (see Section 5). Complaints will be recorded in writing and followed up by the complaint board to be established in accordance with World Bank standards. Additionally, critical complaints will be reported to İlbank within 24 hours. All stakeholder engagement processes will be recorded, monitored, evaluated, and reported together with the consultation form (ANNEX-B: TEMPLATE FOR MINUTES OF MEETING) and documentation such as participant sheets, photos, recordings, etc. will be backed up.

Project Tours for Media and Local Representatives

If necessary, site visits or presentation meetings will be organized for selected stakeholders from media or local authorities at appropriate points during the construction phase.

3.4 Stakeholder Engagement Program

The stakeholder engagement program presented in Table 3-2 outlines the engagement process, methods including sequencing, consultation topics and target stakeholders. KOSKİ is the responsible party to implement the stakeholder engagement program.

The World Bank and ILBANK do not tolerate reprisals and retaliation against sub-project stakeholders who share their views about Bank-financed projects.

¹⁰ <https://www.koski.gov.tr/>

Stakeholder Engagement Plan (SEP)

Table 3-2 Stakeholder Engagement Program

Project Stge	Target Stakeholders	Documents to be Disclosed	Topic of Consultation / Message	Method Used	Frequency / Timeline
Pre-construction phase	-PAPs -OIPs	Draft ESIA (including ESMP) and SEP of the sub-Project	<ul style="list-style-type: none"> Purpose, stages, general information about the sub-Project Anticipated E&S impacts and risks Proposed mitigation measures Grievance Mechanism Monitoring objectives and activities to be performed 	KOSKI Website, consultation form and documentation such as participant sheets, photos, recordings, brochures etc.	Semi-annually, firstly after the ESIA and SEP are approved by the WB, secondly before the start of Land preparation and construction activities and thirdly before the start of Operation activities and when there is a significant change in the project.
Land preparation and construction phase	-Project Affected Parties -Other Interested Parties	Draft ESIA (including ESMP) and SEP of the sub-Project	Information Disclosure <ul style="list-style-type: none"> Purpose, start date, duration, and nature of land preparation, construction, and operations activities Grievance Mechanism Status and effectiveness of implementation of mitigation measures related to relevant E&S impacts/risks Monitoring objectives and activities, and regular reporting back to stakeholders on monitoring results E&S documents (ESIA and SEP) 	Public / Community Meetings	Every 6 months
Operation phase					
Land preparation and construction phase	-Other Interested Parties	Draft ESIA (including ESMP) and SEP of the sub-Project	Social progress, economic and social development, and environmental protection Information and consultation on: <ul style="list-style-type: none"> Mitigation measures against potential E&S impacts/risks Grievance Mechanism Sustainability 	Public / Community Meetings	Annually
Operation phase					
Land preparation and construction phase	-Project Affected Parties -Vulnerable/ Disadvantaged Individuals/ Groups	Draft ESIA (including ESMP) and SEP of the Project	Traffic and Transportation Management <ul style="list-style-type: none"> Within the scope of the sub-project, road safety awareness, including the safe passage of the existing Saadet Street road belonging to the WWTP. Types, number and frequency of vehicles that will be used in construction phase. Cooperation with local communities and responsible authorities to improve signage, visibility, and overall safety 	<ul style="list-style-type: none"> Communication Equipment Public / Community Meetings Media Communication Project Tours for Media and 	In case of receiving grievances related to traffic and transportation management (annually if no grievance is received)



Stakeholder Engagement Plan (SEP)

Project Stge	Target Stakeholders	Documents to be Disclosed	Topic of Consultation / Message	Method Used	Frequency / Timeline
			<p>on roads near Tatlıcak Primary School, Mehmet Akif Ersoy Primary School, and Selçuklu Middle School</p> <ul style="list-style-type: none"> • Communication of traffic measures and Project Road usage with mukhtars • Grievance Mechanism 	Local Representatives	
Pre-construction phase Construction and Operation phase	Vulnerable/Disadvantaged Individuals/Groups	Draft ESIA (including ESMP) and SEP of the Project	<p>Interest of vulnerable/disadvantaged individuals/ groups</p> <p>Information on:</p> <ul style="list-style-type: none"> • General information of the sub-project, E&S impacts, mitigation measures, monitoring activities of the project • Special measures for the vulnerable/disadvantaged individuals/groups; Provision of vehicles for access to activities, interpreters for language differences. • Special language (Arabic etc.) requirements will be met 	Public / Community Meetings	Semi-annually, once before the start of construction activities Annually if no grievances are received (if any grievances are received from disadvantaged/vulnerable groups/individuals regarding the Project activities, within that month)



3.5 Disclosure of Information

The existing KOSKİ website (<https://www.koski.gov.tr/>) will be used to disclose project documents in Turkish, Arabic and English. Project documents will be available at KOSKİ office and Karatay district municipality. Project posters and information on the grievance mechanism will be provided at local venues in the districts such as mukhtar's office, Mesva Sanayi Mosque, Tatlıcak Central Mosque, Hacı Ali Efendi Mosque, Yeni Mosque, Talıca Coffeehouse. The brochures approved by İlbank will include information about the project, complaint mechanism and contact information. Project updates (including news on construction activities, key E&S data) will also be published on KOSKİ's website. In addition, details on the Project Grievance Mechanism will be published on the website. KOSKİ will regularly update and maintain its website.

Before final approval and disclosure, draft Environmental and Social (E&S) documents will undergo a stakeholder consultation process to gather feedback from affected communities and relevant stakeholders. These consultations will be conducted through public meetings, online feedback mechanisms, and engagement with local representatives. Comments and recommendations received during the consultation process will be reviewed, and necessary adjustments will be made to the documents before their finalization.

This participatory approach aims to enhance transparency, ensure inclusivity, and incorporate local concerns into project planning and implementation.

3.6 Proposed Strategy for Incorporating the Views of Vulnerable Groups

Lack of transportation to events, language differences will cause difficulties to reach the vulnerable/disadvantaged individuals/groups in terms of participating in consultation activities, events. During the project implementation, special mitigation measures will be in place to support the stakeholders to prevent their potential exclusion from the project implementation such as providing the transportation of these groups by vehicles.

In addition, for the working stakeholders the timing of those events will be arranged in a way that to ease their participation, or alternative solutions for those will be created.

The following additional support or resources will be made available for these people in the stakeholder engagement activities:

- Providing translation for the refugees who do not understand/speak Turkish,
- Providing written materials related to sub-Project information in larger fonts and in Braille system
- Choosing accessible venues for the consultation events and/or providing transportation for the people in remote areas (for example in villages)
- Organizing small events or meetings for the vulnerable people depending on their sensitivity (for example a small meeting for deaf individuals accompanied by a sign language expert)
- One-on-one meetings will be held in Tatlıcak and Fevziçakmak neighborhoods for groups who cannot attend the meeting.
- Organizing the events/meetings or consultation processes with the vulnerable/ disadvantaged individuals/groups in coordination with the relevant NGOs (if any) (for example, for physically disabled people, organizing the meeting/event with the help of Solidarity Association of Physically Disabled)



4 RESPONSIBILITIES AND RESOURCES FOR IMPLEMENTING STAKEHOLDER ENGAGEMENT ACTIVITIES

4.1 Implementation Arrangements

KOSKİ established a Project Implementation Unit (PIU) to implement the Project. Among other tasks, this PIU is also responsible for E&S practices during the pre-construction, construction and operation phases of the sub-Project. The PIU consists of PIU manager, environmental expert, social expert, occupational health and safety expert, and other experts as needed.

While, the overall responsibility for the implementation of this SEP lies with the Project Implementation Unit (PIU) manager, the social expert of PIU will conduct the stakeholder engagement activities with the assistance of other PIU members and will be responsible for reporting and monitoring of this SEP. The minutes of meetings will be documented according to the template provided in ANNEX-B: TEMPLATE FOR MINUTES OF MEETING. Comments or questions about the sub-Project or the consultation process can be conveyed through the grievance mechanism of the sub-Project.

Although, the construction contractor will not be responsible for conducting stakeholder engagements, the contractor will inform communities about community level disturbances and adverse effects during the construction activities (e.g. road closure, noises etc.). The social expert of the contractor will be responsible from this task.

Table 3 Roles and Responsibilities

Responsible Party	Responsibility	Details
PIU Manager	Overall responsibility for implementing the Stakeholder Engagement Plan.	<ul style="list-style-type: none"> Ensures that all stakeholder engagement activities comply with the SEP and the project standards. Oversees the work of PIU members and ensures effective communication within the team. Monitors compliance with national and international environmental and social regulations.
Social Expert (PIU)	Conducting stakeholder engagement activities and managing the grievance mechanism.	<ul style="list-style-type: none"> Plans, organizes, and conducts stakeholder meetings. Manages the grievance mechanism and ensures effective resolution of complaints. Records all stakeholder meetings, feedback received, and actions taken. Monitors and reports on stakeholder engagement activities. Ensures that disadvantaged groups (such as refugee households and elderly people)

		<p>can participate in stakeholder engagement activities.</p> <ul style="list-style-type: none"> Keeps track of distributed informational materials (flyers, brochures, newsletters). Prepares responses to complaints and ensures timely communication with complainants. Documents meeting minutes according to the template provided in ANNEX-B: TEMPLATE FOR MINUTES OF MEETING. Collects and reports oral and observed complaints related to employment and social issues.
Environmental Expert (PIU)	Implementing and monitoring environmental mitigation measure	<ul style="list-style-type: none"> Informs stakeholders about environmental management plans and sustainability practices. Assists the social expert in addressing complaints related to environmental issues. Conducts site visits to assess environmental impacts and recommend corrective actions.
OHS Expert (PIU)	Supporting complaint assessment and ensuring compliance with safety regulations	<ul style="list-style-type: none"> Works alongside the social expert to document and address health and safety-related complaints. Ensures compliance with occupational health and safety requirements by the contractor. Identifies corrective actions to mitigate health and safety risks. Ensures that workers and local communities are informed about high-risk areas and safety measures. Organizes health and safety training for project staff and contractors.
Contractor	Ensuring compliance with stakeholder engagement and grievance mechanisms	<ul style="list-style-type: none"> Conducts activities in accordance with the SEP and other relevant management plans. Complies with grievance mechanism requirements and



		<p>supports the resolution of complaints.</p> <ul style="list-style-type: none"> ○ Avoids making commitments beyond their authority when interacting with stakeholders. ○ Provides relevant information and documentation to the PIU regarding stakeholder concerns.
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4.2 Budget

KOSKİ PIU is the main responsible for the implementation of the SEP and will provide all necessary resources for effective and timely stakeholder engagement activities.

The project's stakeholder engagement implementation arrangements are:

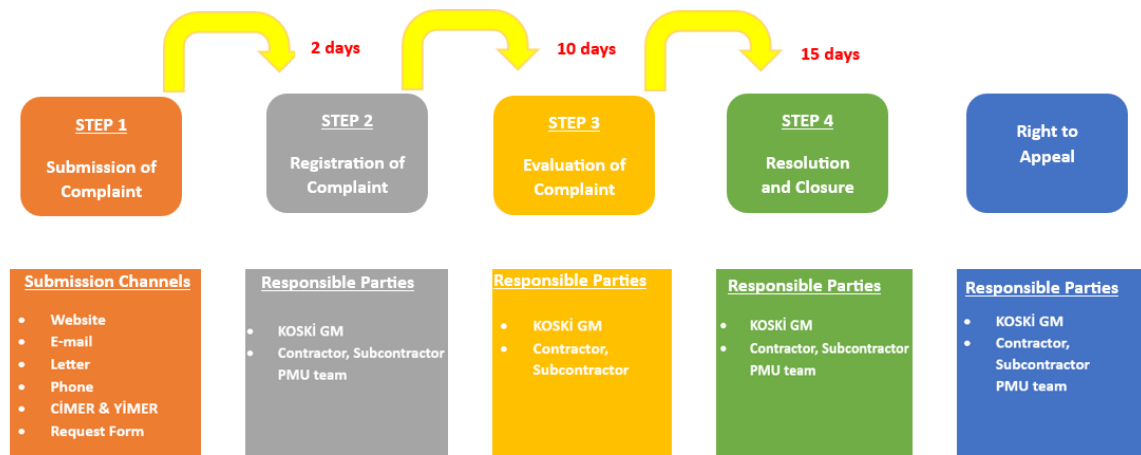
The budget estimate for the preparing and implementing SEP is 10.000 Euro. The budget breakdown can be found in ANNEX-C: SEP BUDGET TABLE.

5 GRIEVANCE MECHANISM

Managing, avoiding, minimizing and effective handling of grievances is an integral part of a sound stakeholder engagement strategy. Experience indicates that significant number of grievances arise from misunderstandings and that such grievances can be avoided or reduced through proactive and consistent engagement with communities. Engagement also helps anticipate and review community concerns to prevent them from escalating to grievances. For this reason, the following Grievance Mechanism (GM) as per WB will be implemented by KOSKİ/PIU throughout the lifetime of the Project including pre-construction, construction, and operation phases.

GM will enable receiving comments/ grievances in Turkish. In case of need of other languages, translator will be provided.

Figure 5-1 Grievance Mechanism Flowchart of Project Related Grievances



Submission of grievances and requests at the project level: PIUs at the municipal level will establish

When a complaint is received, a record will be created within 2 days, it will be examined within the following 10 days, and it will be resolved and closed within 15 days.

GMs, with multiple channels for submitting grievance and requests, as listed below:

- Web site: <https://www.koski.gov.tr/>
- E-mail: bilgi@koski.gov.tr
- Phone number: +90(332) 221 61 00
- Hot Line: Alo 185
- Fax number: +90(332) 235 46 34
- Address for Official Letter / Petition: İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuklu/Konya

On the website of KOSKİ, there is a contact page, the mechanism through which the grievances/request related to KOSKİ's activities are communicated and resolution process is followed (see Figure 5.2, Figure 5.3). In addition, many parts of the home page of KOSKİ's website include information on social media accounts and telephone numbers where grievances can be submitted.

Figure 5-2 KOSKİ Contact Page - I

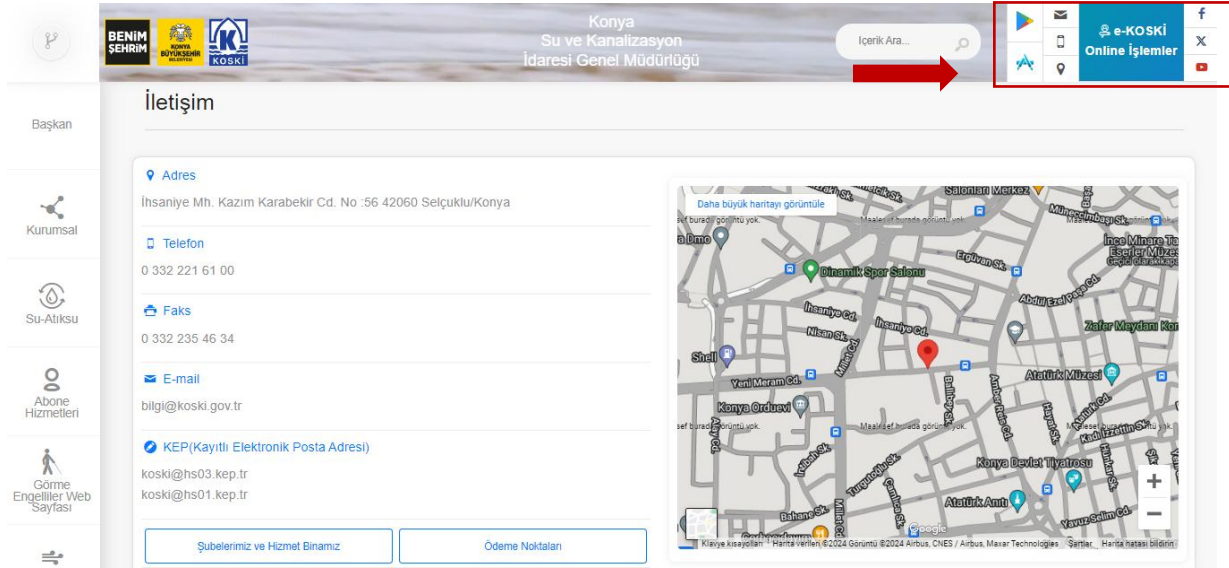
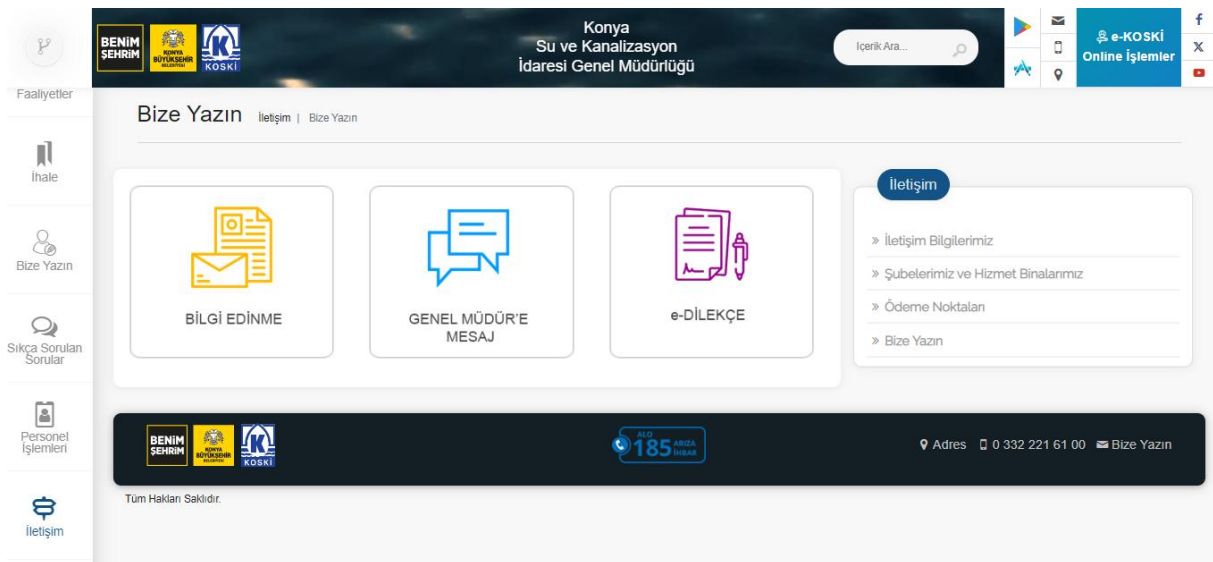


Figure 5-3 KOSKİ Contact Page - II



The complaint mechanism in KOSKİ's online complaint database has been created to resolve the problems and grievances reported to the relevant units of KOSKİ through the database in order to produce instant solutions to the problems related to the water network. Complaints can not be submitted anonymously. PIU should update its website so that complaints can be submitted anonymously.

Implementation of the GM for employees will be ensured throughout the financing life cycle of the subproject. The PIU asks contractors to develop and implement a grievance mechanism for the workforce, including subcontractors, prior to the start of work. Subcontractors will prepare labor management plans that will include a detailed description of the employee grievance mechanism.

Employees are informed about employee rights, basic occupational health and safety, and the grievance mechanism and operation at the time of their employment. An up-to-date list of contact points is provided in employee handbooks and/or bulletin boards. All processes related to the grievance mechanism are communicated in a language that employees can understand. When a dispute arises regarding



employee rights, it is essential that the employee and his manager, who have the problem, meet informally and resolve the problem without using a complaint mechanism or legal means.

When employees detect a danger and risk regarding occupational health and safety for which no precautions are taken, they inform the employee representative, occupational safety specialist and/or occupational physician selected by the employees about this danger and risk. The employee representative conveys the details of the danger and risk to the occupational health and safety board, if any, and to the employer/employer's representative if there is none, and requests that it be evaluated. In the event that the problem is not resolved, all legal rights are reserved, by applying to the GM contact persons assigned at the contractor/sub-contractor level, through the complaint boxes located in the workplaces. Requests regarding employee rights and occupational health and safety are collected in complaint boxes placed in areas easily accessible to employees. Grievances and suggestions collected are carried out in accordance with the time limits specified in the basic process of the grievance mechanism.

After the applications are evaluated, in case the imminent, urgent, and vital danger continues, a notification can be made to the Ministry of Labor and Social Security Working Life Communication Center, ALO 170 line or directly to the Provincial Directorates of Labor and İŞKUR operating in the province. With the receipt of the requests, the workflow complaint mechanism is carried out in accordance with the workflow chart.

KOSKİ/PIU Team will be available to address grievances related to working conditions. KOSKİ/PIU Team will assess grievances and propose solutions for direct and contracted employees using this worker's GM that will be easily accessible for all project employees. KOSKİ/PUB team will assess grievances and propose solutions for direct and contracted employees using this GM, which will be easily accessible for all project employees.

The KOSKİ/PIU Team will be informed about the guide¹¹ prepared by WB on the prevention of sexual exploitation and abuse and sexual harassment (SEA/SH) and Gender Based Violence (GBV) cases in projects financed by WB. Grievances about GBV and SEA/SH can create a culture of silence due to negative reactions by the society. Grievances of Sexual Exploitation and Abuse/Sexual Violence will be separated, and the relevant bodies will be reported. In the grievances of Sexual Exploitation and Abuse/Sexual Violence, attention should be paid to confidentiality and ethical filing information in order to protect the victim and prevent the disclosure of confidential information and creation of a new victimization. In addition, authorities dealing with grievances will deal with such matters with confidentiality and an unbiased approach.

Grievances, requests, suggestions, and opinions of public will be recorded through the KOSKİ PIU GM contact person (GMCP) to be assigned by KOSKİ. All grievances are reviewed to be classified whether they are genuine and related to sub-Project activities or not. If a complaint is not considered appropriate to investigate due to not being genuine or relevant to the Project activities, an explanation will be provided to the owner of the complaint on why it could not be pursued. Grievances received within the KOSKİ are evaluated and forwarded to the relevant units. Eligible grievances are responded according to sub-Project social and environmental requirements which are identified in ESMP and SEP. All grievances received through direct phone calls, e-mails, face-to-face meetings/ communications and Web Site are taken under registration and CLO will get contact with the applicant within ten (10) working days following registration in order to explain the project response process and the resolution to

¹¹WB Good Practice Note: Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH) in Investment Project Financing involving Major Civil Works (2020). Received: <https://thedocs.worldbank.org/en/doc/6325115831653185860290022020/original/ESFGPNSEASHinmajorcivilworks.pdf>



grievance. The development of the resolution may involve consultation with the person(s) involved. The requester will be informed about the methodology followed. Every request must be evaluated with the utmost care, diligence, fairness and impartiality.

The resolution proposals are communicated to the applicant by a second notification. If the proposed resolution is accepted by the applicant, KOSKİ will address and take corrective actions to resolve the complaint within 15 working days. If the resolution is not accepted by the complainant, they may request a re-evaluation of their grievance. In such cases, the complaint will be reviewed within the PIU, where it will be reassessed. If the complainant remains dissatisfied with the outcome, they may submit their grievance to ILBANK's Grievance Mechanism or escalate it further to the World Bank Grievance Redress Service (GRS) as described below. Additionally, national mechanisms such as the Presidency's Communication Center (CİMER) and the Foreigners Communication Center (YİMER) remain available as alternative appeal options (see Section 5: Grievance channels explained).

The grievances collected regarding the sub-Project should be recorded on the Grievance Forms provided in ANNEX-D: GRIEVANCE AND CLOSING FORM and then they should be registered in the Grievance Database (see ANNEX-E: GRIEVANCE DATABASE FORM). Grievance registration forms will be sent to the relevant GM Team member (either Social Expert of the KOSKİ PIU GM contact person (GMCP) or E&S Specialist of Contractor) on the same day (if possible, as soon as the complaint is received). Within two (2) working days after the complaint is received, a notification should be sent to the applicant by GMCP stating that the complaint has been received and being evaluated.

**The process will be followed through the Grievance Database Form
and Complaint Tracking-Monitoring Form (see ANNEX-E:
GRIEVANCE DATABASE FORM**



ANNEX-F: GRIEVANCE TRACKING-MONITORING FORM). The PIU Team will also have access to the grievance register to be created within the scope of the Project and will be constantly updated by the GMCP or PMU Social Expert. The Grievance Monitoring Table will include applicant /recommender information, date of receipt of complaint/suggestion, date and method of feedback to applicant, current status of complaint (open, under review, closed, rejected) and explanations of that current situation (like this one why it was rejected), closing/rejection and feedback dates. Grievances from contractors and subcontractors will be forwarded to GMCP by E&S Specialist of Contractor(s) and recorded by GMCP using grievance registration forms. On the same day, it will be opened to the access of PMU Team with the making data entry of the Grievance Register and Grievance Database.

Within this period, relevant responsible parties to manage the grievance will be in communication with the applicant at all times and all the communication will be recorded in the GM system through Forms (see ANNEX-B: TEMPLATE FOR MINUTES OF MEETING). After the completion of the implementation of the resolution, the grievance is closed. After the complaint is closed or eliminated, the applicant will be notified by third notification, and relevant records (Grievance Closure Form, Grievance Register, etc.) will be kept.

Grievances are closed within thirty (30) working days from day of application unless an alternative agreement is made with the Applicant. If grievances are not resolved within thirty (30) working days, mitigating circumstances are documented and reported.

After the complaint is resolved and the result is communicated to the applicant, GMCP to be appointed takes the necessary signatures and closes the complaint by filling out the Grievance Close-OutForm (see ANNEX-D: GRIEVANCE AND CLOSING FORM).

If the resolution is not accepted, it will be reconsidered, and a revised resolution may be proposed. Ultimately, PIUs will be responsible for combining, monitoring and reporting the number of received, resolved and pending requests regarding the sub-project. All these data will be compiled by the PIU to be reported at the end of each month to İLBANK

If the PIU is unable to resolve issues that arise quickly, a long-term corrective action will be determined. The applicant will be informed about the proposed corrective action and the follow-up of this action after the request is accepted. Where the PIU is unable to resolve a specific issue raised through the grievance mechanism, or where the request does not require any action, it will provide a detailed explanation/justification as to why the issue was not addressed. The response will also include an explanation of how the applicant can proceed with the complaint if the outcome is not satisfactory.

Classification of Grievance

The feedbacks and grievances will be classified based on their severity, frequency and more importantly sensitivity. Categories of grievances, descriptions and the responsible parties are presented below (see Table 0-1).

Table 0-1 Classification of Complaint

Project Related Complaint		
Category	Description	Responsible Party
Level 1	When an answer can be provided immediately and/or GMCP and PMU Team are already working on a resolution	<ul style="list-style-type: none"> • GMCP • PIU Team
Level 2	One off grievance that will not affect the sub-project schedule or will not affect the reputation of İLBANK and the World Bank	<ul style="list-style-type: none"> • GMCP • PIU Team
Level 3	Repeated, extensive and high-profile grievances that may jeopardize the Project or the reputation of İLBANK and/or WB	<ul style="list-style-type: none"> • GMCP • PIU Team • İLBANK PMU



		<ul style="list-style-type: none"> External Expert (when required) appointed by World Bank
Worker Grievances		
Category	Description	Responsible Party
Level 1	When an answer can be provided immediately and/or GMCP and KOSKİ/Contractor Community Engagement Officers are already working on a resolution	<ul style="list-style-type: none"> E&S Team PIU Team
Level 2	Repeated, extensive and high-profile grievances that may jeopardize the sub-Project or the reputation of ILBANK and the Bank	<ul style="list-style-type: none"> E&S Team PIU Team ILBANK PMU Team External Expert (when required) appointed by World Bank

Each institution within the complaint groups is responsible for recording/following up their requests and their declarations by creating a central complaint database and giving each applicant a separate registration number. Apart from the means of Grievance Mechanism presented by the KOSKİ as mentioned above, if any internal and external stakeholders and affected groups are not satisfied with the solutions offered by the E&S Team or have requests for a higher-level explanation, grievances / requests / suggestions can be shared at the contact addresses given below.

ILBANK has established a transparent and comprehensive GM in September 2021 in order to receive, evaluate and address grievances pertaining to every international project it finances, and relevant mechanism will be in place during the course of the sub-Project. Grievance can also be made to İlbank and the World Bank.

ILBANK includes several uptake channels for its GM.:

- Web site¹²
- E-mail: ¹³
- Phone number: +90 0312 508 79 79
- Fax number: +90 312 (TBD)
- Address for Official Letter / Petition: ILBANK Department of International Relations, GM Team (letters must be marked as personal or confidential)– Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA

World Bank Grievance Redress System

Communities and individuals who believe that they are adversely affected by a World Bank supported project may submit complaints to existing project-level grievance redress mechanisms or the Bank's Grievance Redress Service (GRS). The GRS ensures that complaints received are promptly reviewed in order to address project-related concerns.

Project affected communities and individuals may submit their complaint to the Bank's independent Inspection Panel, which determines whether harm occurred, or could occur, as a result of Bank non-compliance with its policies and procedures. Complaints may be submitted at any time after concerns

¹² <https://www.ilbank.gov.tr/sayfa/uluslararasi-finansmanli-projeler/50/24>

¹³ <https://www.ilbank.gov.tr/sayfa/uluslararasi-finansmanli-projeler/50/24>



have been brought directly to the World Bank's attention, and Bank Management has been given an opportunity to respond. For information on how to submit complaints to the Bank's corporate Grievance Redress Service (GRS), please visit: <https://www.worldbank.org/en/projects-operations/products-and-services/grievance-redress-service>. For information on how to submit complaints to the World Bank Inspection Panel, please visit www.inspectionpanel.org

Presidency's Communication Center (CIMER): The Presidency's Communication Centre (CİMER) has been providing a centralized complaint system for Turkish citizens, legal persons and foreigners. CİMER will be available to Project stakeholders as an alternative and well-known channel for conveying their Project-related grievances and feedback directly to state authorities.

- www.cimer.gov.tr
- Call Centre (hotline): 150
- Phone number: +90 312 525 55 55
- Fax number: +90 0312 473 64 94
- Address for Official Letter/Petition: Republic of Türkiye, Directorate of Communications Kızıllırmak Mah. Mevlana Bulvarı No:144 Çankaya/ANKARA
- Mail addressed to Republic of Türkiye, Directorate of Communications
- Individual applications at the community relations desks at governorates, ministries and district governorates.

Foreigners Communication Center (YIMER): The Foreigners Communication Center (YİMER) has been providing a centralized complaint system for foreigners. YİMER will be available to Project stakeholders as an alternative and well-known channel for conveying their Project-related grievances and feedback directly to state authorities.

- www.yimer.gov.tr
- Call Centre (hotline): 157
- Phone number: +90 312 5157 11 22
- Fax number: +90 0312 920 06 09
- Address for Official Letter/Petition: Republic of Türkiye General Directorate of Migration Management, Çamlıca Mahallesi 122. Sokak No: 4 Yenimahalle/ANKARA
- Mail addressed to Republic of Türkiye, Directorate of Communications
- Individual applications at the Republic of Türkiye General Directorate of Migration Management



6 MONITORING AND REPORTING

6.1 Summary of how SEP Implementation will be Monitored and Reported

The SEP will be monitored based on both qualitative reporting and quantitative reporting linked to results indicators on stakeholder engagement and grievance performance.

SEP reporting will include the following:

- (i) Cumulative qualitative reporting on the feedback received during SEP activities, in particular (a) issues that have been raised and can be addressed during project implementation; (b) issues that have been raised that are beyond the scope of the sub-project and are better addressed through alternative projects, programs or initiatives; and (c) issues that cannot be addressed by the project due to technical, jurisdictional or excessive cost-associated reasons. Minutes of meetings summarizing the views of the attendees will be inserted to the SEP and Environmental and Social Monitoring Reports—which will be send to ILBANK quarterly—by the social expert of the PIU. The minutes of meetings will be summarized according to the template provided in ANNEX-D: GRIEVANCE AND CLOSING FORM
- (ii) Quantitative reporting based on the below indicators:
 - Number and location of formal and informal meetings with Stakeholders and Related Groups,
 - Number and location of formal and informal meetings with Disadvantaged/Vulnerable Groups, indicating with which group (elderly, persons with disabilities, refugees),
 - Number of local and refugees attending each of the above meetings,
 - Number of participants in each of the above meetings, disaggregated by gender,
 - Number of grievances received from stakeholders, sorted and analyzed by category
 - Number of complaints that were (i) opened (ii) open for more than 15 days (iii) resolved/closed dapplicant uring the reporting period

6.2 Reporting Back to Stakeholder Groups

KOSKİ's PIU will report to stakeholder groups through public meetings, especially in project affected municipalities and/or neighborhoods. Meeting minutes will be shared at the next Stakeholder Consultation Meetings. Feedback received through the GM will be responded to in writing and verbally. Key Project updates will be published on KOSKİ's website (at least every 3 months).



ANNEX-A: MEETING RECORD

TOPLANTI TUTANAĞI

İlimiz Karatay İlçesi Tatlıcak Mahallesi Sandet Caddesi No:42 (852 parsel) adresinde KOSKİ Genel Müdürlüğü tarafından yapılması planlanan "II. kademe atıksu arıtma tesisi kapasite artışı" projesi ile ilgili olarak, 25/11/2014 tarih ve 29186 sayılı Resmi Gazete'de yayımlanarak yürürlüğe giren ÇED Yönetmeliğinin 9. Maddesi gereğince ÇED sürecine halkın katılımını sağlamak, faaliyet hakkında bilgilendirmek, görüş ve önerilerini almak amacıyla; 30/11/2020 tarihinde saat 14:00'da Azizîye Kültür Merkezi'nde toplanıldı.

Halkın katılım toplantısına Çevre ve Şehircilik İl Müdür Yardımcısı Özgür SOMUNCU başkanlık yaptı. Başkan toplantıyı açarak toplantının ne amaçla yapıldığı hakkında kısa bir bilgi verdikten sonra projeyi tanıtmayı amacıyla ÇED Raporunu hazırlayacak olan Meram Çevre İş Sağ. ve G. Çevre Dan. Müh. Müş. Ölç. Hiz. Tic. Ltd. Şti. yetkilisi Hamza DADA söz verdi. Tanıtım sonrasında halkın görüşlerini almak amacıyla katılımcılara söz verildi. Katılımcılardan;

Söz alan.....almadığı.....söz vermedi.....söz vermedi
toplantı.....katılımcı.....



ANNEX-B: TEMPLATE FOR MINUTES OF MEETING

Name of the Project: Konya Wastewater Treatment Plant Rehabilitation and II. Stage Construction Project

Method of Stakeholder Engagement: brochures, flyers, posters, consultation form, participant sheets, photos, recordings, etc.

Topic:

Date:

Time:

Duration:

Venue:

Summary:

- The meeting presentation,
- Number of people participating in the meeting
- Measures taken for the participation of disadvantaged groups in the meeting
- Contact information for participants
- Number of complaint forms distributed

Questions and Answers:

Conclusion:

If there are actions to be taken after the meeting, these should be stated in the format below.

Action ID	Detail	Due Date	Responsible Party

Participant List:

No	Working at the project implementing institution (Yes/No)	Name/Surname	Institution Title	Contact Information (e-mail and/or telephone)	Signature

Photographs:



ANNEX-C: SEP BUDGET TABLE

Budget categories	Quantity	Unit costs	Times/ Years	Total costs (Euro)	Remarks
1. Estimated Staff salaries* and related expenses					
1a. <i>Communications consultant</i>	1	1500	2	3000	
1b. <i>Estimated salaries for Community Liaison Officers</i>	1	250	2	500	
2. Consultations/ Participatory Planning, Decision-Making Meetings					
2a. <i>Project launch meetings</i>	1	250	1	250	
2b. <i>Provision of translation services for stakeholders with language limitations (see 2.4)</i>	1	500	1	500	
2c. <i>Provision of transportation for stakeholders who may have difficulty accessing stakeholder engagement activities (see 2.4)</i>	1	250	1	250	
3. Communication campaigns					
3a. <i>Posters, flyers</i>	10	50	2	5000	
3b. <i>Invitations to public/community meetings</i>	1	150	1	1000	
3c. <i>Project tours for media and local representatives</i>	2	1000	2	4000	
4. Trainings					
4a. <i>Training on social/environmental issues for PIU and contractor staff</i>	3	500	1	1500	
4b. <i>Training on Gender-Based Violence (GBV) for PIU and contractor staff</i>	1	500	1	500	
5. Grievance Mechanism					
5a. <i>Training of GM committees</i>	1	250	1	250	
5b. <i>Suggestion boxes in neighborhood</i>	1	500	1	500	
5c. <i>GM communication materials</i>	1	1000	1	1000	



Stakeholder Consultation Meeting Stakeholder Consultation Meeting

	Konya Wastewater Treatment Plan Rehabilitation and II. Stage Construction Project
	GRIEVANCE FORM

ANNEX-D: GRIEVANCE AND CLOSING FORM

Application No.	
Name Surname* (Anonymous applications are also accepted. If you wish to submit your application anonymously, please tick below how you would like to be contacted. The feedbacks regarding the measures to be taken for anonymous complaints will be shared publicly, even if they cannot be communicated directly to the person who submitted the complaint.)	
Please indicate how you would like to be contacted (mail, phone, e-mail)	
Province/District	
Date	
Complaint Category	
1. About the assets/properties/settlements affected by the project	
3. About the decrease or complete disappearance of income	
4. About environmental issues (ex. Noise, pollution, waste management)	
5. About employment	
6. About traffic, transportation and other risks	
3. About the decrease or complete disappearance of income	
7. Occupational health and Safety	
8. Employee Rights	



9. Other (If confidential, please call Project Management Unit (PMU) directly):	
Description of Complaint: What is the problem? When and where did the problem occur? What is the result of the problem?	
What do you expect to happen for the problem to be resolved?	
Date:	Signature:
Note: Although it is not obligatory to give a name and address, it should be noted that there may be some problems in the feedback process regarding the complaint due to lack of information.	



	Konya Wastewater Treatment Plant Rehabilitation and II. Stage Construction Project	
	REQUEST CLOSING FORM	
Complaint Closing Number:		
Identification of immediate action to be taken:		
Long-term action (if necessary):		
Is compensation necessary?	<input type="checkbox"/> Yes <input type="checkbox"/> No	
SOLUTION PROCESS AND CONTROL OF THE DECISION		
Stages of the Resolution Process	End Date and Responsible Institution	
1.		
2.		
3.		
4.		
5.		
6.		
7.		

COMPENSATION AND FINAL STAGES

This part will be filled in and signed by the applicant after she/he receives the compensation fee and her/his complaint is resolved.

Notes:

[Name-Surname and Signature]

Date: ____ / ____ / ____

The applicant:

Representative of the Responsible Institution/Company

[Title-Name-Surname and Signature]



ANNEX-E: GRIEVANCE DATABASE FORM

Date of Grievance	Name of the Applicant	Subject of Grievance	Corrective Action	State of Grievance Closure	Date of Closure	Remarks

ANNEX-F: GRIEVANCE TRACKING-MONITORING FORM

		Complaint Register Number
		How Complaint is Received (Grievance Form, Community Meeting, Telephone)
		Level of Grievance (Contractor, Provincial Directorates Level, PIU Level, A/o181-Ministerial Level)
		Date of Complaint Received
		Date of feedback on Complaint Received
		Location of Complaint Received
		Name of Person Receiving Grievance
		Applicant Information *For anonymous applications this is empty but means of communication(either email or phone) needs to be agreed with applicant so PIU can respond
		Name/Surname
		ID Number
		Telephone/e-mail
		Village-District
		Gender
		Project Component Related to Complaint
		Grievance Category (renovation related, environmental issues, restriction to access, damage, complaint about a worker, accident etc.)
		Grievance Category (if grievance is related to a confidential/sensitive issue ie. harassment, bullying, fraud the person receiving the grievance should direct this to national referral systems immediately and record that this has been directed. All details of the applicant of the sensitive case should be kept strictly confidential and logged in a separate spreadsheet locked with a passcode which only the GM focal point can access)
		Complaint Summary
		Grievance Status (open, closed or pending)
		Action Taken
		Responsible Person/Department
		Responsible Person
		Action Planned
		Due Date of the Addressing the Grievance
		Date of Addressing the Grievance
		Date of Action Taken
		Supporting Documents for Grievance Closeout (if any, if a damage took place or any accident caused on user then all necessary documents should be recorded)



3																						
4																						
5																						
6																						
7																						
8																						
9																						



ANNEX-G: SUMMARY TABLE FOR MINUTES OF MEETINGS

Stakeholder (Group or Individual)	Dates of Consultation	Province / District / Neighborhood or Village	Venue	Number of Participants		Consultation Type	Summary of Feedback	Response of Project Implementation Team	Follow-up Action/Next Steps	Timetable/ Date to Complete Follow-up Action(s)
				F	M					



ANNEX-H: STAKEHOLDER CONSULTATION MEETING

Presented below.

**TÜRKİYE WATER CIRCULARITY AND EFFICIENCY
IMPROVEMENT PROJECT (WCEIP)**

Konya Water and Wastewater Administration (KOSKI)

**Konya Centrum Wastewater Treatment Plant Rehabilitation and
2nd Stage Construction Project**

MINUTES OF STAKEHOLDER CONSULTATION MEETING

Version : Rev 02

Presented : May 2025

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1. Stakeholder Consultation Meeting

Konya Water and Wastewater Administration (KOSKI)'s Konya Centrum Wastewater Treatment Plant Rehabilitation and 2nd Stage Construction Project will be financed under the Türkiye Water Circularity and Efficiency Improvement (WCEIP) Project.

The Environmental and Social Impact Assessment (ESIA) and Stakeholder Engagement Plan (SEP) have been prepared by POSEIDON in accordance with ILBANK's Environmental and Social Management System (ESMS) and applicable Environmental and Social Standards (ESSs), World Bank Group (WBG) General Environmental Health and Safety (EHS) Guidelines and Industrial Sector Guidelines, and national legislation in force in Türkiye. In addition to these studies, following the finalization of the ESIA, a Stakeholder Consultation Meeting was held on 15 May 2025 at 10.00 am.

This document contains details of the Stakeholder Consultation Meeting announcement, questions and answers received from stakeholders.

2. Question & Answer Session:

This section presents the views, requests and questions of the participants during the Stakeholder Consultation Meeting and the responses received. Details are as follows:

Question 1:

Mukhtar of Tathcak Neighborhood: We used to be disturbed by bad odor. Now, we are worried that the construction phase may cause disturbance to the neighborhood due to reasons such as traffic and noise.

Answer 1:

Treatment Plants Project and Construction Branch Manager:

Necessary precautions will be taken, there will be no traffic risk. Extra precautions will be taken to manage traffic. Also, no traffic movement will be allowed after 18:00 in the evening with the permission of the Project Manager.

Odor-causing units will be enclosed in a closed building, and the air to be drawn from here will be treated in the deodorization unit.

Question 2:

Konya Provincial Directorate of Agriculture and Forestry: We have concerns about the sludge, will it be raw sludge? Also, is it suitable for fodder crops? Are the analyzes sufficient?

Selçuklu District Director of Agriculture and Forestry: I was going to ask this question too.

Answer 2:

Treatment Plants Project and Construction Branch Manager: There are Anaerobic Digesters in our existing plant and in our Stage II project. In this unit, treatment sludge is stabilized. Since the organized industrial zones have a separate treatment plant, the treatment sludge generated in our treatment plant does not carry heavy metal risk.

Regarding the disposal of the treatment sludge generated in our plant, our first priority is to use it in the soil within the scope of the “Regulation on the Use of Domestic and Urban Treatment Sludge in Soil”. As the second priority, it will be disposed of in Konya Solid Waste Landfill

facility. As the third priority, it will be disposed of in our incineration facility located in Konya Solid Waste Landfill.

The use of treatment sludge in soil will be carried out in accordance with the provisions of the legislation in force. According to the said legislation, samples will be taken from both the treatment sludge and the land where it will be used, established under the chairmanship of the Provincial Directorate of Environment, Urbanization and Climate Change. Provincial Directorate of Agriculture and Forestry, Provincial Directorate of Health, DSİ 4th Regional Directorate staff will act according to the permission to be given by the committee.

There are also studies developed in partnership with Konya Technical University and TÜBİTAK.

Above response provided for sludge management during the stakeholder consultation meeting required further elaboration based on the feedback received. Accordingly, an additional explanation has been included in the meeting minutes to provide further clarity. The treatment sludge to be generated during the operational phase of the project will be used for agricultural purposes, as is currently practiced. In line with this, a permit renewal application was submitted by KOSKİ to the Provincial Directorate of Environment, Urbanization and Climate Change with the letter dated 13/01/2025 and numbered E-20824400-220.04.02-92632. In response, the Konya Provincial Directorate issued a letter numbered E-684495568-110.03.01-11756064 (see Annex N of ESIA Report), establishing a commission and requesting that soil and treatment sludge samples be collected by authorized laboratory personnel under the supervision of the Directorate and submitted along with the analysis results. These sampling and analysis activities were conducted by an accredited laboratory, and the permit process has been successfully completed.

In line with permit requirements, in accordance with Article 8, paragraph 2, subparagraphs (c) and (ç) of the relevant regulation, for agricultural lands permitted for sludge application (i.e., where the concentration of heavy metals in the soil exceeds 50% of the limit values stated in Annex I-A), soil sampling and analysis will be carried out every twelve months. In addition, sludge samples will be collected every six months and analyzed for the parameters specified in Annexes II-A and II-B of the regulation. The results of these analyses will be submitted to the Provincial Directorate of Environment, Urbanization and Climate Change. A new 20,000 m² temporary sludge storage area has been designated within the existing boundaries of the KWWTP and will be used for storage during the operational phase of the project.

In case the sludge is not deemed suitable for agricultural use based on laboratory analysis or regulatory requirements, or the sludge is not demanded by farmers for agricultural use, dewatered sludge will be stored temporarily and further dried in the temporary sludge disposal area, and it will be transported by licensed transportation vehicles for final disposal to the Konya Solid Waste Landfill when it reaches 50% dryness rate (see ESIA Report, Annex O for official acceptance document). If dewatering of the sludge would not be achieved in the desired amount, the sludge will be transported by licensed transportation vehicles for final disposal to the existing incineration facility within the Konya Solid Waste Landfill. The protocol regarding incineration, which has a capacity covering the amount of sludge to be generated from the 1st

and 2nd stage facility and whose validity date is the end of 2059, is included in Annex P of ESIA Report.

A comprehensive Sludge Management Plan will be prepared prior to the commissioning of the treatment plant. This plan will define the sustainable procedures for sludge management and final disposal.

Question 3:

Konya Provincial Directorate of Agriculture and Forestry: What is the usability of treated water in the city within the scope of purple network?

Answer 3:

Treatment Plants Project and Construction Branch Manager: Since the wastewater recovered in our existing facility meets the requirements of class “B” among the quality classes specified in “Annex: 7 of the Technical Procedures”, it is used in restricted green area irrigation.

























Question 4:

Mukhtar of Tatlıcak Neighborhood: I heard that farmers were disturbed by the stony structure in the mud they received.

Answer 4:

Treatment Plants Project and Construction Branch Manager: In our existing facility, clay was used in the area where the sludge was stored. With our Stage II project, such problems will not be experienced as our stabilized treatment sludge will be deposited in a completely concrete area.

3. List of Participants

Katılımcı Listesi		
Tarih: 15.05.2025 / Saat: 10:00		
İsim Soy İsim	Kurum	İmza
	DSİ U. Bölge Md.	
	DSİ U. Bölge Md.	
	İlbank Konya Şlg. Md.	
	Konya Sanayi Odası	
	İlbank Konya B.M.	
	KOSKI	
	İlbank Konya B.M.	
	KOSKI	
	KOSKI	
	Konya C.S. İzim.	
	" "	
	Meram İlçe Tarım Müd.	
	Koski	
	POSEİDON DANIŞMANLIK	
	POSEİDON DANIŞMANLIK	
	KOSKI	
	Koski	
	İl. Tarım İlman Md.	
	2. ve 7. İl. Gen. Md.	
	Tatlıcağ mah. Muh.	
	Meram Bölgeye	
	Sevindik Köyü	
	İlçe Tarım Müd.	

4. Stakeholder Consultation Meeting (SCM) Announcements and Project Announcement Brochure Distributed at SCM

4.1. Announcement published on the Press Advertisement Agency's "ilan.gov.tr" address:

[Ana Sayfa](#) / [Tüm İlanlar](#) / [Tebliğat ve Duyurular](#) / [Kurumsal Tebliğat ve Duyurular](#) / [ÇED ve ÇSED Başvuru ve Toplantı Davetleri](#)

Halkın Katılımı Toplantısı'na davet

[İlan Metni](#) | [Tam Ekran](#)

KONYA SU VE KANALİZASYON İDARESİ (KOSKİ) HALKIN KATILIMI TOPLANTISI İLANI

Finansmanı Dünya Bankası (DB) tarafından karşılanan ve İller Bankası A.Ş. tarafından yürütülen "Türkiye Su Döngüsellliği ve Verimliliğinin Artırılması Projesi" kapsamında yapımı planlanan "Konya Atıksu Arıtma Tesisi Rehabilitasyonu ve II. Kademe İnşaatı" projesi için Halkın Katılımı Toplantısı yapılacaktır.

Yapılacak olan toplantıda projenin detayları paylaşılacak ve katılımcılardan proje ile ilgili geri bildirimler alınacaktır. Toplantı, katılmak isteyen herkese açıktır.

Toplantı Yeri ve Zamanı:

Toplantı Tarihi: 15.05.2025

Toplantı Saati: 10:00

Toplantı Yeri: KOSKİ Genel Müdürlüğü Merkez Bina – Toplantı Salonu

İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuklu/Konya

Proje İletişim Bilgileri:

Adres: KOSKİ Genel Müdürlüğü İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuklu/Konya

Telefon: 0 332 221 61 00 / 7251

Faks: 0 332 235 46 34

E mail: ekoski@koski.gov.tr ; wceip@koski.gov.tr; bilgi@koski.gov.tr

Açık kapı: <https://ebelediye.konya.bel.tr/webportal/index.php?wwsayfa=5047>

Yayınlandığı Gazeteler

06/05/2025 : [KONYA YENİGÜN](#)

06/05/2025 : [MİLLİ GAZETE](#)

İlan Bilgileri

İlan Sahibi

KONYA SU VE KANALİZASYON İDARESİ GENEL MÜDÜRLÜĞÜ (KOSKİ)

İlan Numarası

ILN02217490

Şehir

KONYA

İlçe

Selçuklu

İlan Türü

TEBLİGAT

Tebliğat Muhatabı

Bölge halkı ve kamuoyu

Yayınlandığı Gazeteler

06/05/2025 : [KONYA YENİGÜN](#)

06/05/2025 : [MİLLİ GAZETE](#)

4.2. Announcement disclosed on the WEB site of Konya Water and Wastewater Administration;

-konya-su-ve-kanalizasyon-idaresi-koski-halkin-katilimi-toplantisi-ilani-2025-05-02-12-46-56-Mt.pdf

TILIM PLANI HALKIN KATILIMI TOPLANTILARI DÜZ... 1 / 1 100% +

KONYA SU VE KANALİZASYON İDARESİ (KOSKİ) HALKIN KATILIMI TOPLANTISI İLANI






Finansmanı Dünya Bankası (DB) tarafından karşılanan ve İller Bankası A.Ş. tarafından yürütülen "Türkiye Su Döngüsellliği ve Verimliliğinin Artırılması Projesi" kapsamında yapımı planlanan "Konya Atıksu Arıtma Tesisi Rehabilitasyonu ve II. Kademe İnşaatı" projesi için Halkın Katılımı Toplantısı yapılacaktır.

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İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuklu/Konya

Proje İletişim Bilgileri:
Adres: KOSKİ Genel Müdürlüğü İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuklu/Konya
Telefon: 0 332 221 61 00 / 7251
Faks: 0 332 235 46 34
E mail: ekoski@koski.gov.tr ; wceip@koski.gov.tr; bilgi@koski.gov.tr
Açık kapı: <https://ebelediye.konya.bel.tr/webportal/index.php?wswayfa=5047>

4.3. Advertisements in Local and National Newspapers

EKONOMİ

MILLİ GAZETE

1 MAYIS 2025 SALI

YATIRIMCI İZİNİ ALDI

OTOMOBİL VE HAFİF TİCARİ ARAÇ PAZARI



OCAK-NİSAN'DA YÜZDE 2,7 ARTTI

Türkiye otomobil ve hafif ticari araç pazarı, Ocak-Nisan döneminde önceki yıl aynı dönemine göre yüzde 2,7 artarak 381 bin 636 olarak gerçekleşti. Otomobil satışları Ocak-Nisan döneminde geçen yıl aynı dönemine göre yüzde 4,9 artarak 309 bin 204, hafif ticari araç satışları da yüzde 5,4 artışla 72 bin 432 olarak gerçekleşti.

■ OTOMOTİV Distribütörleri ve Motoristleri Derneği'nin (OTODER) Nisan 2025 verilerine göre, otomobil satışları Ocak-Nisan döneminde geçen yıl aynı dönemine göre yüzde 4,9 artarak 309 bin 204 olarak gerçekleşti. Hafif ticari araç satışları da yüzde 5,4 artışla 72 bin 432 olarak gerçekleşti.

■ OTODER Başkanı Mustafa Kılıç, Ocak-Nisan döneminde otomobil ve hafif ticari araç pazarının geçen yıl aynı dönemine göre yüzde 2,7 artarak 381 bin 636 olarak gerçekleştiğini belirtti. Kılıç, "Otomobil satışları Ocak-Nisan döneminde geçen yıl aynı dönemine göre yüzde 4,9 artarak 309 bin 204, hafif ticari araç satışları da yüzde 5,4 artışla 72 bin 432 olarak gerçekleşti" dedi.

4 AYLIK İHRACATI 586 MİLYON DOLAR

Tiraz, Rize, Artvin ve Gümüşhane'den 2025'in Ocak-Nisan döneminde yapılan ihracat 586 milyon 184 bin dolara ulaştı.

■ OTODER Başkanı Mustafa Kılıç, Ocak-Nisan döneminde otomobil ve hafif ticari araç pazarının geçen yıl aynı dönemine göre yüzde 2,7 artarak 381 bin 636 olarak gerçekleştiğini belirtti. Kılıç, "Otomobil satışları Ocak-Nisan döneminde geçen yıl aynı dönemine göre yüzde 4,9 artarak 309 bin 204, hafif ticari araç satışları da yüzde 5,4 artışla 72 bin 432 olarak gerçekleşti" dedi.

VATANDAS 2 SENE KEMER SIKTI, GELİRİ ERİDİĞİCE ERİDİ AMA...

ENFLASYON 2 SENEDEN AYNI YERE GELDİ!

TÜİK, Mayıs ayı

Üniversite İstatistik Kurumu (TÜİK), Mayıs ayında enflasyonun yüzde 42,1 ile bir önceki yıla göre yüzde 17,32 ile aynı yere geldiğini açıkladı. TÜİK verilerine göre, enflasyon Ocak-Nisan döneminde yüzde 42,1 ile bir önceki yıla göre yüzde 17,32 ile aynı yere geldi.

■ TÜİK Başkanı Mustafa Kılıç, "Enflasyon Ocak-Nisan döneminde yüzde 42,1 ile bir önceki yıla göre yüzde 17,32 ile aynı yere geldi" dedi.

İSVİÇRE'DE ENFLASYON NİSAN'DA "SIFIRA" İNDİ!

İsviçre'de, Mart'ta yüzde 0,3 olan yıllık enflasyon Nisan'da beklenenden daha fazla yavaşlayarak yüzde 0'a düşürüldü. İsviçre Merkez Bankası'nın, 19 Haziran toplantısında politika faizini yüzde 0'a düşürmesi bekleniyor.

■ İsviçre İstatistik Enstitüsü (FSO), Nisan ayı enflasyonunu açıkladı. Enflasyon Ocak-Nisan döneminde yüzde 0,3 ile bir önceki yıla göre yüzde 17,32 ile aynı yere geldi.

KONYA SU VE KANALİZASYON İDARESİ (KOSKİ) HALKIN KATILIMI TOPLANTISI İLANI

Finansmanı Dünya Bankası (DB) tarafından karşılanan ve İller Bankası A.Ş. tarafından yürütülen "Türkiye Su Döngüsü ve Verimliliğinin Artırılması Projesi" kapsamında yapılacak olan toplantıya katılmak isteyenlerin katılmaları için ilan edilmiştir.

Toplantı Yeri ve Zamanı:
Toplantı Tarihi : 15.05.2025
Toplantı Saati : 10:00

Toplantı Yeri : KOSKİ Genel Müdürlüğü Merkez Bina - Toplantı Salonu
İhale Yeri : Mh. Kazım Karabekir Cd. No: 56 42060 Selçuklu/Konya

Proje İhtiyaç Bilgileri:
Adres: KOSKİ Genel Müdürlüğü İhale Yeri Mh. Kazım Karabekir Cd. No: 56 42060 Selçuklu/Konya
Telefon: 0 332 221 61 00 / 7251
Faks: 0 332 235 48 34
E-mail: ekoski@koski.gov.tr ; wosip@koski.gov.tr; bilgi@koski.gov.tr
Açık kapı: <https://tebeldiye.konya.bel.tr/webportal/index.php?wsayfa=5047>

www.bik.gov.tr-Basın: 2217490
Resmi ilanlar www.ilan.gov.tr'de.

FAİZİN SIFIRA İNMESİ BEKLENİYOR

Ekonomistler, nisanda enflasyonun yüzde 0'a düşürülmesiyle birlikte, faizlerin de yüzde 0'a düşürülmesi gerektiğini düşünüyor.

■ Ekonomistler, nisanda enflasyonun yüzde 0'a düşürülmesiyle birlikte, faizlerin de yüzde 0'a düşürülmesi gerektiğini düşünüyor.

BORSA İSTANBUL TAKAS SÜRESİNİ 1 GÜNE DÜŞÜRMEYİ DEĞERLENDİRİ

Borsada takas tarihinin T+1 (işlem gününü takip eden 1. iş günü) olarak revize edilmesi yönünde paydaşlarının görüşlerinin alınacağı bir değerlendirme süreci başlatıldı.

■ BORSA İstanbul Grubu, pay piyasasında işlem gören emirli piyasaların takas sürelerinin T+1 olarak revize edilmesi yönünde paydaşlarının görüşlerinin alınacağı bir değerlendirme süreci başlatıldı.



Bir şehir ve medeniyet öncüsü olan, Seydişehir'in kurucusu mutasavvıf Sey Harun Veli, 705. vefat yıl dönümünde düzenlenen ortak bir sempozyumda anıldı.

Vefa sempozyumu

Büyükgöbir Belediyesi, Necmettin Erbakan Üniversitesi ve Seyyid Harun Seydi Harun Vakfı Camii Derneği, bir göbir ve madencilik öncüsü olan, Seyyid Harun'un kurucusu matrisinde Seyyid Harun Vakfının 706. vefatın yıl dönümünde ortak sempozyum düzenledi. Seyyid Harun Şaban Çengiz Kültür Merkezi'nde ayrı edilen programda akademisyenler ve araştırmacılar, bölgenin yöresinde Seyyid Harun Vakfı'yla anıldı.

okuyuşlarından, bilmediği bir yere
görebek orada bir soluk için atlatıyor.
Yarışım için belediyeyle ailem güveni-
lik için önce duvarda çevirip sonun-
cunaki, madresine, hamamı, aşevini,
yeri sosyal donatıları yapıyorlar. Ge-
lecek yıl inşaatı daha geniş katlarını
program yapmaya gayret edecekler”
diye konuştu.

**ANADOLU İSLAM'DAN MAYALANDI
TÜRK KÜLTÜRÜYLE KAYBOLDU**

Semraoğluca, bilinen oturumu

**TARİH VE KÜLTÜRÜMÜZE DAİR
BİLMEDİĞİMİZ ÇOK ŞEY VAR**

İkinci oturumun başlanmasına ya-
pan Prof. Dr. Adem Eren milli kimli-
ğimizde ilgili konularımıza dikkat
çekerek "Bünyemizde pek şey var ve
bunların ortaya çıkarılmasına ihtiyaç
var. Merkezi hükümetten yana sırtı
Baklıyelerimizin ve Üniversitelerimiz-
de bu konuda çalışanları ileri seçiy-
lecek olacağız" dedi.

ne diyorlar. Bu dönemde gel-
tirmeyenler, halin konum
rolleri var. Hz. Mirvane'nin K
bu görevi çok iyi yaptığı gibi
geliyor gelip bir gelir, modern
eden mütevelliden bir de
Harun Veli'dir" diye konuştu.

Çatıarda Prof. Dr. Meh
Hacıoğlu'nun Seyyid Harun
Hafidelerinden Seyyid Mafin
Doğ. Dr. Mustafa Akyazı Sey

Üniversite öğrencilerinden botanik gezi

[illegible]

Dişleri kırılan kediye kaplama yapı

[illegible][illegible][illegible]

"DİŞLERİN HER İKİSİNDE DE KIRILAR VARDI"
Saklık Üniversitesinde Veteriner Fakültesi Cerrahi Anabilim Dalı Anayemisi Görevlisi Hilmiye Ergin, sehilinin kediyle yavaş yavaş dışargısı sonuna hastaneye götürdüğünü söyledi. Kedi rızdaşesinde kedinin bir ayda kandan ve vücudundan birer bölge halinde kütler oluştuğunu tespit ettiklerini anlatan Ergin, "Ayrıca kütleri yapıldı. Aynı zamanda cilt genişletme de kütleri dışargısı dışı tabir ettiğimiz dışargı her iki küt de kütler vardı. Dışargı kütleri canlı kütler ağı-

^bKadı ve işpekilerin

ELEMANLAR ARANIYOR

İşletmemizde depolama, eleme, üretim ve sevkiyat birimlerinde çalıştırılmak üzere, istifleme ve düzenleme becerisi olan, vardiyalı çalışabilecek vasıflı ve vasıfsız elemanlar alınacaktır.

Müracaatlar şahsen yapılacaktır.

ÖZÇİĞDEM KURUYEMİŞ
GIDA SAN. VE TİC. LTD. ŞTİ.
Büyük Kayacık Mah. 4.O.S.B. 410. Sk.
No:2 Selcuklu/KONYA

EFEMAN İLANI ÇÖZÜM MERKEZİ - 444 51 58

KONYA SU VE KANALİZASYON İDARESİ (KOSİ) HALKIN KATILIMI TOPLANTISI İLANI

Finansmanı Dünya Bankası (DB) tarafından karşılanan ve İller Bankası A.Ş. tarafından yürütülen "Türkiye Su Döngüsü ve Verimliliğinin Artırılması Projesi" kapsamındaki projelerin "Konya Akademi Anıtına Tesisi Rehabilitasyonu ve İl Kademe İl Projesi için Halkın Katılımı Toplantısı" yapılacaktır. Yapılacak olan toplantıda projenin detayları paylaşılacak ve katılımcılardan proje ile ilgili bildirimler alınacaktır. Toplantı, katılımla isteyen herkese açıktır.

Toplantı Yeri ve Zamanı:

Toplantı Tarihi : 15.05.2025

Toplantı Saati : 10:00
Toplantı Yeri : KOS

Toplantı Yeri : KOSKİ Genel Müdürlüğü Merkez Bina – Toplantı Salonu
İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuk
Konya

Proje İletişim Bilgileri:

Adres : KOSKİ Genel Müdürlüğü İhsaniye Mh. Kazım Karabekir
Cd. No :56 42080 Selçuklu/Konya

Telefon : 0 332 221 61 00 / 7251

Faks : 0 332 235 46 34

Faks : 0 332 233 46 34
E mail : ekoski@koski.gov.tr ; wceip@koski.gov.tr; bilgi@koski.gov.tr
Açık kapı : <https://ebelediye.konya.bel.tr/webportal/index.php?wswsytfa>

Resmi ilanlar www.ilan.gov.tr'de

Basin: 22

4.4. Information Brochure Posted at Fevzi Çakmak Neighborhood Mukhtar's Office



4.5. Information Brochure Posted at Tatlıcak Neighborhood Mukhtar's Office



4.6. Letter to Stakeholders



T.C.
KONYA SU VE KANALİZASYON İDARESİ GENEL
MÜDÜRLÜĞÜ
Arıtma Tesisleri Dairesi Başkanlığı



Sayı : E-20824400-220.04.02-100695
Konu : Halkın Katılımı Toplantısı Hk.

02.05.2025

DAĞITIM YERLERİNE

Finansmanı Dünya Bankası (DB) tarafından karşılanan ve İller Bankası A.Ş. tarafından yürütülen “Türkiye Su Döngüselliliği ve Verimliliğinin Artırılması Projesi” kapsamında yapımı planlanan “Konya Atıksu Arıtma Tesisi Rehabilitasyonu ve II. Kademe İnşaatı” projesi için Halkın Katılımı Toplantısı yapılacaktır.

Yapılacak olan toplantıda projenin detayları paylaşılacak ve katılımcılardan proje ile ilgili geri bildirimler alınacaktır. Toplantı, katılmak isteyen herkese açıktır. Toplantı yeri ve tarihi ekli dokümanda yer almakta olup, kurumunuzu temsilen bir yetkilinin toplantıya katılım sağlaması hususunda gereğini arz ederim.

Ahmet DEMİR
Genel Müdür

Ek : İlan Metni

Dağıtım:
WCEIP Paydaş Listesi

Bu belge, güvenli elektronik imza ile imzalanmıştır.

Doğrulama Kodu: 469ce725-ded4-4a17-9055-b862a0e812e3

Doğrulama Linki: <https://www.turkiye.gov.tr/icisleri-belediye-ebys>

Adres: İhsaniye Mah. Kazım Karabekir Cd. No:56 42060 Selçuklu / Konya
Telefon No: (332)221 61 00 Faks No: (332)235 46 34
e-Posta: bilgi@koski.gov.tr İnternet Adresi: <https://www.koski.gov.tr>
Kep Adresi: koski@hs03.kep.tr

Bilgi için: Tahirhan STYİRDİCİ
Mühendis
Telefon No: -



4.7. Communicated Stakeholders

5.05.2025 10:56

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BELGE ÜSTVERİLERİ

Üstveri Detayları

Evrak Tarihi	02.05.2025
Evrak Türü	Evrak (Giden)
Evrak No	100695
Evrak Sayı	E-20824400-220.04.02-100695
Belge ID	469ce725-ded4-4a17-9055-b862a0e812e3
Konu	Halkın Katılımı Toplantısı Hk.
Dağıtım Listesi	1. Konya Valiliği 2. Karatay Kaymakamlığı 3. Selçuklu Kaymakamlığı 4. Meram Kaymakamlığı 5. Konya Büyükşehir Belediye Başkanlığı 6. Karatay Belediye Başkanlığı 7. Meram Belediye Başkanlığı 8. Selçuklu Belediye Başkanlığı 9. Konya Çevre, Şehircilik ve İklim Değişikliği İl Müdürlüğü 10. Konya İl Sağlık Müdürlüğü 11. Konya İl Tarım ve Orman Müdürlüğü 12. Konya İl Kültür ve Turizm Müdürlüğü 13. Konya Sanayi ve Teknoloji İl Müdürlüğü 14. İller Bankası Konya Bölge Müdürlüğü 15. Konya Sanayi Odası Başkanlığı 16. Konya Esnaf ve Sanatkarlar Odaları Birliği Başkanlığı 17. Karatay Ziraat Odası Başkanlığı 18. Dsi 4. Bölge Müdürlüğü
Ekler	İlan Metni
İlgiler	-
Oluşturan	Aritma Tesisleri Dairesi Başkanlığı (DetsisNo: 20824400)
Sdp Bilgisi	[220.04.02] Atıksu
Hazırlanış Türü	Elektronik
Kayıt Durumu	Normal
İvedilik Türü	-
Yasal Statü Türü:	-
Gizlilik Türü:	-

Belge İmzacıları

Kişi	Görev	Amaç	Durum	Tarih
Ahmet DEMİR	Genel Müdür	İmza	İmzalandı (e-imzalı)	02.05.2025 18:03:46

Belge Parafçıları

about:blank

1/2

Kiři	Görev	Amaç	Durum	Tarih
İbrahim SİYİRDİCİ	Mühendis	Paraf	Onaylandı	02.05.2025 15:24:51
Mahmut ACAR	Şef	Paraf	Onaylandı	02.05.2025 15:30:30
Muhammed CEYLAN	Arıtma Tesisleri Proje ve Yapım Şube Müdürü	Paraf	Onaylandı	02.05.2025 15:34:58
Mehmet METİN	Arıtma Tesisleri Dairesi Başkanı	Paraf	Onaylandı	02.05.2025 15:40:39
Murat ERDOĞAN	Genel Müdür Yardımcısı	Paraf	Onaylandı	02.05.2025 17:04:07

4.8. Project Announcement Brochure Distributed at SCM

Çevresel ve Sosyal Etkileri Azaltma Önlemleri ve İzleme

Proje sürecinde oluşabilecek çevresel ve sosyal etkilerin önlenmesi/en aza indirilmesi için aşağıdaki alt yönetim planları hazırlanacaktır:

- Toprak Yönetim Planı
- Sızıntı Müdahale Prosedürü
- Atık Yönetim Planı
- Hava Kalitesi Yönetim Planı
- Gürültü ve Titreşim Yönetim Planı
- Su Kaynakları Yönetim Planı
- Acil Durum Hazırlık ve Müdahale Yönetim Planı
- Trafik Yönetim Planı
- İş Sağlığı ve Güvenliği Yönetim Planı
- Toplum Sağlığı ve Güvenliği Yönetim Planı
- Yüklenici Yönetimi Planı
- Rastlantısal Buluntular Prosedürü
- İşgücü Yönetimi Planı

Fiziksel çevre açısından, inşaat sürecinde oluşabilecek toz, gürültü ve atık gibi geçici etkiler için sulama, ses bariyerleri ve düzenli atık yönetimi gibi önlemler uygulanacaktır. Biyolojik çevreye yönelik riskler sınırlı olup, habitat kaybı yaşanmayacak; yalnızca mevcut ağaçların taşınması söz konusu olacak ve kuş yuvalarına karşı ön kontroller yapılacaktır. Sosyal alanda, istihdam ve hizmet kalitesi artarken; şantiye güvenliği, erişim düzenlemeleri ve geçim kaynaklarına etkiler için izleme ve bilgilendirme faaliyetleri yürütülerek olumsuz etkiler en aza indirilecektir.

Paydaş Katılımı ve Şikâyet Mekanizması

Projeye ilişkin bilgi paylaşımı için bir Paydaş Katılımı Planı hazırlanmış, halkın görüş, öneri ve şikâyetlerini iletebileceği bir Şikâyet Mekanizması kurulmuştur. Başvurular hızlı ve özenli şekilde değerlendirilir. Bu mekanizmanın uygulanmasından KOSKİ sorumludur. Broşürdeki iletişim kanalları dilek, şikâyet ve önerileri iletmek için kullanılabilir.

Şikâyet/dilek/öneri telefon hattı:
Web Sitesi: <https://www.koski.gov.tr/koski/iletisim>
E-posta: bilgi@koski.gov.tr
Telefon Numarası:
+90 332 221 61 00/ 7251
KOSKİ Arıza İhbar: Alo 185

Resmî Yazışma / Dilekçe Adresi: KOSKİ Genel Müdürlüğü İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuklu/KONYA

KONYA MERKEZ ATIKSU ARITMA TESİSİ REHABİLİTASYONU VE 2. KADEME ARTIŞI PROJESİ

TÜRKİYE SU DÖNGÜSELLİĞİNİN VE VERİMLİLİĞİNİN ARTIRILMASI (SDVAP/WCEIP) PROJESİ

Mayıs 2025

Toplantı Tarihi : 15.05.2025
Toplantı Saati : 10:00
Toplantı Yeri : KOSKİ Genel Müdürlüğü Merkez Bina – Toplantı Salonu İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuklu/Konya



KOSKİ Atıksu Arıtma Tesisi

İLLER BANKASI A.Ş. İletişim Kanalları
0(312) 508 79 79
Web sitesi:
<https://www.ilbank.gov.tr/form/bilgiedinmeul-uslararasi>
E-mail: bilgiuidb@ilbank.gov.tr
Açık Adres: İLBANK Genel Müdürlüğü Uluslararası İlişkiler Dairesi Başkanlığı, Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA

BİLGİLENDİRME BROŞÜRÜ

Proje Tanıtımı

İller Bankası A.Ş. (İLBANK), Dünya Bankası (DB) desteğiyle Türkiye Su Döngüselliğinin ve Verimliliğinin Artırılması (SDVAP/WCEIP) Projesi'ni yürütmektedir.

Konya Merkez Atıksu Arıtma Tesisi Rehabilitasyonu ve 2. Kademe Artışı Projesi (Proje), WCEIP kapsamına dâhildir çünkü Konya Havzası'nda yaşanan su kıtlığı tehdidi, bölgede sulama suyu talebinin artışı WCEIP'in çeşitli hedeflerini desteklemektedir.

Başlangıçta daha düşük bir kapasite ihtiyacına göre tasarlanmış olan KAAAT'nde, bu proje kapsamında mevcut tesisteki birimlerde rehabilitasyon çalışmaları yürütülecek ve yeni birimler inşa edilecektir.

KAAAT'in birinci etabı 2009 yılında devreye alınmıştır ve mevcut kapasitesi 200.000 m³/gündür. KAAAT'in, bu proje ile kapasitesi 400.000 m³/gün'e çıkarılacaktır. KAAAT'nin uydu görüntüsü aşağıda sunulmuştur.



Proje, Konya İli, Karatay İlçesi, Tatlıcak Mahallesi idari sınırlarında, O ada 852 parsel ile O ada 938 parsellerini kapsayan alanlarda uygulanacaktır.

Projenin yüklenici firma tarafından inşa edilmesi planlanmakta olup, inşaat aşamasında yaklaşık 300 kişinin istihdam edilmesi öngörülmektedir. İşletme aşamasında ise hâlihazırda tesisin işletmesini yürüten 43 personele ek olarak 58 personel daha KOSKİ tarafından istihdam edilecektir. Böylece işletme aşamasında toplam istihdam 101 kişiye ulaşacaktır.

İnşaat süresi 36 ay olarak öngörülmektedir.

Proje Finansmanı

Konya Merkez Atıksu Arıtma Tesisi Rehabilitasyonu ve 2. Kademe Artışı Projesi (Alt Proje) WCEIP kapsamında finanse edilecektir.

Proje kapsamında İLBANK finansal aracı, Dünya Bankası finansör olarak hareket etmekte, Konya Su ve Kanalizasyon İdaresi (KOSKİ)'ye mali aracı olarak hizmet vermektedir. Projenin uygulanmasından KOSKİ sorumludur.

Projenin Amacı ve Faydaları

WCEIP (Türkiye Su Döngüselliğinin ve Verimliliğinin Artırılması Projesi), Türkiye'de su stresi yaşanan seçili havzalarda sulama ve atıksu hizmetlerinin döngüselliğini ve verimliliğini artırmak ve bu hizmetlerin dirençli şekilde sunumu ile atıksu geri kazanımı için kurumsal kapasite ve koordinasyonu güçlendirmek amacıyla tasarlanmıştır. Proje, Türkiye'de özellikle iklim değişikliğine bağlı su kıtlığı ve kirlilik sorunlarını ele almak üzere sulama ve diğer su kullanımı taleplerinin artması, deşarj öncesinde yetersiz atıksu arıtımı ve bu sorunların çözümünde kurumsal kapasite ile koordinasyonun güçlendirilmesi ihtiyacını dikkate alarak Türkiye Cumhuriyeti Hükümeti'nin iklim değişikliğiyle mücadele çabalarına destek olmayı hedeflemektedir.

KOSKİ, artan nüfusa bağlı olarak artan debiyi karşılamak ve tesisin verimliliğini artırmak amacıyla 2040 yılına kadar günlük 400.000 m³, 2.409.592 kişi kapasiteli hale getirmeyi planlamaktadır. 2021 yılında planlanan kapasite artış projesi, mevcut birimlerin rehabilitasyonu ve yeni birimlerin inşasını kapsamaktadır. Projenin temel amacı, daha yüksek kapasiteyle daha ileri düzeyde bir arıtma sağlayarak çıkış suyunun tarımsal sulama amaçlı yeniden kullanımını mümkün kılmaktır.

Çevresel ve Sosyal Etkiler

Konya Merkez Atıksu Arıtma Tesisi Rehabilitasyonu ve 2. Kademe Artışı Projesi kapsamında çevresel ve sosyal etkiler oluşabilir. Bu etkiler; inşaatın niteliğine, yerleşim yerlerine yakınlığına ve mevcut altyapıya göre değişebilir.

Çevresel Etkiler: İnşaat ve işletme aşamalarında; toz, gürültü ve titreşim oluşumu, atık yönetimi, hava kalitesi üzerindeki etkiler, su kaynaklarının kullanımı, trafik yoğunluğundaki artış ve biyolojik çevre üzerindeki potansiyel etkiler söz konusu olabilir.

Sosyal Etkiler: Proje, inşaat ve işletme aşamalarında istihdam yaratarak yerel iş gücüne katkı sağlayacak, modernize edilen altyapı sayesinde hizmet kalitesi artacak ve bölge halkının yaşam standartları iyileşecektir. Arıtılmış atıksuyun tarımsal sulamada yeniden kullanımı, su kıtlığı yaşayan bölgelerde tarımsal üretimi destekleyerek geçim kaynaklarının sürdürülebilirliğine katkı sunacaktır.

Proje kapsamında hazırlanan ÇSED ve PKP Konya Su ve Kanalizasyon İdaresi Genel Müdürlüğü resmi internet sitesinde yayınlanmıştır.

<https://www.koski.gov.tr/sayfa/wceip-turkiye-su-dong-ve-verimli-artirilmasi-projesi>



4.9. Stakeholder Consultation Meeting Presentation

TÜRKİYE SU DÖNGÜSELLİĞİNİN VE VERİMLİLİĞİNİN ARTIRILMASI (SDVAP/WCEIP) PROJESİ

**KONYA MERKEZ ATIKSU ARITMA
TESİSİ REHABİLİTASYONU VE 2.
KADEME ARTIŞI PROJESİ**

Paydaş Bilgilendirme Sunumu



GÜNDEM

- Bilgilendirme Sunumunun Amacı
- Alt Projenin Tarafları
- Alt Projenin Amacı ve Faydaları
- Alt Projenin Özellikleri
- Cevresel ve Sosyal Çalışmaların Kapsamı
- Soru & Cevap



BİLGİLENDİRME SUNUMUNUN AMACI

- Paydaşları Alt Projenin tarafları hakkında bilgilendirmek
- Alt Projenin olası çevresel ve sosyal etkilerini tanımlamak
- Sürece nasıl dahil olacağını paydaşlara aktarmak



ALT PROJENİN TARAFLARI



Alt Proje Finansörü Finansal Aracı Alt Projenin Uygulayıcısı



ALT PROJENİN AMACI VE FAYDALARI

Türkiye'de su stresi yaşanan seçli havzalarda sulama ve atıksu hizmetlerinin döngüsellliğini ve verimliliğini artırmak

Atıksu geri kazanımı için kurumsal kapasite ve koordinasyonu güçlendirmek

Daha yüksek kapasiteyle daha ileri düzeyde bir arıtma sağlayarak çıkış suyunun tarımsal sulama amaçlı yeniden kullanımını mümkün kılmak



ALT PROJENİN ÖZELLİKLERİ



Konya Merkez Atıksu Arıtma Tesisi Rehabilitasyonu ve 2. Kademeli Artış Projesi (Proje), WCEIP kapsamına dahildir. Çıkarıcı Konya Havzası'nda yaşanan su kıtlığı tehdidi, bölgede sulama, suyu talebini artıran WCEIP'in çeşitli hedeflerini desteklemektedir.

Bölgede daha büyük bir kapasite ihtiyacına göre tasarlanmış olan KAAT'da, bu proje kapsamında mevcut tesislerde rehabilitasyon çalışmaları yürütülecek ve yeni birimler inşa edilecektir.

KAAT'ın birim alışı 2008 yılında deneme alınmıştır ve mevcut kapasitesi 200.000 m³/gündür. KAAT'ın bu proje ile kapasitesi 400.000 m³/gün'e çıkarılacaktır.



ALT PROJENİN ÖZELLİKLERİ



İnşaat faaliyetlerinin 36 ay sürmesi planlanmaktadır. İnşaat aşamasında 300 kişinin istihdam edilmesi öngörülmektedir. İşletme aşamasında ise mevcut durumda tesisin işletmesini yürüten 43 personele ek olarak 59 personel daha istihdam edilecektir. Böylece işletme aşamasında toplam istihdam 101 kişiye ulaşacaktır. İnşaat sırasında çalışan konaklaması olmayacaktır. Şantiye kamp alanı ve şantiye ofisleri, mevcut AAT sahası içerisinde kurulacaktır. Altı Proje kapsamında herhangi bir arazi edinimi gerçekleştirilmemiştir ve ileride de gerçekleştirilmesi öngörülmektedir. Proje, mevcut KAAT alanına bitişik konumda yer alan KOSKİ mülkiyetindeki alanda yürütülecektir. Mevcut tesisin sağında bir Asfalt Şantiyesi ve solunda bir Hafriyat Döküm Sahası bulunmaktadır. Hafriyat malzemesinin uygun olan kısmı doğu ve sıkıştırma için kullanılacak, geri kalanı ise KMM tarafından işletilen bertaraf sahasına gönderilecektir.



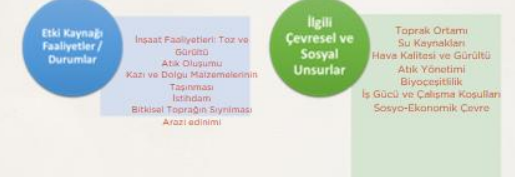
7

ÇEVRESEL VE SOSYAL ÇALIŞMALARIN KAPSAMI



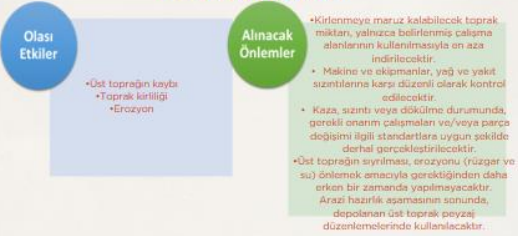
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ÇEVRESEL VE SOSYAL ÇALIŞMALARIN KAPSAMI



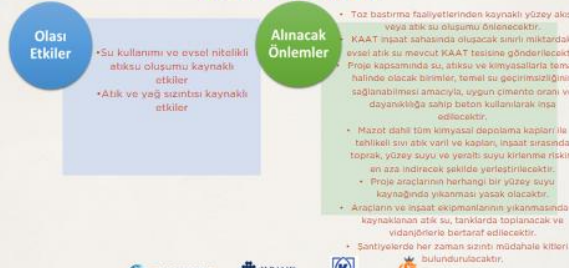
9

TOPRAK ORTAMI



10

SU KAYNAKLARI



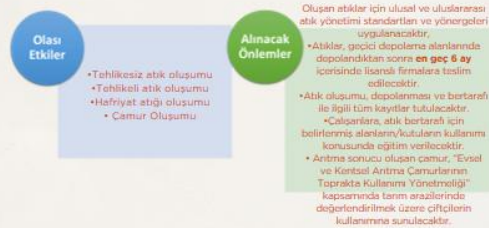
11

HAVA KALİTESİ VE GÜRÜLTÜ



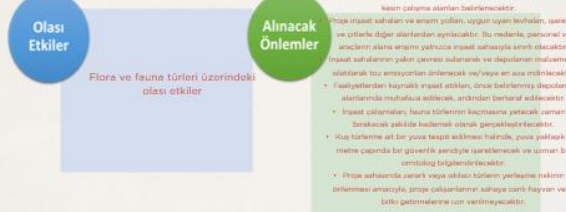
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ATIK YÖNETİMİ



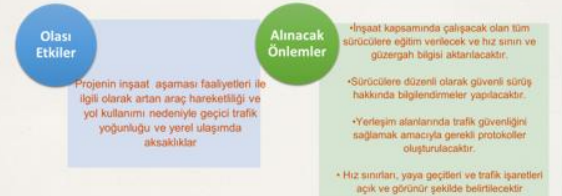
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BİYOÇEŞİTLİLİK



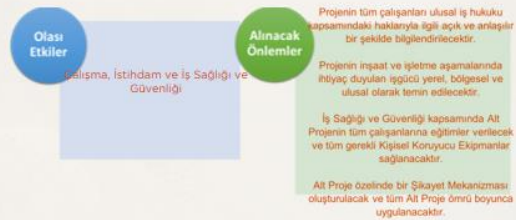
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TRAFİK



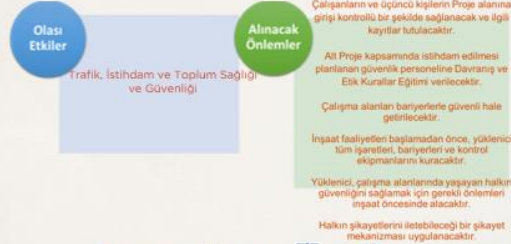
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İŞ GÜCÜ VE ÇALIŞMA KOŞULLARI



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SOSYO-EKONOMİK ÇEVRE



17

PAYDAŞ KATILIMINA DAİR GENEL TANIMLAR



18

PAYDAŞ KATILIMININ TEMEL HEDEFLERİ

- Alt Proje boyunca doğrudan ve dolaylı paydaşları ve diğer ilgili tarafları belirlemek ve zamanında, sürekli, doğru ve şeffaf bir iletişim stratejisi geliştirmek ve sürdürmek ve bu organizasyonun bir yaklaşımı olan paydaşlarla yapıcı etkileşim sürdürmek.
- Paydaşların Alt projeye olan ilgisinin ve desteğinin doğasını belirlemek ve paydaşların görüşlerinin proje tasarımında ve çevresel ve sosyal (C&S) harflarına dikkatle alınmasını sağlamak.
- Potansiyel olarak etki yaratabilecek konularda Alt proje yapım döngüsü boyunca paydaşlarla ve diğer ilgili taraflarla etkili ve kapsayıcı bir etkileşim için araçlar sağlamak ve etkili iletişim.
- Paydaşlara zamanında, anlaşılır, erişilebilir bir formatta Alt proje ve potansiyel C&S riskleri ve etkileri hakkında tam bilgi sağlamak.
- Paydaş ve halk için erişilebilir ve kapsayıcı bir şikayet mekanizmasının (SM) yapısını belirlemek ve PUB'ın bu tür şikayetlere ve ortaya çıkan sonuçlara yanıt vermesine ve çözümüne imkân tanımak.



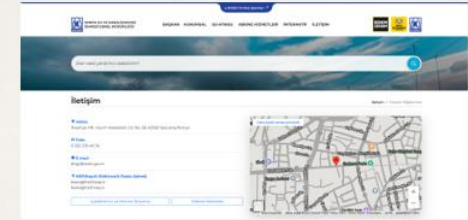
19

PAYDAŞ KATEGORİLERİ

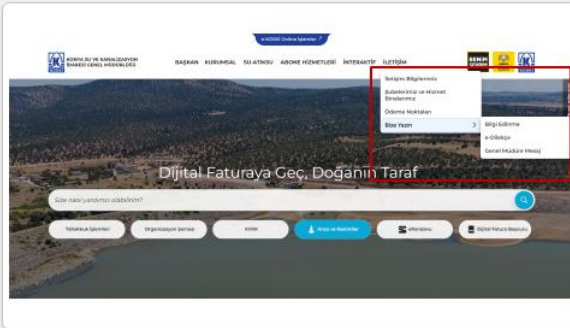


20

PAYDAŞ KATILIMI: SÜRECE NASIL DAHİL OLABİLİRSİNİZ?



21



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PAYDAŞ KATILIMI: ŞİKAYET MEKANİZMASI GENEL AKIŞ



23

KONYA MERKEZ ATIKSU ARITMA TESİSİ REHABİLİTASYONU VE 2. KADEME ARTIŞI PROJESİ

KATILIMINIZ VE İLGİNİZ İÇİN TEŞEKKÜR EDERİZ.
SORULAR, YORUMLAR VE GÖRÜŞLER



24

4.10. Technical Detail Presentation Prepared by KOSKI

1

ATISU ARITMA TESİSİ PLANLAMASI

Mevcutta 46 Atıksu Arıtma Tesisi işletilmektedir

Sunlar:

- 28 tadei Biyolojik Arıtma
- 18 tadei Değirli Arıtma

✓ **Mevcutta**, müfessat devalı olarak staksuym **46** tadei arıtılmaktadır.

✓ Yapımı devam eden, projeli tamamlanma tesisiar **46** tadei arıtılmaktadır.

2

3

Konya Atıksu Arıtma Tesisi II. Kademesi

Konya Atıksu Arıtma Tesisi II. Kademeye projesi Konya Merkez İlçelerinden kaynaklanan atıksuların arıtımının 2040 yılına kadar sağlanabilmesi için yapılan bir uygulama projesidir.

Tesis kapasitesi için 200.000 m³/gün den 2040 hedef yılı ve 2.400.592 eşdeğer kişi kabulü ile 400.000 m³/gün olacak şekilde projelendirme yapılmıştır. Ayrıca mevcut Kama Azot ve Fosfor giderimli İleri Biyolojik arıtma yapan tesis projelendirme sırasında Tam Azot ve Fosfor giderimli İleri Biyolojik hale getirilmiştir.

Dünya Bankası
İTİBANK
Arıtma Tesisi

4

5




TESİSİN KURULACAĞI ALAN





Konya Atıku Arıtma Tesisi II. Kademe projesi yapılacak alan Toplamda **965.526 m²** lik 2 ada parselden (852 ve 938 nolu) meydana gelmektedir. Mülkiyet idaremezdır.



Arıtma Tesisi İkinci Kademe Projesi



Arıtma Tesisi İkinci Kademe Projesi

6

TESİS SAHAŞINDA KURULMASI PLANLANAN DİĞER TESİŞLER



Konya Atıksu Arıtma Tesisi II. Kademe genişlemesi yanda mavi çizimle gösterilmiştir. Genişleme Kademesi genel yerleşimi tahsis edilen alana optimum olarak uydurulmuştur.

WORLD BANK GROUP

ILBANK

Arıtma Tesisi İdari Binası

7

TASARIM PARAMETRELERİ

Konya Atıksu Arıtma Tesisi Tasarım Parametreleri

Parametre	Değer	İşletim
Yıl	2025	1/1
Yıl	2025	1/1

Kontrol AAI Terim AH Desektifi ile Çevre Sıcaklık ve İklim Değişikliği Bakımını yönetmeliklere göre deşarj şartları (K.SAYI:1406-1-1406-2)

Parametre	Concentration	Standard
BOD5	25 mg/l	
NO3	125 mg/l	
Total SS	35 mg/l	
Total P	5 mg/l	
Total N	30 mg/l	



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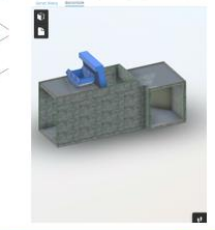
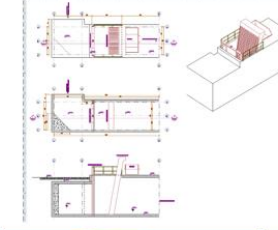
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Arıtma Tesisi İdari Binası

8

KONYA ATIKSU ARITMA TESİSİ II. KADEME DETAYLARI

GİRİŞ KANALI VE GİRİŞ IZGARASI



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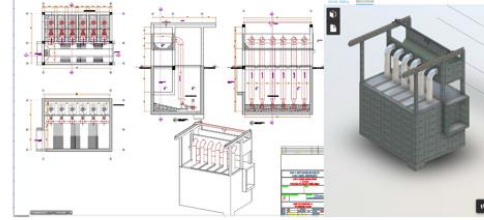
ILBANK

Arıtma Tesisi İdari Binası

9

KONYA ATIKSU ARITMA TESİSİ II. KADEME DETAYLARI

GİRİŞ TERFİ İSTASYONU



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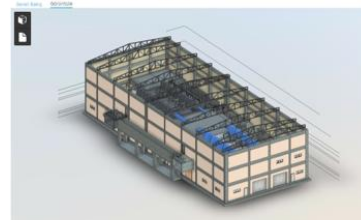
ILBANK

Arıtma Tesisi İdari Binası

10

KONYA ATIKSU ARITMA TESİSİ II. KADEME DETAYLARI

KABA - İNCE IZGARA KANALI VE BİNASI



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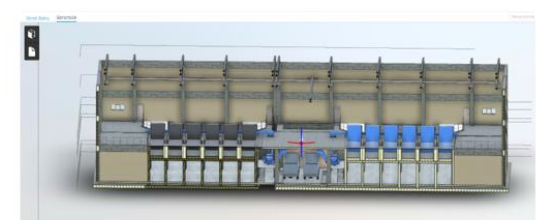
ILBANK

Arıtma Tesisi İdari Binası

11

KONYA ATIKSU ARITMA TESİSİ II. KADEME DETAYLARI

KABA - İNCE IZGARA KANALI VE BİNASI

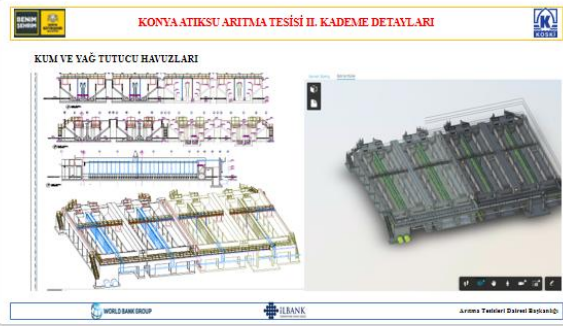


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Arıtma Tesisi İdari Binası

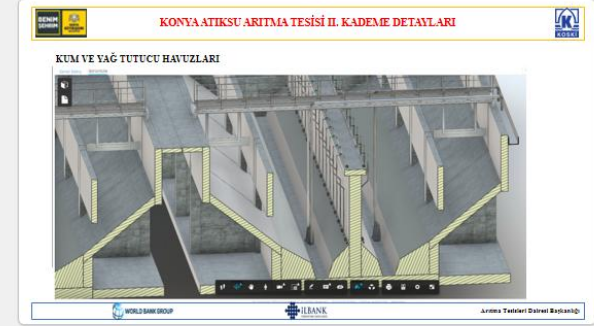
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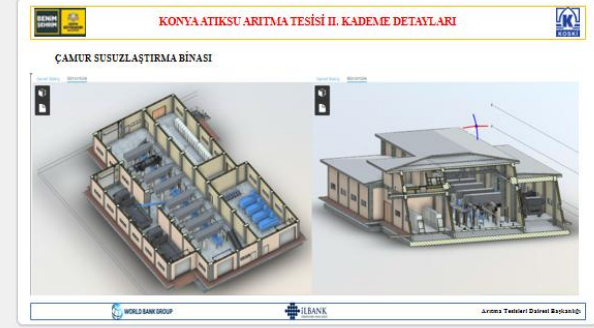
18



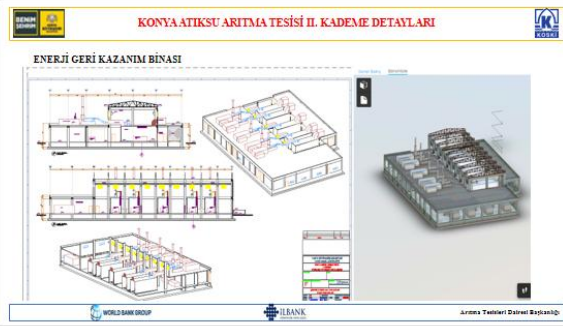
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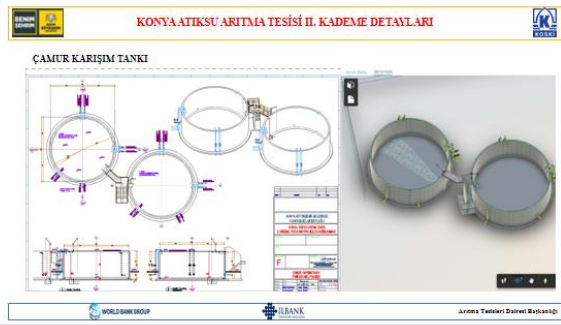
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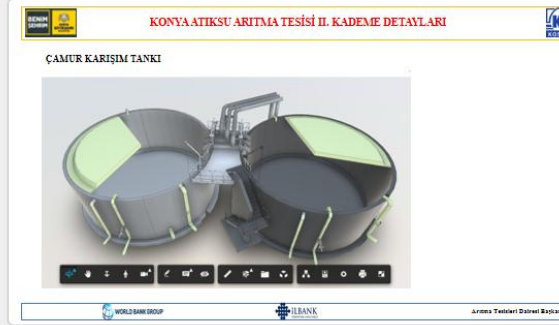
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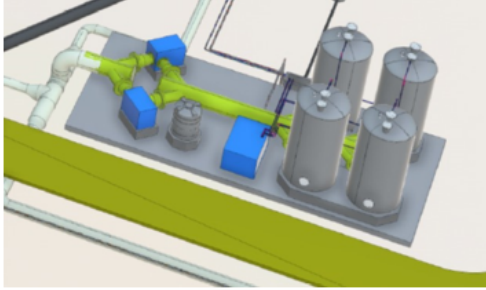
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KONYA ATIKSU ARITMA TESİSİ II. KADEME DETAYLARI



KOKU GİDERME ÜNİTESİ



Arıtma Tesisleri Dairesi Başkanlığı

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TEŞEKKÜRLER...

KOSKİ GENEL MÜDÜRLÜĞÜ

15.05.2025



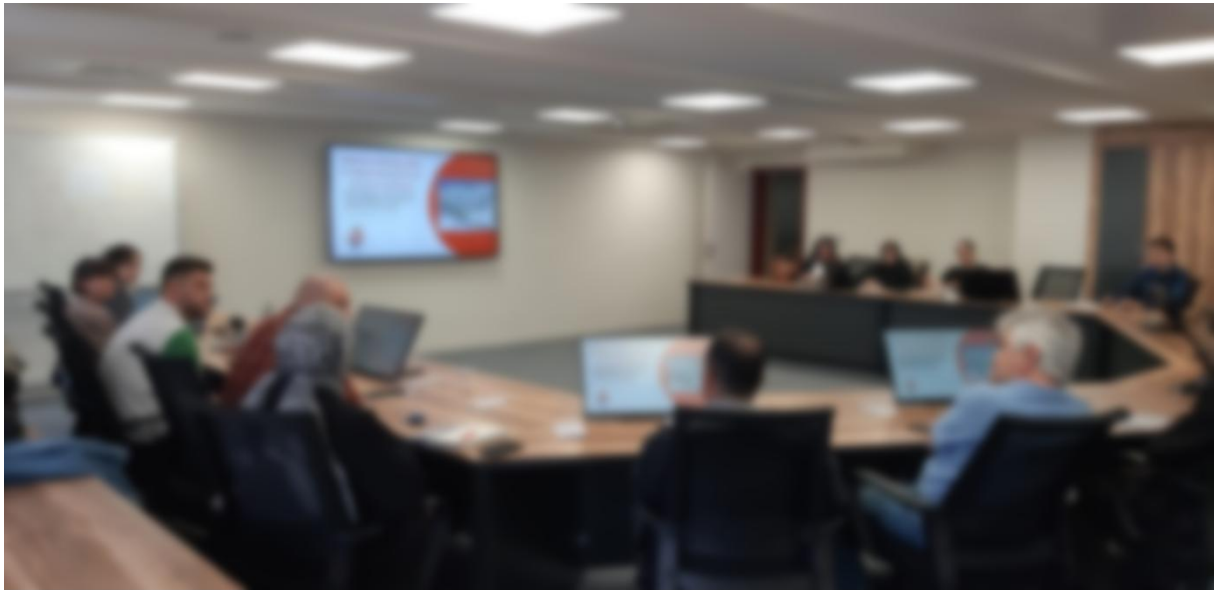
Arıtma Tesisleri Dairesi Başkanlığı

38



4.11. SCM Photographs







5. Information Messages Sent to Participants Following the Stakeholder Engagement Meeting

Following the stakeholder engagement meeting, participants were informed about the regulations regarding the disposal method of treatment sludge, and the web address of the Administration containing the ESIA, SEP, and the Minutes of Meeting prepared in this context was shared with them for more detailed review.

Original Message text:

Subject: Information Following the Stakeholder Engagement Meeting – Konya Wastewater Treatment Plant Rehabilitation and Second Stage Construction

Dear Participant,

We would like to extend our gratitude for your participation in the Stakeholder Engagement Meeting held within the scope of the planned *Konya Wastewater Treatment Plant Rehabilitation and Second Stage Construction Project*, to be implemented by the Directorate General of KOSKI.

Following the meeting, our Administration has obtained the “**Permit for the Use of Stabilized Sewage Sludge.**” Based on this permit, the *Environmental and Social Impact Assessment (ESIA) Report* identifies the **primary disposal method** for the sewage sludge as **beneficial use on land**.

Accordingly, the **Environmental and Social Impact Assessment (ESIA) Report**, the **Stakeholder Engagement Plan (SEP)**, and the **Minutes of Meeting** have been made available for public access and can be reviewed in detail via the KOSKI website link below starting **13 August 2025**:

<https://www.koski.gov.tr/sayfa/wceip-turkiye-su-dong-ve-verimli-artirilmasi-projesi>

Kind regards,
KOSKI General Directorate

5.1. Screenshots of the Information Provided

