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SUSTAINABLE CITIES PROJECT-II

Additional Financing

KONYA METROPOLITAN MUNICIPALITY

Karapınar Group Drinking Water Transmission Line Project

Stakeholder Engagement Plan (SEP)



TUMAS - ENCON JOINT
VENTURE



JANUARY 2024



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REVISION HISTORY

Ver	Date of Issue	Issue Reason	Client	Project Owner	Consultant
1	February 2022	First Submission	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAS & ENCON Joint Venture
2	April 2022	Incorporation of Related Comments	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAS & ENCON Joint Venture
3	July 2022	Incorporation of Related Comments	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAS & ENCON Joint Venture
4	July 2022	Incorporation of Related Comments	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAS & ENCON Joint Venture
5	May 2023	Incorporation of Related Comments	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAŐ & ENCON Joint Venture
6	May 2023	Incorporation of Related Comments	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAŐ & ENCON Joint Venture
7	July 2023	Incorporation of Related Comments	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAŐ & ENCON Joint Venture
8	December 2023	SCM documents incorporated	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAS & ENCON Joint Venture
9	January 2024	Incorporation of WB Comments	ILBANK	Konya Metropolitan Municipality (KOSKI)	TUMAS & ENCON Joint Venture



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LIST OF ABBREVIATIONS

AFAD	Disaster and Emergency Management Presidency
AoI	Area of Influence
CEKUL	Foundation for the Protection and Promotion of the Environment and Cultural Heritage
CIMER	Presidency's Communication Center
DSI	General Directorate for State Hydraulic Works
E&S	Environmental and Social
EIA	Environmental Impact Assessment
ENCON	ENCON Çevre Danismanlık Ltd. Sti.
ESIA	Environmental and Social Impact Assessment
ESMF	Environmental and Social Management Framework
ESMP	Environmental and Social Management Plan
ESMR	Environmental and Social Monitoring Report
EU	European Union
FI	Financial Intermediary
GBV	Gender Based Violence
GRM	Grievance Redress Mechanism
IBA	Important Bird Area
IFC	International Finance Corporation
IFI	International Finance Institutions
ILBANK	ILBANK A.S.
KBA	Key Biodiversity Area
KGM	General Directorate of Highways
KOSKI	Konya Metropolitan Municipality General Directorate of Water & Sewerage Administration
KPI	Key Performance Indicator
KTO	Konya Chamber of Commerce
MoEUCC	Ministry of Environment, Urbanization and Climate Change
MoH	Ministry of Health
NGO	Non-Governmental Organization
OHS	Occupational Health and Safety
Ops	Operational Policies
PAP/s	Project Affected Person(s)
PIF	Project Introduction File
PIU	Project Implementation Unit
SCM	Stakeholder Consultation Meeting
SCP-II-AF	Sustainable Cities Project-II - Additional Financing
SEA/SH	Sexual Exploitation and Abuse / Sexual Harassment
SEP	Stakeholder Engagement Plan
TAYCED	Waste and Environmental Management Association
TCDD	Turkish State Railways
TEMA	Turkish Foundation for Combating Soil Erosion, Reforesting and the Protection of Natural Habitats
The Project	Karapınar Group Drinking Water Transmission Line Project
TMY	Pumping Station



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TUMAS
TurkStat
WB
WHO
WWF
YIMER

Turk Muhendislik Musavirlik ve Muteahhitlik A.S.
Turkish Statistical Institute
The World Bank
World Health Organization
World Wildlife Fund
Ministry of Interior General Directorate of Migration Management Foreigners
Communication Center



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EXECUTIVE SUMMARY

Karapınar Water Transmission Line Project (“the Project”) is one of the sub-projects covered under the Sustainable Cities Project-II - Additional Financing (SCP-II-AF) to support sustainable development in Turkish cities. The Project will be financed by World Bank (WB) and the Project Management Unit (PMU) of ILBANK A.S (ILBANK) is the Borrower of the loan, serving as a Financial Intermediary (FI) to Konya Water and Sewerage Administration (KOSKI). KOSKI will be responsible for the implementation of the Project at the local level.

This Stakeholder Engagement Plan (SEP) has been prepared by TUMAS Turk Muhendislik Musavirlik ve Muteahhitlik A.S. (TUMAS) & ENCON Cevre Danismanlik Ltd. Sti. (ENCON) Joint Venture for KOSKI, who is the Project Owner of Karapınar Group Drinking Water Transmission Line Project.

The Project will be implemented in Karapınar Group (Karapınar, Karatay, Cumra and Meram Districts) in Konya Province located in the Central Anatolia Region of Türkiye. In the current situation, drinking water system is insufficient, outdated and results in expensive operational costs, which causes additional burden on KOSKI in terms of providing reliable services. In order to solve this problem, Karapınar Water Transmission Line Project was included in the sub-projects of the SCP-II-AF. The Project aims to provide safe, reliable and sustainable drinking water in Karapınar Group Districts and remove the additional burden on KOSKI in terms of providing reliable services through construction of 101.35 km drinking water transmission line. Within the scope of the Project, drinking water will be supplied from Blue Tunnel Project and will be transmitted to existing Karapınar Storage Tank via a pumping station.

The expected results of the Project are listed below:

- The Project will enable KOSKI to provide safe and sufficient drinking water to the Karapınar Group Districts;
- The Project will provide contribution for Türkiye to comply with the national, WB’s and EU’s regulatory requirements established for the drinking water; and
- The Project will increase access to improved water services for the people living in the project area.

The Project’s anticipated environmental and social (E&S) impacts/risks will be in terms of air quality, soils, water resources, noise, biological environment, landscape, resources and waste, climate change, socioeconomic environment and occupational health and safety, cultural heritage, and community health, safety and security.

The Project will be in compliance with the good international practice, including WB Safeguard Policies, guides, standards and best practices documents alongside the national legislation. Specific standards related to the SEP are as follows:

- WB Operational Policies (OP) 4.01 – Environmental Assessment,
- WB OP 4.11 – Physical Cultural Resources,
- WBG General Environmental, Health and Safety (EHS) Guidelines,
- Bank Policy (BP) 17.50 Bank Disclosure Policy,
- WB 2010 Access to Information Policy,
- WB Good Practice Note on Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH),
- Environmental and Social Management Framework (ESMF) of SCP-II AF.

According to the repealed Environmental Impact Assessment (EIA) Regulation (Official Gazette dated 25.11.2014, and numbered 29186), infrastructure projects such as sewerage networks, water supply networks and storm water systems are out of the scope of the Environmental Impact Assessment Regulation. Therefore, an EIA study was not required for this project. “EIA Exemption



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Letter” was issued by Provincial Directorate of Environment, Urbanization and Climate Change (see Appendix-1) and it is still valid as per the new EIA Regulation published in the Official Gazette dated July 29, 2022 and numbered 31907.

On the other hand, the Project has been categorized as Category B Project according to the definitions of WB OP 4.01 on Environmental Assessment. In addition, the project classified as Moderate Risk according to World Bank’s E&S Policy. Reason regarding to the risk characterization of the Project is given in below:

- The planned Project is exempt from the EIA process according to Turkish EIA regulation;
- Expropriation of private parcels are not foreseen within the Project;
- There is no national protected area in or around the Project Area;
- In terms of internationally protected areas, the 2,200 m of the transmission line is within the Karapınar Plain Key Biodiversity Area (KBA)/Important Bird Area (IBA) and passes 600 m south of the Hotamis Marshes KBA/IBA. However, the transmission line will pass through the existing cadastral roads. The area affected by the construction of the line in the KBA consists of anthropogenic steppe and ruderal vegetation. It has been determined by literature and field studies that there are no protected species in this region, which has lost its natural characteristics in the current situation; and
- With the realization of the Project, access to water services will be improved for the people living in the project area. Therefore, the Project will have positive impact on public.

There will be a labor camp site within the project area. On the other hand, material loan pit/quarry is not required since materials will be procured from the surrounding area.

Within the scope of the Project, the construction of drinking water transmission line will be carried out in rural areas. Transmission lines will mainly follow the existing cadastral roads, however, some parts of the lines will pass through lands that are under the responsibilities of public administration or pasture lands. Within this regard, some part of the lines will pass through the land belonging to Directorate of Konya Soil, Water and Combating Desertification Research Institute and related permits were obtained by KOSKI.

Additionally, parts of the transmission lines will also pass through two highways and one railway that are under the responsibilities of General Directorate of Highways (KGM) and General Directorate of Turkish State Railways (TCDD), respectively. Related permits will be obtained by KOSKI within this regard.

On the other hand, for the pasture areas located between Karaman-Konya Highway and Abditolu Neighborhood and which transmission lines will pass through, related permits will be obtained by KOSKI.

The planned TMY1 pumping station will be constructed on parcels 953/21 and 953/22 of Gaziosmanpaşa Neighborhood of Karapınar District, which are registered as road and pasture area, respectively. Within this regard, related permits will be taken by KOSKI for the pasture area.

Based on the conducted site visit, no land use for any purpose is detected for the areas, where the project components will be located. There is no informal land user at the Project Area as well.

Overall, the Project does not trigger OP 4.12 – Involuntary Resettlement, any land acquisition, resettlement, and economic displacement with all of its components.

The transmission line will mainly follow the existing cadastral roads. It has been determined by literature and field studies that there are no protected species in this region, which has lost its natural characteristics in the current situation.



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The project will not cause any economic displacement. The impact on local businesses during the construction of drinking water transmission line and the pumping station will only be temporary and not significant. Roads closures will be avoided as much as possible and therefore shops/stores are not expected to be closed due to the construction activities.

Although the exact total number of workers to be employed during the construction and operation phases is currently unknown, it is estimated as 100 and 10 for the construction and operation phases, respectively. In the employment process, priority will be given to the local community. The construction of the Project is planned to be completed in 12 months.



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I. INTRODUCTION

This Stakeholder Engagement Plan (SEP) has been prepared by TUMAS Turk Muhendislik Musavirlik ve Muteahhitlik A.S. (TUMAS) & ENCON Cevre Danismanlik Ltd. Sti. (ENCON) Joint Venture, the E&S Consultant, for Konya Metropolitan Municipality Water and Sewerage Administration (KOSKI), who is the Project Owner of Karapinar Group Drinking Water Transmission Line Project, which is being implemented under the SCP-II AF. The Project will be implemented in four districts of Konya Province, namely Karapinar, Cumra, Karatay and Meram.

Karapinar Group Drinking Water Transmission Line Project (“the Project”) is one of the sub-projects covered under the SCP-II AF to support sustainable development in Turkish cities. The emergence of the SCP-II AF is a response to ongoing technical assistance for sustainable urban development and capital investment planning being provided under Component A (Municipal Investments) of SCP-I. This exceptional demand includes identification of investments to improve public transport, water and sanitation, solid waste management, energy, environment, disaster risk management and climate resilience, and social infrastructure. The Project aims to provide clean drinking water and to improve public health in the Karapinar District.

The Project will be financed by the World Bank (WB). Project Management Unit (PMU) of ILBANK A.S. (ILBANK) is implementing the Project as the Borrower of the loan, serving as a Financial Intermediary (FI) to Konya Water and Sewerage Administration (KOSKI), who will be responsible for the implementation of the Project at the local level.

This SEP encompasses planned stakeholder engagement activities and the process of stakeholder engagement. The SEP is prepared in compliance with WB Safeguard Policies, including Operational Policies (OPs), WBG General Environmental, Health and Safety (EHS) Guidelines, Bank Policy (BP) 17.50 Bank Disclosure Policy, Environmental and Social Management Framework (ESMF) of SCP-II AF, WB 2010 Access to Information Policy and WB Good Practice Note on Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH) alongside the national legislation.



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II. PROJECT DESCRIPTION

The Project will be performed in Karapınar Group (Karapınar, Karatay, Cumra and Meram Districts) in Konya Province located in the Central Anatolia region of Türkiye (see Figure II.1 and Figure II.2). In the current situation, drinking water system is insufficient, outdated and results in expensive operational costs, which causes additional burden on KOSKI in terms of providing reliable services. In order to solve this problem, Karapınar Water Transmission Line Project was included in the sub-projects of the SCP-II AF. The Project aims to provide safe, reliable and sustainable drinking water in Karapınar Group Districts and remove the additional burden on KOSKI in terms of providing reliable services through construction of 101.35 km drinking water transmission line and a pumping station. Within the scope of the Project, drinking water will be supplied from Blue Tunnel Project and will be transmitted to existing Karapınar Storage Tank with a pumping station.

According to the repealed EIA Regulation (Official Gazette dated November 25 2014 and numbered 29186) considering which this Project was assessed, infrastructure projects such as sewerage networks, water supply networks and storm water systems are out of the scope of the Environmental Impact Assessment Regulation. Therefore, an EIA study was not required for this project. "EIA Exemption Letter" was issued by Provincial Directorate of Environment, Urbanization and Climate Change (see Appendix-1) and it is still valid as per the new EIA Regulation enforced by publishing in the Official Gazette dated July 29, 2022 and numbered 31907. On the other hand, the Project has been categorized as Category B Project according to the definitions of WB OP 4.01 on Environmental Assessment.

The tendering and contracting period of the Project is expected to take place in the second quarter (Q2) of 2023, and after the tendering period, the construction works will start and last for 12 months for the Project. The defect liability period (DLP) starts just after that and lasts for 12 months. According to technical specifications of ILBANK, the design lifetime of the Project has been accepted as 2055.

There will be a labor camp site within the project area. On the other hand, material loan pit/quarry is not required since materials will be procured from the surrounding area.

Within the scope of the Project, the construction of drinking water transmission line will be carried out in rural areas. Transmission lines will mainly follow cadastral roads, however, some parts of the lines will pass through lands that are under the responsibilities of public administration or pasture lands. Within this regard, some part of the lines will pass through the land belonging to Directorate of Konya Soil, Water and Combating Desertification Research Institute and related permits were obtained by KOSKI.

Additionally, parts of the transmission lines will also pass through two highways and one railway that are under the responsibilities of General Directorate of Highways (KGM) and General Directorate of Turkish State Railways (TCDD), respectively. Related permits will be obtained by KOSKI within this regard. On the other hand, for the pasture areas located between Karaman-Konya Highway and Abditolu Neighborhood and which transmission lines will pass through, related permits will be obtained by KOSKI.

The planned pumping station will be constructed on parcels 953/21 and 953/22 of Gaziosmanpaşa Neighborhood of Karapınar District, which are registered as road and pasture area, respectively. Within this regard, related permits will be taken by KOSKI for pasture area.

No expropriations of private parcels are foreseen within the scope of the Project and also the project will not cause any economic displacement. For that reason, the Project does not trigger WB OP 4.12 – Involuntary Resettlement; no land acquisition, resettlement, and economic displacement are of concern regarding all of its components.



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The project will have positive impacts on both the socio-economic and community health and safety in general.

Environmental and social impacts are expected during construction and operation phases of the project. Within this regard, an Environmental and Social Management Plan (ESMP) has been developed for the management of anticipated impacts. The ESMP has been prepared to identify potential environmental and social impacts and risks that may occur during the construction and operation phase of the project such as noise, impact on water sources, wastes, occupational health and safety, and workforce arising from the development of the Project and to propose mitigation measures for significant adverse environmental impacts. In addition, the monitoring activities to be implemented within the scope of the Project are also defined in the ESMP.

The expected results of the project are listed below:

- The project will allow Karapınar to provide a drinking water network system that meets the increased capacity in the area, reducing threat to public health, the environment, and natural resources;
- A new water distribution line in the city will ensure to supply safe and sufficient drinking water to the city; decrease the water losses; eliminate the contamination and health risks due to old pipes; and provide continuous and proper operation of the drinking water system;
- Project will provide contribution for Türkiye to comply with the national, WB's and EU's regulatory requirements established for the drinking water;
- The project will lead to increasing the overall effectiveness and efficiency of the drinking water distribution system in Karapınar Group in Konya Province;
- The health standards of the public will be improved through the implementation; and
- The project will increase access to improved water services for the people living in the city.

The length of the transmission line is 101.35 km. As described before, the Project will have impacts especially in the vicinity of the project sites. The social area of influence for the Project includes the neighborhoods that are located on the drinking water transmission line and their close vicinity and is presented in Figure II.3. The size of the social area of influence is 5,537.6 ha.



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Figure II.1 District of Konya Province



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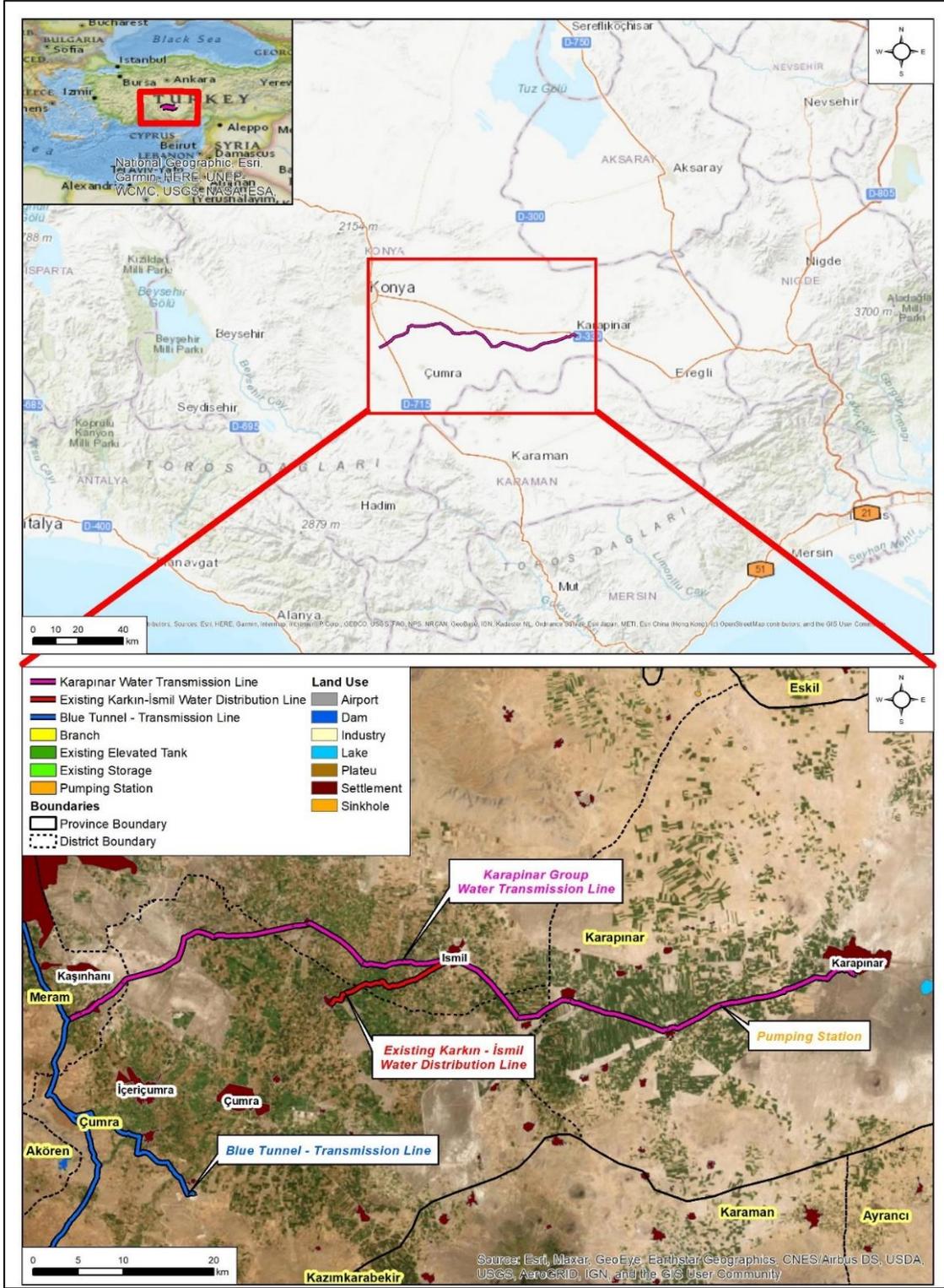


Figure II.2 Site Location Map for the Project Area



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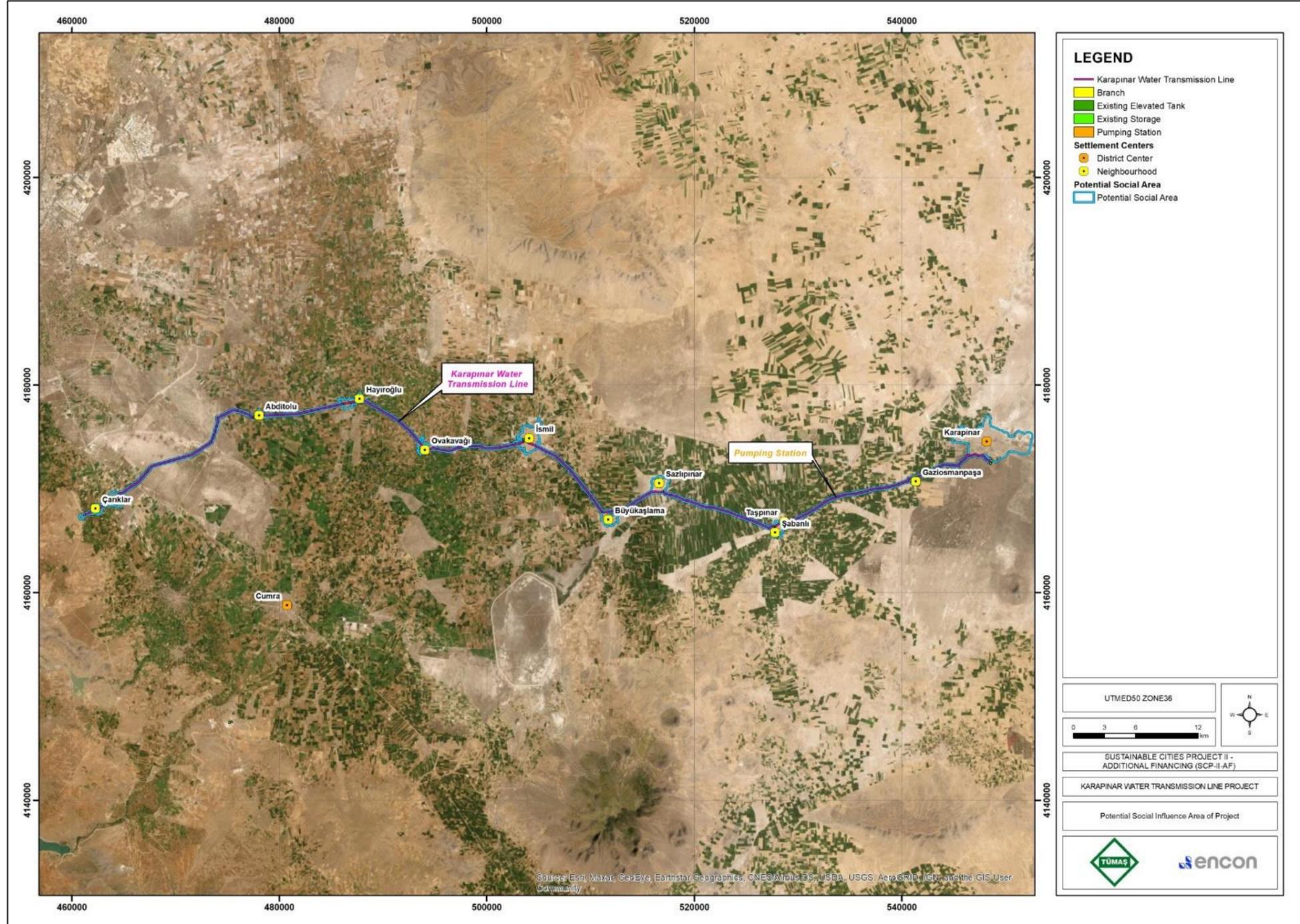


Figure II.3 Potential Social Aol of the Project



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III. PURPOSE AND SCOPE OF THE SEP

Stakeholder engagement is the basis for building strong, constructive, and responsive relationships that are essential for the successful management of a project's environmental and social impacts. The purpose of stakeholder engagement is to establish and maintain a constructive relationship with a variety of external stakeholders over the entire life of the project. Initiating the engagement process in the early phases of the project helps ensure timely public access to all relevant information and provides the stakeholders with an opportunity to input into the project design and the assessment of impacts.

The main goals of stakeholder engagement are to;

- Identify the direct and indirect stakeholders of the project and other interested parties, who may be affected, and/or able to influence the project and its activities,
- Identify the nature of stakeholders' interests and concerns related to the project,
- Ensure that adequate and timely information about the project and its environmental and social impacts/risks is provided to stakeholders,
- Provide to these groups opportunities to voice their concerns and opinions,
- Ensure that comments are received in a timely manner so that they can be taken into account during the decision-making process.

SEP is designed to ensure that KOSKI will identify all stakeholders and establishes an effective engagement strategy during the development and lifetime of the Project. The ultimate goal of this SEP is to build meaningful and trusting relationships with the local community and other interested stakeholders based on a transparent and timely supply of information and open dialogue.

SEP covers the following aspects:

- Applicable national and international regulations and WB requirements on stakeholder engagement, particularly WB OP 4.01 and also ESMF,
- Previous consultation activities and future plans to engage with stakeholders during the construction and operation phases of the Project,
- Identification of direct and indirect project stakeholders,
- Strategy for consultation and information disclosure,
- Timetable for various stakeholder engagement activities,
- Resources and responsibilities for the implementation of the SEP,
- Means of monitoring and reporting on consultation and disclosure activities,
- Grievance redress mechanisms for both internal (including workers) and external stakeholders the public to raise concerns, provide feedback and comments about the Project owner operations and how complaints/comments will be handled.

In addition, workers' grievances will be addressed through separate channels. GRM is accessible to all beneficiaries of ILBANK internationally funded projects, host communities or anyone, who is affected by or is likely to affect the projects in question and who wishes to provide feedback or complaints and receive a response.



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IV. PUBLIC CONSULTATION/STAKEHOLDER ENGAGEMENT REQUIREMENTS

Implementation of the Project will follow the framework laws and regulations of the Turkish Republic as well as applicable international standards and WB requirements. In this context, stakeholder engagement activities will conform to relevant WB Safeguard Policies, including the Operational Policies (OP) (i.e. OP 4.01 and World Bank's 2010 Policy on Access to Information) and EU Directives. Moreover, it should be noted that the most stringent among national legislation and WB standards will be complied and also the most up-to-date legislation will be considered.

IV.1 National Regulations and Requirements

Environmental Law No. 2872, which is ratified in August 1983 (Official Gazette dated 11.08.1983 and numbered 18132), is one of the principal legislation related to the Project. Several by-laws and decrees are enforced under the Environmental Law. The EIA Regulation (Official Gazette dated July 29, 2022, and numbered 31907) defines the administrative and technical procedures and principles to be followed throughout the EIA process and is largely in line with the EU Directive on EIA. When an activity (a Project) is planned, the Project developer is responsible for preparing an EIA Report along with many other permits required to realize the Project. However, facilities are subject to the preparation of an EIA Report depending on the type of the facility, its capacity, or the location of the activity. The activities that are subject to the provisions of the EIA Regulation are listed in Annex I and Annex II of the Regulation. For Annex I activities a full EIA Report is required and those Projects go through the full EIA process. For Annex II activities, a Project Introduction File (PIF) is prepared in accordance with the outline given in the EIA Regulation and the relevant process has to be conducted. As a result of the submission of PIF, if "EIA is required" decision is given, a full EIA Report is prepared. If it is decided that the EIA is not required as a result of the submission of the PIF, the project can be started without any obligation by the Turkish EIA Regulation.

The main Turkish Regulation requiring public consultation and stakeholder engagement for development/investment/infrastructure projects is the EIA Regulation. The 1st Clause of the 9th Article of the Turkish EIA Regulation defines the stakeholder consultation process. In accordance with the related article, it is the legal responsibility of a project owner to organize an official Public Information and Participation Meeting for the Projects that are included in Annex 1 of the Regulation (as the case in the EU EIA Directive). The date and place are determined in agreement with the Ministry of Environment, Urbanization and Climate Change (MoEUCC) and will be announced in both local and national newspaper at least 10 calendar days in advance. The aim of the Public Information and Participation Meeting is to inform people who may be potentially affected by the project and to understand their concerns, opinions and suggestions about the project. Moreover, MoEUCC and the governorships are responsible for informing the public that the review period of the EIA Report is started via announcements using local and national media, boards, internet etc. Thus, public will be able to access the EIA Report from the web site of the MoEUCC or the relevant Provincial Directorate and comment on the report. Those comments are reviewed in the Review Commission meeting and the results are reflected in the EIA Report. This process is the only formal requirement for stakeholder consultation according to Turkish legislation and only applies for the projects listed in Annex I.

The Turkish Law on the Right to Information (Law No: 4982) was adopted on 09.10.2003 and published in the Official Gazette dated 24.10.2003 and numbered 25269. The main objective of this law is to regulate the procedure and provide the basis of the right to information according to the principles of equality, impartiality and openness that are the necessities of a democratic and transparent government. This law applies to the activities of public institutions and professional organizations, which qualify as public institutions. The Law which is divided into five parts in total explains the legal rights and obligations about information disclosure processes. The first part of the Law defines the objective, scope and definitions of terms that are used in law. The second part of the Law makes statements about the subjects of the Right to Information and the Obligation to Provide Information. According to Articles 4 and 5 of this Law found in this part, everyone has the right to information and the responsible parties are obligated to provide information. The application process for accessing information is explained in the third part of the Law. In the fourth part of the Law, the



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information that is restricted is described and some examples are: information and documents pertaining to the state secrets, information and documents pertaining to the economic interests of the state, etc. Finally, the last part of the Law describes the miscellaneous aspects of this Law such as entry into force and execution.

Karapınar Group Drinking Water Transmission Line Project was considered out of scope as it is not included in the Annex lists of both repealed and newly published EIA regulations. Therefore, "EIA Exemption" decision was given by Provincial Directorate of Environment, Urbanization and Climate Change for the Project (see Appendix-1) and the decision is still effective.

IV.2 International Requirements and WB Safeguard Policies

The Project is intended to meet applicable international rules, regulations, conventions and standards and best practices of the International Finance Institutions (IFIs). IFIs consider community engagement as being central to the successful management of risks and impacts on communities affected by projects, as well as central to achieving enhanced community benefits.

In this context, SEP follows the requirements of EU directives WB OP 4.01, BP 17.50 Bank Disclosure Policy and WB 2010 Access to Information Policy. Also WB Good Practice Note on Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH) is another specific guide to follow for the effectiveness of the grievance redress mechanism within this SEP.

The WB OP 4.01 - Environmental Assessment covers public consultation and disclosure and in this respect, required consultation and disclosure activities have to be conducted taking the scale and nature of the Project into account covering the following:

- Identifying the range of stakeholders,
- Providing affected communities with access to relevant project information,
- Implementing and maintaining a grievance redress mechanism,
- Engaging with and providing information to project-affected and other interested parties throughout the life-cycle of the project.

Another requirement about this SEP is to follow BP 17.50 Bank Disclosure Policy. Main aim of the policy is to support the decision-making process by allowing public access to information on environmental and social aspects of the project.

Also WB Good Practice Note on Addressing Sexual Exploitation and Abuse and Sexual Harassment (SEA/SH), applies to projects in any World Bank Global Practice that involves major civil works, defined here as civil works large enough to be carried out by a contractor. The World Bank has developed this Good Practice Note to assist in identifying risks of SEA/SH – as opposed to all forms of Gender Based Violence (GBV) that can emerge in projects involving major civil works contracts – and to advise the borrowers on how to best manage such risks.

Under the WB OP 4.01, projects are classified as Category A, B and C, based on the level of their likely environmental and social impacts

Considering the location of the Project and the nature of its potential environmental and social impacts/risks, the Project is categorized as Category B Project for which an ESMP is required under WB screening criteria and OP 4.01.



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V. PREVIOUS STAKEHOLDER ENGAGEMENT ACTIVITIES

Major targets of KOSKI are to supply clean, high quality, and healthy drinking water to inhabitants of Konya, to use and preserve the water resources in the most efficient way, to ensure the proper treatment of wastewater and to provide high standard services by adopting a modern management approach in its institutional development in general. This proposed Project is among the steps to achieve the above-mentioned targets and in this context the Project is expected to have positive impacts on socio-economy, ecology, community health and safety. Some potential adverse impacts could be mainly faced during the construction and operation phases, which are to be mitigated and managed. In this context, a field study was carried out by E&S Consultant in November 2021 in order to contact with the stakeholders of the project, to inform them about the project location, components and potential environmental and social impacts and to exchange information and opinions about the project.

As the project is not within the scope of the EIA, the stakeholder engagement activities within the scope of the Turkish EIA regulation is not mandatory for this project. Considering the location of the Project and the nature of its potential environmental and social impacts, the Project is categorized as Category B Project for which one Public Consultation Meeting is required under WB screening criteria, ESMF and OP 4.01. Key informant interviews were carried out by the E&S consultant during the preparation of the draft ESMP of the project. As part of the key informant interviews, within the scope of the field studies carried out in November 2021, KOSKI Cumra Directorate and Karapınar Directorate were visited by Consultant's Social Expert, Biodiversity Expert and Environmental Expert. Meetings were held in the directorate buildings with the Directors of both KOSKI Cumra Branch and Karapınar Branch districts and information was exchanged about the project. Again, in this field work, interviews were conducted with the mukhtars Abditolu and Icericumra neighborhoods, where the transmission line will pass, with the mukhtar of Gaziosmanpasa neighborhood, where a pumping station will be built within the scope of the Project, and with the mukhtar of Dedemoglu neighborhood, where the planned line passes through the neighborhood border. In these interviews, information about the general socio-economic structure of the neighborhoods was obtained from the mukhtars. The mukhtars were informed both KOSKI Cumra Branch office and Karapınar Branch office about the project and their questions about the construction and operation processes.

The findings of the interviews are presented below:

- Dedemoglu Neighborhood Muhktar
 - The population of the neighborhood is around 300 people and there are 55 households.
 - Major economic activities of the residents are agriculture and animal husbandry.
 - Main agricultural activities involve cultivation of barley, wheat and beetroot.
 - There are approximately 2,000 ovine and 500 bovine in the neighborhood.
 - There are approximately 12,000 decares of agricultural land and 12,000 decares of pastureland in the neighborhood.
- Abditolu Neighborhood Muhktar
 - The population of the neighborhood is around 700 people and there are 110 households.
 - Major economic activities of the residents are agriculture and animal husbandry.
 - Main agricultural activities involve cultivation of barley, wheat, beet and sunflower.
 - There are approximately 45,000 ovine and 2,000 bovine in the neighborhood.
 - There are approximately 80,000 decares of agricultural land and 12,000 decares of pastureland in the neighborhood.
 - The transmission line passes from a part of the pasture of the neighborhood. It was learnt that the pasture area is used for grazing purposes.



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- Icericumra Neighborhood Mukhtar
 - The population of the neighborhood is around 12,000 people and there are 2,400 households.
 - Major economic activities of the residents are agriculture and animal husbandry.
 - Main agricultural activities involve cultivation of barley, wheat, beet, squash and beans.
 - There are approximately 30,000 ovine and 28,000 bovine in the neighborhood.
 - There are approximately 25,000 decares of agricultural land and 10,000 decares of pastureland in the neighborhood.
- Gaziosmanpasa Neighbourhood Mukhtar
 - The population of the neighborhood is around 4,500 people and there are 2,500-3,000 households.
 - Major economic activities of the residents are agriculture and husbandry.
 - Main agricultural activities involve cultivation of barley, wheat, sunflower seeds and corn.
 - There are approximately 4,000 ovine and 5,000 bovine in the neighborhood.
 - The planned pumping station within the scope of the project will be built on a small part of the pasture area of the neighborhood. It was learnt that, the area is not used for animal husbandry purposes.

While the questions asked from the mukhtars are generally about the general operations of KOSKI and other activities related to KOSKI, questions about the locations where the transmission line will pass, the locations where it will serve and the project schedule have been answered. The related questions of mukhtars were answered by the consultant's social and environmental and biodiversity experts and also by the KOSKI official from Branch of Drinking Water Supply. The information obtained from mukhtars and officials and related questions and answers have been noted by the Consultant's experts. Some sample photographs from the key informant interviews are presented in Figure V.1 and Figure V.2.

In identifying vulnerable/disadvantaged groups, information obtained from formal/informal interviews and phone call interviews with representatives/key informants of neighborhoods within the project area was used. For stakeholder identification and analysis, phone calls were made with the Sazlipinar, Gaziosmanpasa, İcericumra, Karkin, Abditolu, İsmil, Ovakavagi, Hayiroglu, Bakirtolu, Sakyatan, Kasinhani, Boruktolu and Dedemoglu Neighborhoods mukhtars on 12 May 2023 and information was obtained about vulnerable/disadvantaged groups. The findings of the interviews are presented in Chapter VI.



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Figure V.1 Photographs taken during the Interview Conducted with Mukhtars of Dedemoglu, Abditolu, Icericumra and Gaziosmanpasa Neighborhoods



Figure V.2 Meeting with KOSKI Karapınar Directorate Manager



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The stakeholder consultation meeting of the Project was held on 19nd of December 2023. KOSKI Karapınar Branch Office Service Building was selected by KOSKI as the meeting venue, which is located at the Karapınar District of Konya Province. The meeting venue had enough capacity and facilities to ensure comfortable and efficient communication during the event.

Prior to stakeholder consultation meeting, several information dissemination methods were used to inform the related public authorities (including provincial governorates, district governorates, municipality mayors, etc.), mukhtars and local people, and local media agencies and wider public including Non-Governmental Organizations (NGOs), etc. During the announcement process of the stakeholder consultation meeting, initially announcements were published in local newspapers on December 07, 2023 and official website of KOSKI on November 31, 2023. Advertisement on newspaper and KOSKI official website to announce the meeting is given in the Appendix-6. In addition, before the commencement of meeting, project information brochures were distributed to the participants and maps of the Project were also made available for them. The brochure is provided in Appendix-7.

The meeting was held with the participation of the local people together with the representatives of KOSKI (Project Beneficiary and Executing Organization), and ENCON (the E&S Consultant). The photographs from meeting are presented in Appendix-7.

The meeting started with an introduction and explanation of the purpose and scope of the meeting and followed by a presentation by ENCON and a final discussion session where questions, concerns and suggestions of the participants were received. The presentation used during the meeting is provided in Appendix-8. The main topics covered in the presentations were as follows:

- What is the Project?
- Who are the Project Main Executive Body, the Project Beneficiary and Executing Organization and the Project Sponsors?
- What are the Anticipated Benefits of the Project?
- What is the Environmental and Social Impact Assessment Studies?
- Stakeholder Engagement: How to Participate into the Process?
- Discussion (Questions and Answers) Session

Large-scale (in A1 format) maps showing the Project areas were provided for the public.

A total of 11 people participated in the meeting for the Project. List of participants to the SCM are presented Appendix-9 of this document. The meeting lasted for about one hour. The questions, issues, concerns and suggestions raised by the participants during the SCM were categorized and a summary of the SCM findings is provided in Table V.1.

Table V.1 Summary of Stakeholder Consultation Meeting Findings

Party who Raised the Question/ Issue/Concern/ Suggestion	Question/Issue/Concern/ Suggestion Raised	Response of Project Sponsors/ Environmental Consultant
Participant 1*	When will the project start and how long will it last?	It was informed that the construction phase will begin after the tender for the project is completed, that the construction is expected to start in April and that the construction is expected to last 12 months.
Participant 2*	Where is the water source?	It was informed that Göksu River water will be used as a water source through the Blue Tunnel project.
Participant 3*	Which settlements will be supplied with water with this project?	It was informed that with this project, water will be supplied to Karatay, Çumra and Meram districts.



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Party who Raised the Question/ Issue/Concern/ Suggestion	Question/Issue/Concern/ Suggestion Raised	Response of Project Sponsors/ Environmental Consultant
Participant 4*	What is the quality of the water to be supplied?	It was informed that the water of the Göksu River, where the water will be supplied, is spring water and has a higher quality than groundwater. It was also stated that the water will be purified in the Select Drinking Water Treatment Facility and drinkable quality water will be obtained.
Participant 5*	What is done when archaeological remains are found during studies?	It was informed that the Chance Find Procedure will be applied, the work will be stopped immediately, the nearest local administration and the Museum Directorate will be informed, and when the work starts again, the work will be carried out in company with the relevant authorities.
Participant 6*	Will there be employees in the pumping station during the operation phase?	It was informed that a small number of personnel and a SCADA system would be used in the enterprise.

*The participation's name is not given because of the Law on Protection of Personal Data.



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VI. STAKEHOLDER IDENTIFICATION AND ANALYSIS

In order to develop an effective SEP, it is necessary to determine who is affected or likely to be affected (directly or indirectly) by the Project (“affected parties”); who may have an interest in the Project (“other interested parties”); and paying special attention to the identification of “disadvantaged/vulnerable individuals or groups”, who may be differentially affected by the Project, or because of their disadvantaged or vulnerable status, are experiencing difficulties in accessing project benefits, or participating on equal footing in consultations. In the process of stakeholder engagement, vulnerable/disadvantaged individuals/groups will be given special attention.

The following categories of stakeholders have been identified as being affected by or potentially interested in the project:

- **Affected Parties:**
 - Direct Affected Stakeholders are individuals/groups/organizations within the project potential Social Area of Influence (Aol) (see Figure II.3) who are directly affected (actually or potentially by the project, and/or identified as most susceptible to project related change, and who require close communication in determining the impacts and their significance, as well as making decisions regarding mitigation and management measures.
 - Indirect Stakeholders refer to other individuals/groups/organization that may be positively or negatively affected by the scope of the project due to the location of the project.
- Other Interested Parties refer to individuals/groups/organizations, who may not be directly affected by the project, but who think or perceive that their interests are affected by the project and/or may influence the project and its implementation process in some way.
- Disadvantaged/Vulnerable Individuals or Groups refer to persons who, due to their vulnerability, may be disproportionately affected or more disadvantaged in accessing the project compared to other groups and may require special efforts to ensure their equal representation in the consultation and decision-making processes related to the project.

The PMU of ILBANK is the borrower that controls the direction of the loan received by the municipality and acts as an intermediary with the WB, who provides technical and financial support as Lender. KOSKI is project implementing and beneficiary organization. The design and implementation of the Project at local level is under the responsibility of KOSKI. The other responsible parties of the Project are the Supervision Consultant to assist KOSKI and the Contractor to be awarded for the project activities.

A summary for stakeholder categories is given in Table VI.1.



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Table VI.1 Stakeholder Categories

Stakeholder Category	Stakeholder	Interests/Effects	Exposure
Direct Stakeholders	Residents within the borders of Meram, Karapınar, Cumra and Karatay Municipalities,; Akcayazi, Hotamis, Sazlipınar, Buyukaslama, Karkin, Abditolu, Ismil, Ovakavagi, Hayiroglu, Bakirtolu, Sakyatan, Satir, Kasinhani, Boruktolu, Cariklar, Icericumra and Gaziosmanpasa Neighborhoods	Project's direct stakeholders	The project will eliminate the negativities experienced by the citizens living in the project area in terms of drinking water supply and will cause an increase in the quality of public health. The residents of close settlements will be affected by construction related impacts directly. Local communities that are directly affected by the environmental, social and economic aspects of the project, living within the project's impact area and vulnerable/disadvantaged groups within these communities are in this category.
	Public administrations directly involved at the National, Provincial and District Level	Institutions that have rights and/or responsibilities at the stages/activities within the life cycle of the project.	They are public institutions that have a high impact and importance for project activities and at the same time have a high level of being affected by the project.
Indirect Stakeholders	Local Businesses	Proximity to the Project Area	Local businesses in the vicinity of the area, where the project will be implemented, may experience nuisances resulted from the dust, noise and traffic that may occur during different project phases.
	Public administrations indirectly involved at the National, Provincial and District Level	Public institutions that are not directly involved in the works within the scope of the project, but that may be indirectly affected / likely to be affected.	They are public institutions that have indirect impact and importance for project activities and at the same time have a possibility level of being affected by the Project due to the Project related activities.
Other Interested Parties	Konya Selcuk University Necmettin Erbakan University Konya Technical University Konya Chamber of Commerce (KTO) Karatay University Konya Food and Agriculture University	Academic Interest	The studies to be carried out within the scope of the project are within the academic interest of the relevant departments. It is a stakeholder group that is interested in the context of scientific aspects of the environmental, social and economic impacts of the project.
	Local Media	Local Interests	Local media organizations are the organizations that convey the environmental and social impacts of this project and the progress of the project to the local people through its tools.
	National media	Interest in the project itself and the positive/negative permanent/discontinuous overall impacts that the project produces	National media institutions are the organizations that convey the environmental and social impacts of this project and the progress of the project to the national level through its tools.
	Non-governmental organizations (NGOs)	NGOs with fields of activity covering project activities, project impacts or project-affected elements at national or local level.	National and local NGOs with working areas covering project activities, potential impacts of the project and/or PAP/stakeholders.. Public institutions and organizations and NGOs, which are the relevant parties of the project, are in this group.



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Stakeholder Category	Stakeholder	Interests/Effects	Exposure
Vulnerable/ Disadvantaged Individuals/ Groups	Disadvantaged / Vulnerable Individuals/Groups within the project area.	Proximity to the Project Area	Disadvantaged/vulnerable individuals or groups, who may be differentially affected by the Project, or because of their disadvantaged or vulnerable status, are experiencing difficulties in accessing project benefits, or participating on equal footing in consultations

The list of stakeholders identified as being affected or interested in the Project is presented in Table.VI.2 below and the stakeholder list in relevant is categorized as national, international and local. The possible additions/changes will be made to/on the list throughout the project implementation. It should be noted that people, who want to be informed about the Project, may contact ILBANK and/or KOSKI.

Table.VI.2 Project's Stakeholder List

Stakeholder Category	Level of involvement	Definition	Organization / Entity
Lender	International	International Institutions/Lenders	World Bank
Direct	National	Ministries and Relevant Central Authorities	Ministry of Environment, Urbanization and Climate Change
Indirect			Ministry of Agriculture and Forestry
			Ministry of Health
			Ministry of Energy and Natural Resources
			Ministry of Family and Social Services
			Ministry of Foreign Affairs
			Ministry of Labor and Social Security
Direct			General Directorate of Environmental Management
Indirect			General Directorate of State Hydraulic Works (DSI)
			General Directorate of Water Management
Other Interested Parties			Ministry of Interior Disaster and Emergency Management Presidency (AFAD)
			Chamber of Urban Planners
			Chamber of Environmental Engineers
			Chamber of Agricultural Engineers
	Environment Foundation of Türkiye		
	Environment Protection Foundation of Türkiye		
	Nature Association		
	Turkish Foundation for Combating Soil Erosion, Reforesting and the Protection of Natural Habitats (TEMA)		
	Waste and Environmental Management Association (TAYCED)		
	Foundation for the Protection and Promotion of the Environment and Cultural Heritage (CEKUL)		
WWF Türkiye			
Indirect	Local	Governmental / Local Authorities and Agencies	Governorship of Konya
Direct			Konya Metropolitan Municipality
Indirect			Konya Regional Directorate of Cultural Heritage Preservation Board
Direct			Konya Provincial Directorate of Environment, Urbanization and Climate Change
Indirect			Konya Provincial Directorate of Agriculture and Forestry
Direct			Konya Provincial Directorate of Health
			Karapınar Municipality
			Cumra Municipality
	Meram Municipality		



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Stakeholder Category	Level of involvement	Definition	Organization / Entity
Indirect			Karatay Municipality
			District Governor of Karapınar
			District Governor of Meram
			District Governor of Karatay
			District Governor of Cumra
			Karapınar Social Assistance and Solidarity Foundation
			Meram Social Assistance and Solidarity Foundation
			Cumra Social Assistance and Solidarity Foundation
			Karatay Social Assistance and Solidarity Foundation
			Provincial AFAD offices
Other Interested Parties		NGOs	Related local NGOs (if any)
Direct		Residential Areas/Local Communities/Potentially Project Affected People	Akcayazi Neighborhood
			Hotamis Neighborhood
			Sazlipınar Neighborhood
			Buyukaslama Neighborhood
			Karkin Neighborhood
			Abditolu Neighborhood
			Ismil Neighborhood
			Ovakavagi Neighborhood
			Hayiroglu Neighborhood
			Bakirtolu Neighborhood
			Sakyatan Neighborhood
			Satir Neighborhood
			Kasinhani Neighborhood
			Boruktolu Neighborhood
			Cariklar Neighborhood
			Icericumra Neighborhood
			Gaziosmanpasa Neighborhood
Dedemoglu Neighborhood'			
Indirect		Business Enterprises	Related business enterprises within the Project Impact Area (if any)
Other Interested Parties		Universities	Selcuk University
			Necmettin Erbakan University
			Konya Technical University
			Konya Chamber of Commerce (KTO) Karatay University
			Konya Food and Agriculture University
Vulnerable/Disadvantaged Individuals/Groups		Disadvantaged / Vulnerable Individuals / Groups within the project area.	People who receive support from social assistance
			Households with physically and/or mentally disabled family members
			Female-headed households
			Syrian Refugee Households

There are 17 neighborhoods within the project area. These settlements are listed in Table VI.3 with their population data of 2021 obtained from Address Based Population Registration System (ABPRS) of Turkish Statistical Institute (TurkStat).

Table VI.3 Populations of Neighborhoods within the Project Area (TurkStat, 2021)

District	Neighborhood	Population
Cumra	Abditolu	643
	Buyukaslama	857
	Karkin	3231



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District	Neighborhood	Population
	Icericumra	6600
Karapınar	Akcayazi	667
	Gaziosmanpasa	527
	Hotamis	1826
	Sazlipınar	1014
	Bakirtolu	212
Karatay	Hayirođlu	1253
	Ismil	5727
	Ovakavagi	2025
	Sakyatan	431
	Satir	251
Meram	Cariklar	1089
	Kasinhani	3895
	Boruktolu	913
Total		31161

Participation of vulnerable/disadvantaged individuals/groups in stakeholder engagement activities is especially important for the construction phase of the project. It will also be considered if there is any need for any women to be consulted via a particular way (e.g., if a women-only consultation is needed, or if consultation activities need to be tailored to a particular time of day to allow women to attend) in order to achieve a better stakeholder engagement for the project.

The potential vulnerable/disadvantaged individuals/groups can be listed as follows:

- Households with physically and / or mentally disabled family members,
- People with chronic diseases,
- Elderly people over 70 years of age who live alone and in need of care,
- Female-headed households,
- Households where the head of the household is a child,
- Households with low or no income, and
- Refugee households of Syrian and Pashtu origin.

In identifying vulnerable/disadvantaged individuals/groups, information obtained from formal/informal interviews and phone call interviews with representatives/key informants of neighborhoods within the project area was used. In addition, the guidance of the official authorities and public institutions in the region will help in identifying possible vulnerable/disadvantaged individuals/groups. Therefore, effective consultation and information sharing with these groups and solving their grievances are among the objectives of the SEP. The vulnerable/ disadvantaged individuals/groups will be improved through the project development process.

The findings of the interviews are presented below:

Sazlipınar: Among the residents, as vulnerable/disadvantaged individuals/groups, there are three (3) elderly people over 70 years of age, who live alone and need of care. One (1) of them is the female head of the household. Also, there are approximately 22 people, who receive support from social assistance and solidarity foundation. There are eight (8) households that have physically and/or mentally disabled family members in Sazlipınar neighborhood.

Gaziosmanpasa: Among the residents, as vulnerable/disadvantaged individuals/groups, there are five (5) people, who receive support from social assistance and solidarity foundation. There are



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approximately ten (10) people who are female head of the households. Also, there are approximately 60 Pashtu refugee households in Gaziosmanpasa neighborhood.

Icericumra: Among the residents, as vulnerable/disadvantaged individuals/groups, there are approximately 40 people, who receive support from social assistance and solidarity foundation. There are approximately 40 people who are female head of the households. Also, there are approximately 20 households that have physically and/or mentally disabled family members in Icericumra neighborhood.

Karkin: Among the residents, as vulnerable/disadvantaged individuals/groups, there are ten (10) people, who receive support social assistance. Three (3) of them are elderly female people over 70 years of age, who live alone and need of care. There are 20 households that have physically and/or mentally disabled family members. Also, there are approximately 12 Syrian refugee households in Karkin neighborhood.

Abditolu: Among the residents, as vulnerable/disadvantaged individuals/groups, there are approximately four (4) people, who receive support from social assistance and solidarity foundation. There are two (2) people who are female head of the households. Also, there are 20% of the population Pashtu refugee households in Abditolu neighborhood.

Ismil: Among the residents, as vulnerable/disadvantaged individuals/groups, there are 30 people, who receive support social assistance. Four (4) of them are elderly female people over 70 years of age, who live alone and need of care. There are ten (10) households that have physically and/or mentally disabled family members. Also, there are six (6) Syrian refugee households in Ismil neighborhood.

Ovakavagi: Among the residents, as vulnerable/disadvantaged individuals/groups, there are 19 people, who receive support from social assistance and solidarity foundation. Six (6) of them are physically and/or mentally disabled family members.

Hayiroglu: Among the residents, as vulnerable/disadvantaged individuals/groups, there are five (5) people, who receive support social assistance. Two (2) of them are elderly female people over 70 years of age, who live alone and need of care. There are seven (7) households that have physically and/or mentally disabled family members. Also, there are two (2) Syrian and two (2) Afghan refugee households in Hayiroglu neighborhood.

Bakirtolu: Among the residents, as vulnerable/disadvantaged individuals/groups, there is one (1) person, who receives support from social assistance and solidarity foundation. There is one household that has physically and/or mentally disabled family member. Also, there is one (1) elderly female person over 70 years of age, who live alone and need of care.

Sakyatan: Among the residents, as vulnerable/disadvantaged individuals/groups, there are three (3) people, who receive support from social assistance and solidarity foundation. There is one (1) household that has physically and/or mentally disabled family member.

Kasinhani: Among the residents, as vulnerable/disadvantaged individuals/groups, there are 30 people, who receive support social assistance. Four (4) of them are elderly female people over 70 years of age, who live alone and need of care. There are three (3) households that have physically and/or mentally disabled family members.

Boruktolu: Among the residents, as vulnerable/disadvantaged individuals/groups, there are 20 people, who receive support social assistance. Three (3) of them are elderly female people over seventy (70) years of age, who live alone and need of care.

Dedemoglu: Among the residents, as vulnerable/disadvantaged individuals/groups, there are five (5) people, who receive support from social assistance and solidarity foundation. There is one (1) household that has physically and/or mentally disabled family member.



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A summary of the needs of all stakeholders identified in the scope of the Project is analyzed and provided in Table VI.4.

Table VI.4 Needs of Project Stakeholders

Community	Stakeholder group	Key characteristics	Language needs	Preferred notification means (e-mail, phone, radio, letter)	Specific needs (accessibility, large print, child care, daytime meetings)
Abditolu Neighborhood	Women Headed Households	2 Households	Official language	Oral information, phone	Culturally appropriate means, childcare support during activities (women only consultation etc.)
	Refugees	Approximately 20% of local population	Language alternative (Mainly Pashtu)	Visit with translator and civil society representative	Graphics, translation support for engagement activities, education on process
	Households with low or no income	3-4 household	Official language	Oral information, phone, visit	Transportation to activities, childcare support during activities
Icericumra Neighborhood	Women Headed Households	Around 40 Households	Official language	Oral information, phone	Culturally appropriate means, childcare support during activities (women only consultation etc.)
	Households with physically and / or mentally disabled family members	Around 20 households	Official language	Oral information, phone, visit	Transportation to activities, healthcare support during activities.
	Households with low or no income	Around 60 household	Official language	Oral information, phone, visit	Transportation to activities, childcare support during activities
Dedemoglu Neighborhood	Households with physically and / or mentally disabled family members	1 household	Official language	Oral information, phone, visit	Transportation to activities, healthcare support during activities.
	Households with low or no income	Around 5 households	Official language	Oral information, phone, visit	Transportation to activities, childcare support during activities
	Seasonal Workers	Around 40	Official language	Oral information, phone, visit	Transportation to activities,
Gaziosmanpasa Neighborhood	Women Headed Households	Around 10 Households	Official language	Oral information, phone	Culturally appropriate means, childcare support during activities (women only consultation etc.)
	Households with low or no income	5 households	Official language	Oral information, phone, visit	Transportation to activities, childcare support during activities
	Refugee Household	Around 60 Households	Language alternative (Arabic and Pashtu)	Visit with translator and civil society representative	Graphics, translation support for engagement activities, education on process



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VII. STAKEHOLDER ENGAGEMENT PROGRAM

All activities planned under this SEP will be programmed in accordance with some key principles which are specified under the Stakeholder Engagement Framework in ESMF of SCP-II AF. First, all of the engagement activities will be planned in such a way as to maximize stakeholder engagement, in terms of both timing and participation, while avoiding interrupting the daily business of local stakeholders. Again, these activities will be planned in a way that encourages and ensures the equal participation of different stakeholders. The public will be informed at least ten (10) days before the stakeholder engagement event or similar public consultation meetings/activities.

All stakeholder engagement activities will be recorded, and the findings/feedback of the stakeholder consultation meeting held on 19th of December 2023 is incorporated in this SEP, whereas the finding/feedback of the future activities will be provided in the ESMRs. All relevant project documents will be shared with responsible parties and other stakeholders. All supporting documents used during the stakeholder engagement activities (newspaper ads, list of attendees, full meeting minutes (as an annex), sample brochure, etc.) will be included in the SEP/ESMRs and disclosed at the project's website.

Consultation activities programmed in accordance with the basic principles are presented in this section.

VII.1 Methods for Information Dissemination and Stakeholder Consultation

ILBANK and KOSKI will use appropriate methods to disclose information about the planned Project, consult with stakeholders on potential benefits and risks of the planned project and the impact mitigation measures. Disclosure of relevant project information helps stakeholders better understand the risks, impacts and opportunities associated with the proposed projects. Information will be disclosed using methods, which will be suitable for various groups of stakeholders at all project implementation stages. For all disclosure attempts, the guidance of WB OP 4.01 and World Bank's 2010 Policy on Access to Information will be followed and by doing so, the Project will be implemented in compliance with World Bank standards. The relevant means for consultations with stakeholders are provided in Table VII.1.

Written and oral comments of stakeholders will be recorded during the engagement activities via the minutes of meetings by KOSKI's social expert and a participation list will also be filled out in case the participants agree to. The participant lists and/or the forms to be used during consultation activities that will include duties, e-mail addresses and contact numbers of the participants will be kept in the records and made publicly available after the respective lines containing personal data are blurred considering "The Law on The Protection of Personal Data".

The documentation, review and reporting back processes of all comments/concerns/grievances of the stakeholders is comprehensively addressed in Chapter IX and Chapter X.

After consultation meeting on draft ESMP, ESMP and SEP will be finalized, incorporating the results of the public consultation and the final approved ESMP and SEP will be published by ILBANK/KOSKI and on WB website.



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Table VII.1 Stakeholders/Purpose of Communication / Type and Method of Communication

Stakeholders	Purpose for Communication	Type and Method of Communication	Project Phase	Responsible Party
<p>Local communities/settlements in the area including the following neighborhoods:</p> <p>Akcayazi Neighborhood Hotamis Neighborhood Sazlipinar Neighborhood Buyukaslama Neighborhood Karkin Neighborhood Abditolu Neighborhood Ismil Neighborhood Ovakavagi Neighborhood Hayiroglu Neighborhood Bakirtolu Neighborhood Sakyatan Neighborhood Satir Neighborhood Kasinhani Neighborhood Boruktolu Neighborhood Cariklar Neighborhood Icericumra Neighborhood Gaziosmanpasa Neighborhood</p> <p>Farmers and owners of the agricultural fields along the transmission line</p> <p>Related local businesses along the transmission line (if any)</p> <p>Vulnerable/disadvantaged individuals/groups</p>	<p>Providing information on the nature of the proposed project, duration of the project, potential environmental, social and economic impacts/risks (positive and negative)</p> <p>Opportunities for the community to be actively involved in the project activities</p> <p>Mechanism / opportunities for suggestions and proposals (see Appendix 5: Sample Consultation Form)</p> <p>Discussions on the potential adverse impacts</p> <p>Monitoring targets and activities, and regular reporting back to stakeholders on monitoring results</p> <p>Informing the communities in line with the Workforce Management Plan (recruitment policy, procedures, process, trainings etc.) and other related plans to be implemented in different project phases such as Traffic Management Plan etc.</p>	<p>Information through the media: newspapers, local TV, Project Owner's website, local TV, etc.</p> <p>Information about the prepared documents related to the project (ESMP and SEP).</p> <p>Grievance Redress Mechanism</p> <p>Stakeholder consultation meeting</p> <p>Group or individual meetings and interviews, surveys, polls and questionnaires, workshops, and/or focus groups on specific topic to identify impacts, agree and implement mitigation measures, project announcement (leaflets, etc.) as necessary</p> <p>Official correspondence and meetings to provide information on project progress and issues that concern local communities and providing direct information</p>	<p>Construction and/or Operation phase</p>	<p>KOSKI/PIU</p> <p>E&S Consultant</p> <p>Supervision Consultant and/or contractor</p>
<p>Vulnerable/Disadvantaged Groups/Individuals (Female-headed households and elderly people have been identified as vulnerable/disadvantaged groups.)</p>	<p>Providing information on the nature of the proposed project, duration of the project, potential environmental, social and economic impacts/risks (positive and negative)</p> <p>Opportunities for the community to be actively involved in the project activities</p> <p>Mechanism / opportunities for suggestions and proposals (see Appendix 5: Sample Consultation Form)</p>	<p>Information through the media: newspapers, local TV, Project Owner's website, etc.</p> <p>Information about the prepared documents related to the project (ESMP and SEP)</p> <p>Stakeholder consultation meeting</p> <p>Grievance Redress Mechanism</p> <p>Group or individual meetings and interviews to identify impacts, agree and implement mitigation</p>	<p>Construction and/or Operation phase</p>	<p>KOSKI/PIU</p> <p>E&S Consultant</p> <p>Supervision Consultant and/or contractor</p>



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Stakeholders	Purpose for Communication	Type and Method of Communication	Project Phase	Responsible Party
		<p>measures, surveys, polls and questionnaires, workshops, and/or focus groups on specific topic project announcement (brochures, poster, notifications, etc.) as necessary</p> <p>Official correspondence and meetings to provide information on project progress and issues that concern local communities and providing direct information</p> <p>Face-to-face information sessions for vulnerable/disadvantaged individuals/groups</p>		
<p>Interested national and local NGOs</p> <p>Other interested organizations will be added, as identified throughout the life of the project</p>	<p>Providing information on the nature of the proposed project, duration of the project, potential environmental, social and economic impacts (positive and negative)</p> <p>These organizations can potentially help to identify key issues pertaining to the local community (vulnerable/disadvantaged individuals/groups) and the local environment</p>	<p>Information through the media: newspapers, media, Project Owner's website face to face, etc.</p> <p>Information about the Project (ESMP, SEP)</p> <p>Grievance Redress Mechanism</p> <p>Stakeholder consultation meeting</p>	Construction and/or Operation phase	<p>Contractor</p> <p>KOSKI/PIU</p> <p>E&S Consultant</p> <p>Supervision Consultant</p>
<p>AFAD Local emergency services, fire brigades, utility owners and operators, local police, coast guard, health services</p>	<p>Inform relevant local authorities about project and undertake official correspondence when needed</p> <p>Informing about the Emergency Preparedness and Response plan and notification process on any emergency.</p> <p>Informing the relevant authorities about the Traffic Management Plan</p>	<p>Official correspondence and meetings to prepare for and coordinate activities during construction</p>	Construction and/or Operation phase	<p>Contractor</p> <p>KOSKI/PIU</p> <p>E&S Consultant</p> <p>Supervision Consultant</p>



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Stakeholders	Purpose for Communication	Type and Method of Communication	Project Phase	Responsible Party
Local and Central Governmental Institutions/Agencies	Informing regarding Project progress and undertake official correspondence Getting necessary approvals/opinions during project execution, State environmental inspections Informing about Chance Find Procedure and notification process for any findings	Official correspondence and meetings, information disclosure and consultation reporting, monitoring, permit requests.	Construction and/or Operation phase	Contractor KOSKI/PIU E&S Consultant Supervision Consultant
ILBANK	Providing information on the nature of the proposed project, duration of the project, potential environmental, social and economic impacts (positive and negative)	Official correspondence and meetings to prepare for and coordinate activities during construction.	Construction and/or Operation phase	Contractor KOSKI/PIU E&S Consultant Supervision Consultant

Some recommended remedial measures regarding the above mentioned vulnerable/disadvantaged individuals/groups are summarized below:

- Providing translation for the refugees who do not understand/speak Turkish,
- Providing written materials related to Project information in larger fonts and in Braille system, when/where needed,
- Choosing accessible venues for the consultation events and/or providing transportation for the people in remote areas (for example, in villages),
- Organizing small events or meetings for the vulnerable/disadvantaged people depending on their sensitivity, when/where needed (for example, a small meeting for deaf individuals accompanied by a sign language expert),
- Organizing the events/meetings or consultation processes with the vulnerable/disadvantaged groups in coordination with the relevant NGOs (if any) (for example, for physically disabled people, organizing the meeting/event with the help of Solidarity Association of Physically Disabled),
- The timing of the consultation events will be arranged in a way that the working stakeholders can participate. For those who cannot participated even though the timing is arranged, brochures, an active web page, social media, face-to-face individual meetings etc. could be organized

VII.2 Consultation Documentation

In the scope of stakeholder consultations with affected groups and NGOs, it is required to hold one (1) stakeholder consultation meeting (SCM) as per WB OP 4.01. Within the scope of the ESMP studies, a SCM was conducted on 19th of December, 2023 and detailed information about this meeting is given in Chapter V. The stakeholder consultation meeting has been carried out by following the steps explained in the following sections below, which will be also applicable for the future meetings.



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Meeting Program

The program and the scope of the meetings to be held with the participation of the relevant beneficiaries, local people and non-governmental organizations. The presentation prepared by TUMAS - ENCON Joint Venture, has been demonstrated and explained to the people at the stakeholder consultation meeting and its main framework is detailed in Chapter V. In addition, during the meeting, large-scale (in A1 format) maps showing the Project areas have been provided for the participants.

Summary Meeting Reports

KOSKI is responsible for recording the minutes of the meetings and providing the details of the meetings in the ESMRs. For the SCM held on 19th December 2023, this SEP is updated to ensure that SEP includes the minutes (photographs, if any) and details of the meeting.

Questions, issues, concerns and suggestions raised by the participants during the stakeholder consultation meeting will be categorized and a summary of the meeting findings will be prepared as provided in Chapter V.

VII.3 Schedule and Timetable

Detailed information regarding the proposed stakeholder engagement program throughout the project phases is provided in Table VII.3. As stated in Table VII.3 below, the purpose of this planned process is to inform all stakeholder groups about the progress of the project, to share the relevant environmental and social reports with them, and to ensure that they are also aware of the progress of suggestions and grievances received from them. If the activities planned in this process are reshaped according to the changes experienced in the lifecycle of the project, these changes will also be detailed in this SEP and the other relevant project reports.

Table VII.3 Proposed Stakeholder Engagement Program during Project Implementation

Activity and Documents of Disclosure	Method	Responsibility	Timing
Pre-construction Phase (2022)			
Promotion of Project timeline activities, ESMP, Stakeholder Engagement Plan, Grievance Redress Mechanism	Face to face meeting, Meeting, Public presentation, Media announcements	KOSKI/PIU (Project Implementation Unit)	One month before the commencement of construction works
Informing the local population and relevant NGOs on the various aspects and activities in all phases of the project	Distribution of printed documents such as final approved ESMP, SEP and other related documents (by KOSKI) to the municipality, NGOs, local community offices, etc.	KOSKI/PIU	Continuous as relevant
Disclosure of Environmental and Social Management Report (ESMR)	KOSKI Website Official correspondence to ILBANK and WB	KOSKI/PIU	Annually
Construction Phase (2023-2024)			
Setting of Bulletin Boards on project's public locations	Bulletin Boards Announcements	KOSKI/PIU	At most a week before the commencement of construction works at public locations
Informing the local population on the various aspects	Bulletin Boards Announcements,	KOSKI/PIU	On demand



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Activity and Documents of Disclosure	Method	Responsibility	Timing
and activities in construction phase of the project - Project information - scope and rationale and E&S principles - Coordination activities - Grievance Redress Mechanism	Website announcements, Public presentations, local authority visits, meetings, etc.	Contractor	
Setting notices on Bulletin Boards on a weekly / monthly base	Bulletin Boards Announcements	KOSKI/PIU Contractor	Weekly and monthly updates
Meetings with Local Government and NGOs and local settlement representatives - Project information - scope and rationale and E&S principles - Coordination activities - Grievance Redress Mechanism	Meetings, Media announcements, etc.	KOSKI/PIU Contractor	Biannually/ As requested
Disclosure of ESMRs	KOSKI Website Official correspondence to ILBANK and WB	KOSKI/PIU Contractor	Biannually
Operation Phase (2024-)			
Public announcements	Media announcements	KOSKI/PIU	Continuous as relevant
Disclosure of ESMRs Grievance Redress Mechanism	KOSKI Website Official correspondence to ILBANK and WB	KOSKI/PIU	Annually

The details of the stakeholder engagement activities will be recorded in Table VII.4.

Table VII.4 Sample Table for Stakeholder Engagement Log

Project Phase	Date and Location	Method used	Purpose of Activity	Target Stakeholders	Meeting Summary / Key Issues Raised	Follow-up Actions	Information Shared/ Documents Disclosed and Consulted

VII.4 COVID-19 Conditions

The COVID-19 epidemic has affected the whole world and measures such as wearing masks and maintaining social distance in society have become the new normal of our daily lives. If the COVID-19 pandemic conditions continue during the phases of the project and the implementation of this SEP, the stakeholder engagement plan and its activities will be aligned and implemented in accordance with the guidelines of relevant and responsible national and international organizations such as World Health Organization (WHO), Ministry of Health's (MoH) "Guidance to Covid-19 Outbreak Management and Working" and MoEUCC.

Within the scope of SEP, face-to-face meetings will be held in accordance with mask and social distance rules of MoH and WHO. In cases where face-to-face meeting is not possible due to the COVID-19 conditions, online interview methods can also be used along with other online disclosure and communication methods mentioned in Table VII.1. In addition, it will be ensured that the meetings to be held will be organized in open areas, in accordance with social distance and other regulations of MoH and WHO.

Apart from these measures, other practices outlined in "Interim Advice for IFC Clients on Safe Stakeholder Engagement in the Context of Covid-19" notes will also be used on planning stakeholder engagement activities.



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VIII. ROLES AND RESPONSIBILITIES

The anticipated activities in the SEP will be conducted and completed in different phases of the Project by KOSKI/ Project Implementation Unit (PIU) in coordination with ILBANK. In activities such as the grievance redress mechanism, KOSKI/PIU will be responsible for following requests, suggestions and complaints, and in the upcoming process, in line with the requirements in the construction and operation contracts, the contractor(s) and sub-contractors will be also responsible for implementing some of the stakeholder engagement activities (such as the grievance redress mechanism) in accordance with the OP 4.01, WB's 2010 Policy on Access to Information. Organizational structure of KOSKI can be accessed from its website. (<https://www.koski.gov.tr/koski/kurumsal-yapi>)

TUMAS & ENCON Joint Venture, who prepared this SEP and the ESMP for the Project for the approval of ILBANK and WB, is the E&S Consultant; and provided necessary information to the Municipality and take part in organizing the ESMP introduction meeting to be held for the public and NGOs and finalized this SEP and the ESMP as per the concerns/opinions of the stakeholders of the Project.

The implementation of this SEP will be conducted and monitored by KOSKI. A PIU will be established to carry out operational and administrative tasks. The PIU staff will be the KOSKI's own staff. In addition, KOSKI/PIU's social expert will act as the Social Affairs Manager of this project. The social expert will also manage the grievance redress mechanism and stakeholder engagement.

The roles and responsibilities mentioned above within KOSKI are given in Table VIII.1.

Table VIII.1 Structure of KOSKI/PIU

Occupation	Number	Duty in PIU
Mechanical Engineer	1	Head of PIU
	2	Technical Unit
Civil Engineer	1	Branch Manager/Technical Unit
	1	Technical Unit
Electric and Electronic Engineer	1	Branch Manager/Technical Unit
	1	Technical Unit
Environmental Engineer	1	Technical Unit
	1	Social Expert
Officer	2	Procurement Specialist
	1	Financial Expert
Financial Manager	1	Branch Manager
Industrial Engineer/Class A Occupational Health and Safety (OHS) Expert	1	OHS Expert

The Social Affairs Manager will perform the following functions:

- Ensuring that stakeholder engagement is properly understood by all municipal employees, contractors, consultants and subcontractors,
- Managing the public disclosure,
- process of all stakeholder engagement activities,
- Monitoring of stakeholder engagement activities, complaints and feedback processes carried out within the scope of SEP,
- Ensuring the implementation of processes related to grievance redress mechanism and stakeholder engagement,



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- Processing, managing and tracking grievances, including ensuring timely responses to and closure of grievances,
- Controlling over the implementation of the corrective actions to remedy grievances,
- Regular reviewing and if necessary, updating the SEP and stakeholder engagement mechanism to ensure that it is effective and reflects Project circumstances and to minimize the problems that may occur in the implementation of this document.
- Participation in discussion on responses and the resolution of disputes,
- Assisting the implementation, recording and reporting of stakeholder engagement activities defined in this SEP,
- Assistance in the preparation of the Environmental and Social Monitoring Reports (ESMRs).

The Supervision Consultant, to be selected via tender process to be carried out by the Project Owner and approved by ILBANK for implementation of this SEP and ESMP of the project during the construction phase of the project, will have at least one Environmental Expert, one Social Expert and one OHS Expert in its team.

Supervision Consultant will be responsible for identification and management of environmental, social and occupational health and safety related impacts/risks and will ensure initiation corrective actions where necessary.

Supervision Consultant team has the following duties;

- Supervises whether all the conditions and rules in the ESMP/SEP document, which is a part of the contract document, are implemented,
- Reviews the SEP document to redefine the stakeholders directly or indirectly affected and/or interested in the Project, if required, and to follow up the implementation of the methods, instruments, timing and participation levels identified in the SEP,
- Interviews KOSKI and others involved in the stakeholder engagement process to review progress and identify critical issues,
- Reviews grievance records to identify significant non-compliances or recurring issues with stakeholder engagement and other Project activities and to reveal actions,
- Interacts with various stakeholders to get their views on SEP implementation,
- Takes part in stakeholder engagement activities,
- Meets with WB safeguards and audits teams and responds to queries as necessary.

The Contractor will adhere its responsibilities specified in this SEP and ensure that he/she is aware of its duties and responsibilities within this SEP and the ESMP for compliance with national legislation and WB Safeguard Policies. The Contractor will be responsible for the preparation and submission of the regular monthly ESMRs on the environmental, social and OHS issues of the Project during the construction phase. Moreover, during the construction phase, the Contractor will employ a social expert who will instruct and consult the workers on the implementation of grievance redress mechanism and the applicable stakeholder engagement activities detailed in this SEP in accordance with KOSKI's social expert and ILBANK PMU.

As a borrower, PMU of ILBANK has following duties:

- Supervising and monitoring the implementation of environmental and social safeguard policies during project process
- Visiting project sites on occasion, and as required, as part of project supervision
- Reviewing the documents related to the environmental and social assessment of the project, provide comments to consultants, and giving official approval to these documents and procedures in accordance with the WB safeguards requirements
- Performing an overall quality assurance function that the EA documents prepared meet WB requirements



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As a project financing institution WB has following responsibilities:

- Audit the Project Owner's compliance with the provisions set out in the ESMP/SEP managed by the Project Owner during the construction and operation phase via the ESMRs to be submitted by ILBANK every six months,
- Visit project sites on occasion, and as required, as part of project supervision,

The operation regarding these activities is not particularly separated from the ongoing work of the PIU and KOSKI. In this context, the activities planned in this SEP, the timing, frequency, schedule, methods and responsibilities for all these stakeholder engagement activities will be carried out in accordance with the ESMP of the project and, if necessary, will be revised during the progress of the Project.



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IX. GRIEVANCE REDRESS MECHANISM

IX.1 Purpose of Grievance Redress Mechanism

The purpose of this mechanism is to establish a system for handling, evaluation and resolution of all kinds of grievances, concerns, queries and proposals of the affected communities and other stakeholders, such as construction workers, regarding the project activities (mainly construction). During the project implementation process, grievances will be addressed at mainly three (3) levels; (i) to the Construction Contractor/Operator at local (site) level, (ii) to the KOSKI/PIU (involving also Konya Metropolitan Municipality, ILBANK, CIMER and YIMER) at national level and (iii) to World Bank at international level.

Managing grievances, including avoiding and minimizing them as well as effective handling, is an integral part of a sound stakeholder engagement strategy. Experience shows that significant numbers of grievances arise from misunderstandings, and that such grievances can be avoided, or their numbers reduced, through proactive and consistent engagement with communities. Engagement also helps anticipate and review community concerns to prevent them from escalating into grievances.

In accordance with WB OP 4.01, a process is established by which people who deem that they have been adversely affected by the Project during planning, construction or operation can bring grievances to the Project for consideration and, if required, resolution. A specific Project grievance redress mechanism is beneficial in addressing community and individual concerns and complaints before they escalate beyond control.

IX.2 Principles of Grievance Redress Mechanism

Within the scope of the project, the principles of the grievance redress mechanism (GRM) can be listed as follows:

Legitimate: A mechanism will have clear, transparent, and sufficiently independent governance structures to ensure that no party to a particular grievance process can interfere with the fair conduct of that process.

Accessible: A mechanism will be publicized to those who may wish to access it and provide adequate assistance for aggrieved parties who may face barriers of access, including language, literacy, awareness, finance, distance, or fear of reprisal.

Predictable: A mechanism will provide a clear and known procedure, with time frames for each stage; clarity on the types of process and the outcome it can (and cannot) offer; and means of monitoring the implementation of any outcome.

Equitable: A mechanism will ensure that aggrieved parties have reasonable access to sources of information, advice, and expertise necessary to engage in a grievance process on fair and equitable terms.

Rights-based: A mechanism will ensure that its outcomes and remedies accord with internationally recognized human rights standards.

Transparent: A mechanism will provide sufficient transparency of process and outcome to meet the public interest concerns at stake and should presume transparency wherever possible.

Anonymity: A mechanism will provide means by which all individuals are able to raise anonymous complaints. This gives the applicants confidence that they will not be retaliated (see below) against for raising concerns.



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Non-retaliation: Every person or stakeholders have right to provide feedback or to raise a complaint, whether positive or negative. Any attempt of retaliation against a complainant is considered as misconduct and will be investigated.

Timely response: A mechanism will reply quickly enough to be useful in taking subsequent action related to the project.

Adequate response: A mechanism will reply with the requested information, or other appropriate information in an understandable form.

IX.3 Responsible Parties

KOSKI/PIU and the Contractors are responsible for implementing the grievance redress mechanism during the construction activities, where KOSKI is responsible for both the construction and operation phases. The Project Implementation Unit (PIU) of KOSKI, together with contractors and supervision consultants, has to ensure that grievance redress mechanism is implemented effectively.

The GRM Officer of the Contractor is responsible to receive and manage the grievance process and actions to be taken to resolve incoming grievances, as well as reporting to the PIU/KOSKI. The relevant records will be kept and reported to KOSKI with the supervision of Supervision Consultant.

Under the PMU of the ILBANK Department of International Relations, the GRM Team was created with the assistance of expert/technical experts and technical group managers. The responsibilities of the technical group manager are to ensure the implementation of the indicated procedures and to lead the grievance closure process when multi-dimensional work is needed.

The Supervision Consultant, who will be selected by tender process to be opened by the Project Owner and approved by ILBANK, will take part in the management of the GRM and regularly monitor the reporting of complaints to the Project Owner and Contractor. The Supervision Consultant will also take part in stakeholder engagement activities to assist KOSKI and the Contractor to be awarded for the project.

IX.4 Grievance Procedure

The Grievance Redress Mechanism (GRM) is a process that allows any stakeholder to file a complaint, raise a concern or provide opportune feedback regarding the planning, implementation or the management of a project.

Contractor GRM at Local (Site) Level

Project specific grievance redress mechanism will be adopted and used by Contractor during the construction phase of the Project. All grievances related to the Project will be evaluated and responded to. The grievance redress mechanism will serve for both internal (such as employees of Contractor) and external stakeholders. Any individual or organization may make enquiries and/or lodge complaints personally. The communication channels will be determined by Contractor for lodging both internal and external grievances.

KOSKI GRM at National Level

A GRM has been established by KOSKI to facilitate and ensure that people or communities who have been impacted or fear adverse effects from the project will have access to and be heard and assisted by the project with effective and timely resolution to their concerns. The most important point in the grievance redress mechanism is to ensure that all complaints are effectively received, recorded,



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resolved and responded to by the PIU on a predetermined timetable and according to their content, and to ensure that the corrective / regulatory action to be taken is acceptable to both parties.

Currently, KOSKI uses a hotline "185" at present, which is accessible 24/7 for any emergencies, and communication link through the website of KOSKI, which also offers people to follow up their complaints. The following project specific grievance redress mechanism will be adopted and used by KOSKI/PIU during both the construction and operation phases of the Project. The grievance redress mechanism will serve for both internal (such as employees of KOSKI and contractor) and external stakeholders. KOSKI will ensure that an internal GRM for the Project employees will be available to both direct and contracted workers to allow them to raise their workplace related concerns and grievances.

Any individual or organization may make enquiries and/or lodge complaints personally. The following communication channels could be used for lodging both internal and external grievances.

- Telephone (Toll Free Hotline; 185 and KOSKI line; +90 332 221 61 00),
- Individual application to KOSKI: (Ihsaniye Mah., Kazim Karabekir Cd. No :56 , 42060 Selcuklu/Konya)
- Website (<https://www.koski.gov.tr/sayfa/bize-yazin> and e-mail of KOSKI, (bilgi@koski.gov.tr))
- On the KOSKI website contact page, complainants will also be able to submit their ideas/requests/complaints via the "Information Acquisition", "Message to the General Director" and "e-Petition" tabs (see Figure IX.1).
- In addition, necessary information can be obtained from the announcements and malfunctions / interruptions page on the KOSKI website.
- Grievance Boxes at construction sites (mainly for internal grievances from workers) and related neighborhoods' Mukhtars office and/or selected points,
- Direct contact with gate keepers and GRM Officer at construction sites.

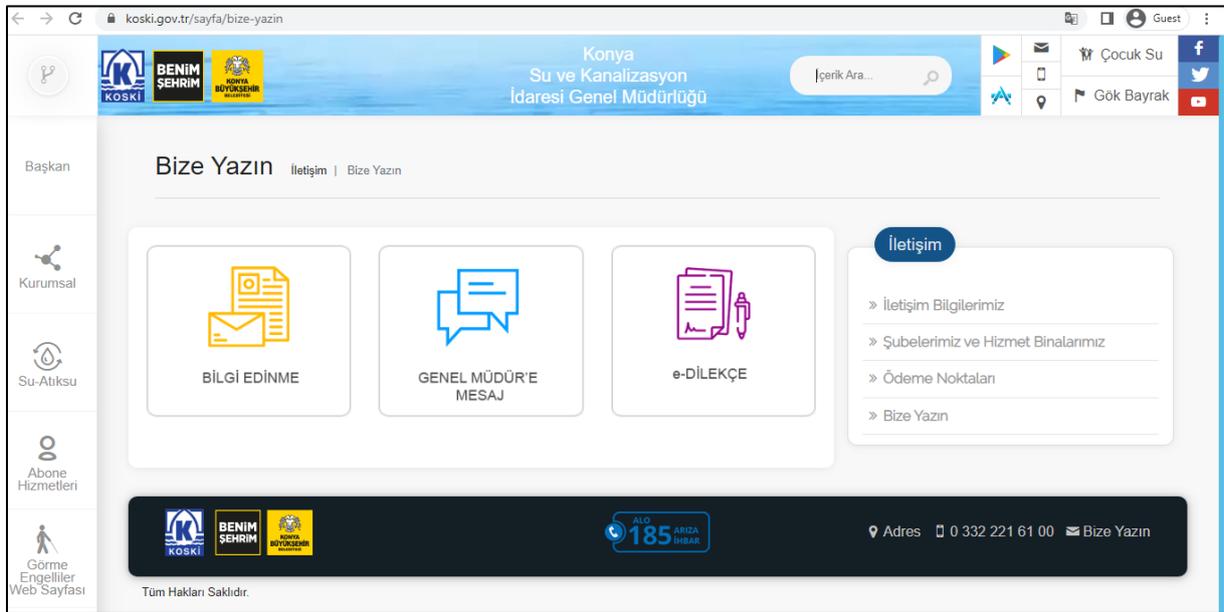


Figure IX.1 Screenshot of KOSKI Website



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ILBANK GRM at National Level

ILBANK's GRM procedure has been prepared in line with ESF/ESS10¹. It also complies with the World Bank's environmental and social standards. ILBANK has a policy in this regard, and it is shared on its website². ILBANK International Relations Department, GRM Team, through the following communication tools:

- Website : <https://www.ilbank.gov.tr/form/bilgiedinmeuluslararasi>
- E-mail: bilguidb@ilbank.gov.tr and etikuidb@ilbank.gov.tr
- Phone number: +90 312-508 79 79
- Address for Official Letter/Petition: ILBANK Department of International Relations, GRM Team (letters must be marked as personal or confidential) - Emniyet Mahallesi Hipodrom Caddesi No:9/21 Yenimahalle/ANKARA

CIMER and YIMER GRMs at National Level

Apart from the means of Grievance Redress Mechanism presented by the Project Owner as mentioned above, all internal and external stakeholders, who are not satisfied with the solutions offered by the Project's Grievance Redress Mechanism or have requests for a higher-level explanation could apply following means at the national level:

- Presidency's Communication Center: The Presidency's Communication Center (CIMER) has been providing a centralized complaint system for Turkish citizens, legal persons and foreigners. CIMER will be available to Project stakeholders as an alternative and well-known channel for conveying their Project-related grievances and feedback directly to state authorities.
 - Website: www.cimer.gov.tr
 - Call Centre: 150
 - Phone number: +90 312 525 55 55
 - Fax number: +90 312 473 64 94
 - Address for Official Letter: Republic of Türkiye, Directorate of Communications Kizilirmak Mah. Mevlana Bulvarı No:144 CANKAYA/ANKARA
 - Individual applications: Community relations desks at governorates, ministries, and district governorates.
- Foreigners Communication Center: The Foreigners Communication Center (YİMER) has been providing a centralized complaint system for foreigners. YİMER will be available to Project stakeholders as an alternative and well-known channel for conveying their Project-related grievances and feedback directly to state authorities.
 - Website: www.yimer.gov.tr
 - Call Centre: 157
 - Phone number: +90 312 157 11 22
 - Fax number: +90 312 920 06 09
 - Address for Official Letter: Republic of Türkiye General Directorate of Migration Management, Camlıca Mahallesi 122. Sokak No: 4 Yenimahalle/ANKARA
 - Individual applications: Republic of Türkiye General Directorate of Migration Management.

¹ WB's ESSs <https://www.worldbank.org/en/projects-operations/environmental-and-social-framework/brief/environmental-and-social-standards>

² ILBANK's GM Policy https://www.ilbank.gov.tr/storage/uploads/pagefiles/ilbank_gm_policy_1646748212.pdf



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If the complaint cannot be resolved with the existing process, applicants can always apply to relevant legal institutions. Such institutions can be summarized as follows:

- Civil Courts of First Instance
- Administrative Courts
- Commercial Courts of First Instance
- Labor Courts
- Ombudsman (<https://ebasvuru.ombudsman.gov.tr/>)

Certain complaints warrant urgent action, and the regular GRM procedure may be inappropriate or too slow to prevent an issue from escalating. A separate fast-tracked GRM, including guidance on the circumstances under which it should be employed, can help ensure that high-priority complaints are dealt with in a timely manner. In the case of complaints alleging serious harm or risk of harm, and/or serious rights violations, the GRM's standard operating procedures will call for a fast-track response, whether by the GRM or by immediate referral to another office or organization and immediate notification to the complainant of that referral.

Furthermore, the project GRM will include a channel to receive and address confidential complaints related to SEA/SH and gender based violence (GBV) with special measures in place. If an employee faces SEA/SH issue s/he can either apply to a higher level superior or directly go to police station, as stipulated in the national referral system of the country for dealing such cases. The content and procedures of the project's GRM will also have a reporting line on such cases in regard to SEA/SH issues and will be handled under full confidentiality. The GRM focal point receiving the SEA/SH related grievance should direct this to national referral systems immediately and record that this has been directed, as set out in the GRM Procedure of ILBANK. All details of the complainant of the sensitive case will be kept strictly confidential.

WB Redress Service at International Level

Communities and individuals who believe that they are adversely affected by a World Bank supported project may submit complaints to existing project-level grievance redress mechanisms or the Bank's Grievance Redress Service (GRS). The GRS ensures that complaints received are promptly reviewed in order to address project-related concerns.

Project affected communities and individuals may submit their complaint to the Bank's independent Inspection Panel, which determines whether harm occurred, or could occur, as a result of Bank non-compliance with its policies and procedures. Complaints may be submitted at any time after concerns have been brought directly to the World Bank's attention, and Bank Management has been given an opportunity to respond.

For information on how to submit complaints to the Bank's corporate Grievance Redress Service (GRS), please visit: <http://www.worldbank.org/en/projects-operations/products-and-services/grievance-redress-service>. For information on how to submit complaints to the World Bank Inspection Panel, please visit www.inspectionpanel.org.

The step-by-step internal and external grievance process to be adopted is provided in Table IX.1. In addition, the sample forms to be used by KOSKI/PIU's Social Affairs Manager, GRM officer of the Contractor and/or PIU members responsible for GRM are Grievance Form, Grievance Closeout Form and Consultation Form that are provided in Appendix-3, Appendix-4 and Appendix-5, respectively. In addition to the grievance register provided in Appendix-2, a database for grievance logging will also be included in GRM.



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Table IX.1 Grievance Redress Mechanism Flowchart

Grievance Process	Requirement / Action	Responsible Party
Submission of a complaint	Receiving the grievance by any communication channel explained above. (At this point, it should be noted that if the grievance is a sensitive grievance involving child abuse, sexual exploitation and abuse/sexual harassment (SEA/SH) or Gender Based Violence (GBV), immediate action will be taken within 48 hours after receiving of the complaint). For the cases relevant to SEA/SH at workplace or any potential child abuse in the project sites, the complaint will be directed by the GRM focal point (based in ILBANK headquarter) to relevant legal authorities/service providers such as Ministry of Family and Social Services and Prosecutors Office.")	KOSKI/PIU Contractor Supervision Consultant
Registration of complaint	Registering/recording through making an entry in the grievance register (see Appendix-2 for a sample) and filling of the Grievance Form (see Appendix-3). All the complaints will be registered within two (2) working days and feedback will be given to the complainant and detailed information about the complaint may be requested from the complainant within this period. Moreover, the details of implemented stakeholder engagement activities will be recorded in a Stakeholder Engagement Log (see Table VII.4). If the complainant requests that this complaint be treated anonymously, this complaint will be recorded anonymously and the request will be met.	KOSKI/PIU Supervision Consultant
Forwarding of complaint	The complaint is forwarded to the relevant persons (GRM Officer on construction sites and experts of the PIU) responsible for handling the complaint in not later than three (3) working days upon receiving the complaint (except for any emergent complaint, which would be handled as appropriate).	KOSKI/PIU Contractor Supervision Consultant
Evaluation of a complaint	Evaluating the complaints within ten (10) working days and determining whether the complaint meets the admissibility criteria. If the complaint is not valid, providing relevant explanation to the complainant.	KOSKI/PIU Supervision Consultant
Response for a complaint	If the complaint is valid, identifying and taking corrective measures for resolving the complaint in not later than fifteen (15) working days upon receiving. If an agreement cannot be reached on the closure of the complaint, the complainant will be informed that he/she may apply ILBANK, CIMER, YIMER and other legal remedies. After the notification of this process, the Grievance Closeout Form will be filled (see Appendix-4). All comments and complaints will be responded to either verbally or in writing, in accordance with the preferred method of communication specified by the complainant, if contact details of the complainant are provided. At this point, it should be noted that the action taken and the result of this anonymously recorded grievance will be shared on the KOSKI website, so that anonymous complainant is informed about their complaint and the results.	KOSKI/PIU Supervision Consultant
Recording the result of a complaint	Recording the result of the complaint in grievance register (see Appendix-2)	KOSKI/PIU Supervision Consultant



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Grievance Process	Requirement / Action	Responsible Party
Right to Appeal	<p>If the complaint cannot be resolved with the existing process, applicants can always apply to relevant legal institutions. Such institutions can be summarized as follows:</p> <ul style="list-style-type: none">• Civil Courts of First Instance• Administrative Courts• Commercial Courts of First Instance• Labor Courts• Ombudsman (https://ebasvuru.ombudsman.gov.tr/)	<p>KOSKI/PIU ILBANK Supervision Consultant</p>

KOSKI/PIU has toll free hotline 185 and receiving the grievances and the Construction Contractor will forward the grievances to KOSKI.

In addition, the Construction Contractor has an existing grievance redress mechanism to handle the complaints received from workers. The Construction Contractor aims:

- To ensure that existing mechanism for all construction contractors' workers to share their thoughts and complaints regarding their working conditions is used properly.
- To ensure that the repetition of complaints related to the same issues will be prevented
- To have an active and transparent engagement with workers aiming for solving concerns at an early stage of dispute

Basic steps in a grievance redress mechanism are explained in Figure IX.2.



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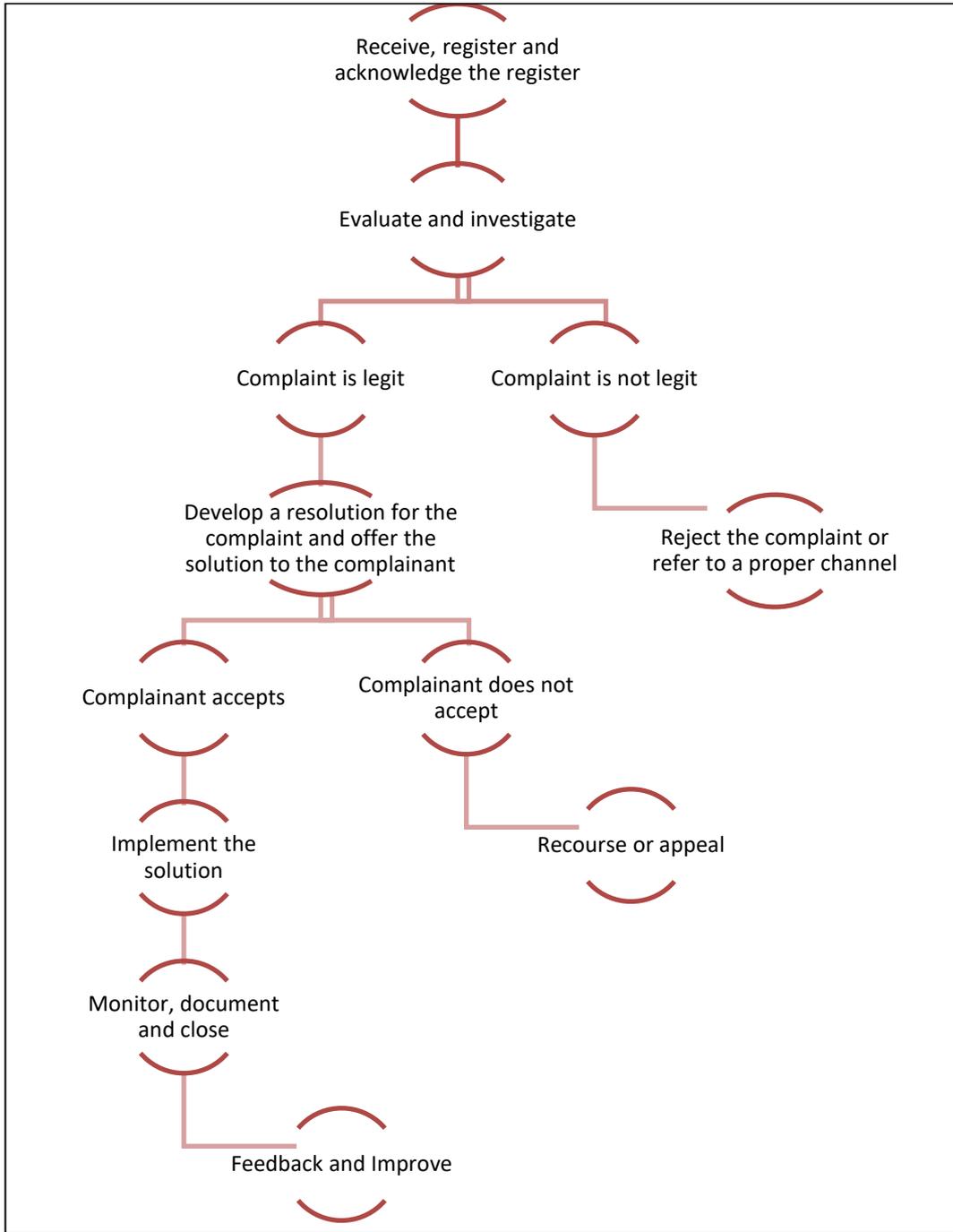


Figure IX.2 Sample Grievance Redress Mechanism for Workers

The sample grievance documents are presented in Appendices 2, 3 and 4. The grievance form and grievance register will be available at the construction site and will be available for the experts following the inquiries at the PIU/KOSKI.



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X. MONITORING AND REPORTING

This SEP is a living document, which will be updated periodically (at least once in every six months) to record consultations undertaken, issues raised, actions taken; to describe lessons learned and any changes to the consultation process; and to outline the schedule for on-going and future interaction. KOSKI will inform ILBANK on any changes made in SEP.

KOSKI/PIU will monitor participation of the stakeholders in the planned engagement activities. Through evaluation of outcomes and effect of engagement, PIU intends to obtain regular feedback from stakeholders via some of the planned engagement activities which are given in Chapter VII and effective usage of Grievance Redress Mechanism and its different communication tools which are given in Chapter IX and to learn if the planned outcomes are achieved or if there is a need for changing the approach. Additionally, Key Performance Indicators (KPIs) to be targeted for this SEP during the construction and operation phases of the project are given in Table X.1.

Table X.1 Key Performance Indicators (KPIs) for SEP Monitoring

Parameter	Key Performance Indicator	Target	Project Phase	Assessment Frequency	Responsibility
Internal Grievances (mainly from workers.)	Number of Grievances Received (by gender and category of grievance) Number of Open or Closed Grievances Average Grievance Closeout Time Types of Grievances Number of Invalid Grievances (Grievance forms, other online and offline communication methods, etc.)	Decrease in number of grievances received Increase in grievance closeout rate (closed grievances /total number of grievances) Decrease in time of grievance closeout Zero grievances not closed out within the target timeframe. Target closeout rate of total grievances: 90%	Construction	Monthly	KOSKI/PIU Contractor
			Operation	Quarterly	KOSKI/PIU
External Grievances	Number of Grievances Received (by gender and category of grievance) Number of Open or Closed Grievances Types of Grievances Average Grievance Closeout Time Number of Invalid Grievances (Grievance forms, database, other online and offline communication methods, etc.)	Decrease in number of grievances received Increase in grievance closeout rate (closed grievances /total number of grievances) Decrease in time of grievance closeout Zero grievances not closed out within the target timeframe. Target closeout rate of total grievances: 90%	Construction	Monthly	KOSKI/PIU Contractor
			Operation	Quarterly	KOSKI/PIU
Stakeholder Engagement Activities	Number of planned Stakeholder Engagement Activities	Increase in the number of activities carried out	Construction	Monthly	KOSKI/PIU Contractor



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Parameter	Key Performance Indicator	Target	Project Phase	Assessment Frequency	Responsibility
	Type of planned Stakeholder Engagement Activities Number of participant stakeholders Type of participant stakeholders (Activity records, meeting minutes, participant records and related reports, documents, etc.)	Increase in the number of participants Increase in the number of different types of stakeholders (as group or person)	Operation	Quarterly	KOSKI/PIU

Throughout the Project, KOSKI/PIU will communicate with stakeholders and inform them about any significant issues, for example, changes in the project schedule. Any additional stakeholders identified during the lifetime of the Project will also be added to the stakeholder list and communication with them will be initiated. Improvements, upgrades and all environmental and social issues will be timely communicated via the methods outlined in Chapter VII of this SEP.

The feedbacks received from communities, local authorities, landowners, other companies, NGOs, media, academic institutions and other interest groups on a systematic basis through an effective consultation and grievance redress mechanism which is developed will be registered and reported by KOSKI during the construction and operation phase.

Monthly summaries/reports regarding the grievances, queries, and related incidents together with the implementation status of corrective/preventive actions will be prepared by the contractor throughout the construction phase and by KOSKI during the operation phase. These summaries will be incorporated to monthly ESMRs which will be prepared by the Contractor in the construction phase of the project to be submitted to the Municipality. Also, the Contractor should convey the grievances immediately to the Project Owner besides summarizing them in Monthly ESMRs. The monthly summaries/reports will be a means to assess both the number and nature of complaints (if any), along with KOSKI's and contractor/s' ability to address complaints in a timely and effective manner. As for the incidents, the Contractor is responsible for immediate notification of the contingencies such as environmental, social and labor issues or accidents, incidents or loss of time to the Project Owner and keeping an event log on site throughout the lifetime of the project.

Monthly ESMRs will be prepared by the Contractor to be submitted to KOSKI. Quarterly ESMRs and semiannual Project Progress reports will be prepared by KOSKI, to be submitted to ILBANK together with the Grievance Register. Semiannual ESMRs and Project Progress reports will be prepared by ILBANK to be submitted to WB. These reports will include a summary of the Project's performance on management of health, safety, environment and social issues, grievance redress mechanism and stakeholder engagement activities conducted during the specified period. All the work done within the GRM will be documented with the forms and logs in this SEP and will be evaluated and reported according to the determined KPI targets. It should also be noted that the personal information of the complainant having used the GRM will remain confidential and will never be shared in these reports.

In these reports, stakeholder engagement activities can be presented in a tabular format listing the tasks (see Table VII.4) undertaken, the time of action, responsible party, target group and the purpose of the action.



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XI. APPENDICES

APPENDIX 1: EIA Exemption Letter

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000375



T.C.
KONYA VALİLİĐİ
Çevre ve Şehircilik İl Müdürlüğü

Sayı : E-47342952-220.03-336728
Konu : ÇED Muafiyeti (KOSKİ-İsale Hattı)

22.02.2021

KONYA SU VE KANALİZASYON İDARESİ GENEL MÜDÜRLÜĐÜNE
(Yatırım ve İnşaat Dairesi Başkanlığı)

İliđi : a) 18/02/2021 tarihli ve 98067411-000-2616 sayılı yazınız.
b) 22/02/2021 tarihli ve 135965 Referans No'lu Başvuru.

Konya İli Karapınar İlçe merkezi ve Akçayazı, Hotamış, Sazlıpınar Mahalleleri, Çumra İlçesine bađlı B.Ařlama, Karkın, Abditolu Mahalleleri, Karatay İlçesine bađlı İsmil, Ovakavađı, Hayırođlu, Bakırtolu, Sakyatan, řatur Mahalleleri, Meram İlçesine bađlı Kařınhanı, Boruktolu, Çarıklar Mahalleleri, Ahırlı İlçe merkezi ve Akkise, Aliçerçi, Bademli, Balıklava, Büyüköz, Çiftlik, Küçüköz, Erdođan, Karacakuyu, Kayacık Mahalleleri, Seydişehir İlçesine bađlı Ařađıkaraören, Başkaraören, Ortakaraaören Mahalleleri, Yahühüyük İlçe merkezi ve Arasöđüt, Saray Mahallelerinde Konya Su ve Kanalizasyon İdaresi Genel Müdürlüğü tarafından yapılması planlanan "Karapınar ve Suđla Grubu İçme Suyu Temini İsale Hattı" projesi, 25/11/2014 tarih ve 29186 sayılı Resmî Gazete'de yayımlanarak yürürlüğe giren ÇED Yönetmeliđi Listelerinde yer almadığından kapsam dıřı olarak deđerlendirilmiřtir.

Ancak, planlanan yatırım ile ilgili olarak, 5491 sayılı kanunla deđişik 2872 sayılı Çevre Kanunu ile bu Kanuna istinaden çıkarılan Yönetmeliklerin ilgili hükümlerine uyulması ve diđer mer'i mevzuat çerçevesinde öngörülen gerekli izinlerin alınması, ekolojik dengenin bozulmamasına, çevrenin korunmasına ve geliřtirilmesine yönelik tedbirlere riayet edilmesi hususunda;

Geređini rica ederim.

Özgür SOMUNCU
Vali a.
İl Müdür Yardımcısı

Dođaya kalak-ilece lbi
N. Somuncu

Bu belge, güvenli elektronik imza ile imzalanmıřtır.
Belge Doğrulama Kodu : FMIGSFAW Belge Doğrulama Adresi: <https://www.turkiye.gov.tr/cevre-ve-sehircilik-bakanligi>

Horozluhan Mh. Abdulbasri Sk.No:2 Selçuklu/KONYA
Tel : (332)2245600 Faks:(332)2245899 e-Posta:konya@csb.gov.tr
<https://konya.csb.gov.tr> KEP: konyacevressehircilik@hs01.kep.tr

Bilgi için:Tuba KALKAN
GÜRCAN
Mühendis
Telefon No:(332) 224 56 00-5758





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APPENDIX 2: Sample Grievance Register

No	Complaint Register Number	How Complaint is Received (Grievance Form, Community Meeting, Telephone)	Level of Grievance (Municipality/Utility Level, Regional ILBANK Office, ILBANK HQ Level)	Date of Complaint Received	Location of Complaint Received	Name of Person Receiving Grievance	Land Parcel # (If complaint is related to land)	Complainant Information					Project Component Related to Complaint	Grievance Category (expropriation/land acquisition related, environmental issues, damages to structures etc.)	Complaint Summary	Grievance Status (open, closed or pending)	Action Taken				Supporting Documents for Grievance Closeout (bank receipt for compensation, grievance closure protocol)
								Name/Surname	ID Number	Telephone/e-mail	Village-District	Gender					Responsible Person/Department	Action Planned	Due Date of the Addressing the Grievance	Date of Action Taken	
1																					



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APPENDIX 3: Sample Grievance Form

	KONYA METROPOLITAN MUNICIPALITY / GENERAL DIRECTORATE OF WATER AND SEWERAGE ADMINISTRATION			
	Karapınar Group Drinking Water Transmission Line Project			
GRIEVANCE FORM				
Person Filling out the Form:			Date and time:	
Meeting Agenda:			Reference No:	
INFORMATION ABOUT THE COMPLAINANT				
Name Surname:			Means of Complaint:	
TR Identification number:			Phone / Toll Free Hotline <input type="checkbox"/>	
Phone:			Face to Face Meeting <input type="checkbox"/>	
Address:			Website / E-Mail <input type="checkbox"/>	
E-Mail:			Other (Explain) <input type="checkbox"/>	
Stakeholder Type				
Public Institution <input type="checkbox"/>	PAP <input type="checkbox"/>	Private Enterprise <input type="checkbox"/>	Professional Chamber <input type="checkbox"/>	NGO <input type="checkbox"/>
Interest Groups <input type="checkbox"/>	Industry Associations <input type="checkbox"/>	Labor Unions <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
DETAILED INFORMATION ON THE COMPLAINT				
Explanation of the complaint:				
Action requested by the complainant:				

Registrant Name Surname/
Signature

Complainant Name Surname / Signature



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APPENDIX 4: Sample Grievance Closeout Form

	KONYA METROPOLITAN MUNICIPALITY / GENERAL DIRECTORATE OF WATER AND SEWERAGE ADMINISTRATION
	Karapınar Group Drinking Water Transmission Line Project
GRIEVANCE CLOSEOUT FORM	
Reference No:	
IDENTIFICATION OF CORRECTIVE ACTION	
1	
2	
3	
4	
5	
Responsible Departments	
TERMINATION OF COMPLAINT	
<i>This section will be filled and signed by the complainant in the event that the complaint specified in the "Grievance Register Form" is resolved.</i>	

Grievance Closeout Date:/...../.....
Name-Surname/Signature of the Person Closing Complaint:
Name-Surname/Signature of Complainant:



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APPENDIX 5: Sample Consultation Form

	KONYA METROPOLITAN MUNICIPALITY / GENERAL DIRECTORATE OF WATER AND SEWERAGE ADMINISTRATION			
	Karapınar Group Drinking Water Transmission Line Project			
CONSULTATION FORM				
Person Filling out the Form:		Date and time:		
Meeting Agenda:		Consultation Registration:		
CONSULTATION INFORMATION				
Interviewed Institution:		Communication Type		
Name-Surname of the Interviewee:		Phone / Hotline	<input type="checkbox"/>	
Phone:		Face to Face Meeting	<input type="checkbox"/>	
Address:		Website / E-mail	<input type="checkbox"/>	
E-Mail:		Other (Explain)	<input type="checkbox"/>	
Stakeholder Type				
Public Institution <input type="checkbox"/>	PAP <input type="checkbox"/>	Private Enterprise <input type="checkbox"/>	Professional Chamber <input type="checkbox"/>	NGO <input type="checkbox"/>
Interest Groups <input type="checkbox"/>	Industry Associations <input type="checkbox"/>	Labor Unions <input type="checkbox"/>	Media <input type="checkbox"/>	University <input type="checkbox"/>
CONSULTATION DETAILS				
Questions about the project:				
Project concerns/feedback:				
Responses to the views expressed above:				

Recorded by
Name-Last Name/Signature

Complainant
Name-Last Name/Signature



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APPENDIX 6: Newspaper Announcement

KARAPINAR SU İLETİM HATTI PROJESİ PAYDAŞ KATILIM TOPLANTISINA DAVET

Konya Su ve Kanalizasyon İdaresi Genel Müdürlüğü ve İller Bankası A.Ş. tarafından Dünya Bankası finansmanı ile yürütülecek olan “Sürdürülebilir Şehirler Projesi-II Ek Finansman (SSP-II-EF)” kapsamında Konya ili, Karapınar İlçesi sınırları içinde yapılması planlanan Karapınar Su İletim Hattı Projesi için yürütülen çevresel ve sosyal çalışmalar kapsamında halkı bilgilendirmek, halkın görüş ve önerilerini almak, inşaat ve işletme dönemlerinde halk ile işbirliği tesis etmek üzere İdare tarafından planlanan ve aşağıda detayları verilen “Paydaş Katılım Toplantısı” düzenlenecektir.

Halkımıza saygı ile duyurulur.

Toplantı Yerleri ve Tarihleri

BAĞLI İLİ/ İLÇESİ	YER	TARİH	SAAT
Karapınar / KONYA	KOSKİ Karapınar Şube Müdürlüğü Hizmet Binası: Kale Mahallesi, Gülbahçe Caddesi, No:3/F, Karapınar/Konya	19.12.2023	11:00

Proje Sahibi : Konya Su ve Kanalizasyon İdaresi
Genel Müdürlüğü
Telefon : 0 332 221 61 00
E – posta : koski@hs03.kep.tr koski@hs01.kep.tr

ÇSYP Raporu Hazırlayan Kuruluş :
ENCON Çevre Danışmanlık Ltd. Şti
Telefon : +90 (312) 447 71 23

BASIN: 1945911



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08 7 ARALIK 2023 PERŞEMBE

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- **YARDIMCI İSTİHDAH CALIŞILACAK:**
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 - 18-45 yaş aralığında,
 - Ekip çalışmasına uygun ve disiplinli,
 - Planlı ve düzenli çalışma yeteneğine sahip,
- **ÇİC Tesis Teşhis Operatörlüğü**
- **OS İşleme Makine Operatörlüğü**
- **Robot İşleme Makine Operatörlüğü**
- **Ölçümler Tesisi Teşhis Operatörlüğü**
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- **Kalıp Alınım ve Döküm Operatörlüğü**
- **Alınım ve Döküm Operatörlüğü**
- **Alınım ve Döküm Operatörlüğü**

Posteylemlerinde personel alınması yapılacaktır.

YER HAKLARI

"BÖLÜM BAŞLI PRİM" - "GECİCİ BAŞLI PRİM" - "TAM ÇALIŞMA PRİMİ"

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RANDEVU TEL: 345 45 45 (pbx)

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Büsan Sanayi Koşgeb Cad.1.Sk.No:32 Karatay / KONYA
CEP: 0533 433 00 58

T.C. KONYA 14. ASLİYE CEZA MAHKEMESİ İLAN

Doğru No : 13011820-2022/770-Ceza Dava Dosyası
KARAR NO : 2023/386
Kamu Yararına Tahsis Edilmiş Eya Hakkında Hırsızlık suçundan sanık Ömer ÇETİNKAYA hakkında açılan davanın yapılan yargılaması sonunda sanığın ilanı tabliğine karar verilmiş olması; Mahkememize ait yargılamaya esas ve karar numarası yazılı 12/06/2023 tarihli karar ile Abdullah ve Şükran oğlu, 15/06/2001 doğumlu, sanık Ömer ÇETİNKAYA'ya Kamu Yararına Tahsis Edilmiş Eya Hakkında Hırsızlık suçundan 1 yıl 3 ay hapis cezası karar verilmiş; söz konusu kararın bildirim olduğu adres itibarıyla kendisine tabiği edilemediği, bildirim olduğu herhangi bir yurt dışı adresinin de bulunmadığı, gerekçeli kararın sanığa tabiği edileme imkânının bulunmadığı, Türkiye adresi itibarıyla da tabiği edilemediği için söz konusu oğduy aramaya; 7201 Sayılı Tebliğat Kanununun 29. Maddesine göre ilgilinin bilgisine en emim bir şekilde ulaştırılmaya çalışıldığı; ilanı tabliğine, ilanı tabirinden itibaren 15 gün sonra tabiği edilmeye sayımına, 7 gün içinde Mahkememize veya sanığın bulunduğu yer Nöbetçi Asliye Ceza Mahkememize verilecek bir dilekçe veya butanage geçirmek koşuluyla zabıt kâtabine beyanla ya da verilecek bir dilekçe ile ilanı tabliğinde bulunabileceği hususuna ilanı tabiği olunur. 01.12.2023

Resmî Mektup www.fan.gov.tr/de Basm: 1946222

KARAPINAR SU İLETİM HATTI PROJESİ HALKIN KATILIMI TOPLANTISINA DAVET

Konya Su ve Kanalizasyon İdaresi Genel Müdürlüğü ve Her Demesi A.Ş. tarafından Dünya Bankası finansmanı ile yürütülecek olan "Sürdürülebilir Şehirler Projesi-II Ek Finansman (SGP-II-EF) kapsamında Konya il, Karapınar İlçesi sınırları içinde yapılması planlanan Karapınar Su İletim Hattı Projesi için yürütülen çevresel ve sosyal değerlendirme kapsamında halka bilgilendirme, halkın görüş ve önerilerini almak, inşaat ve işletme döneminde halk ile ilgili tesis etmek üzere ilare tarafından planlanan ve aşağıda detayları verilen "Halkın Katılımı Toplantısı" düzenlenecektir. Halkımıza saygılı te duyurulur.

Toplantı Yerleri ve Tarihleri			
BAGLI İLİLCESİ	YER	TARİH	SAAT
Karapınar/KONYA	KOSKI Karapınar Şube Müdürlüğü Hizmet Binası: Kule Mahallesi, Gölbağçe Caddesi, No:3/F, Karapınar/Konya	19.12.2023	11.00

Proje Sahibi : Konya Su ve Kanalizasyon İdaresi Genel Müdürlüğü
Telefon : 0 332 221 61 00
E - posta : koski@hs03.kep.tr koski@hs01.kep.tr
ÇSVP Raporu :
Hazırlayan Kuruluş : ENCON Çevre Danışmanlık Ltd. Şti.
Telefon : +90 (312) 447 71 23

Resmî Mektup www.fan.gov.tr/de Basm: 1946432

MERAM BELEDİYE BAŞKANLIĞINDAN İLAN

Meram İlçesi Hadim Mahallesi 40394 ada 1 nolu parselin bulunduğu bölgede (M731 nolu düzenleme sahası), 3194 sayılı İmar Kanununun 18. maddesi gereğince arazi ve arazi düzenlemesi Meram Belediye Encümeni'nin 01/11/2023 tarih ve 1830 sayılı kararı, Büyükşehir Belediye Encümeni'nin 21/11/2023 tarih ve 717 sayılı kararı ile onayımı okuy. Belediye Encümeni 2. Kal İlan parçasında 07/12/2023 tarihinden itibaren 1(bir) ay süre ile satışa çıkarılmaktadır. İlan olunur.

Resmî Mektup www.fan.gov.tr/de Basm: 1946573

MERAM BELEDİYE BAŞKANLIĞINDAN İLAN

Meram İlçesi Yaka Mahallesi 705 ada 1, 2, 3, 4, 5, 6, 8, 10, 11, 12, 13, 14, 16, 20, 21 ve 22 nolu parsellerin bulunduğu bölgede (M715 nolu düzenleme sahası), 3194 sayılı İmar Kanununun 18. maddesi gereğince arazi ve arazi düzenlemesi Meram Belediye Encümeni'nin 01/11/2023 tarih ve 1827 sayılı kararı, Büyükşehir Belediye Encümeni'nin 14/11/2023 tarih ve 705 sayılı kararı ile onayımı okuy. Belediye Encümeni 2. Kal İlan parçasında 07/12/2023 tarihinden itibaren 1(bir) ay süre ile satışa çıkarılmaktadır. İlan olunur.

Resmî Mektup www.fan.gov.tr/de Basm: 1946583



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Yürü, iyilik et; zaman iyiliği tanır.
Hz. Mevlana

Vuslat Vakti
7-17 Aralık 2023
Mevlana Kültür Merkezi

750. Vuslat
Mevlana Yılı 2023

Torku
Doğal olarak bizden

SEBİ ARUS
MEVLANA'NIN 750. VUSLAT YILDÖNÜMÜ

BAKIMLI DAMLA DÜŞEN SÖZLERİ İÇEREN DİZİLERİNİZİME VE HİZMETLERİMİZİ AKTİMİZ VE AKINLAŞTIRAN BİRİMİZİ İZLİYEMİYİZ.

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VUSLAT VAKTI

HZ. MEVLANA'NIN 750. VUSLAT YILDÖNÜMÜ ULUSLARARASI ANMA TÖRENLERİ "750. VUSLAT YÜRÜYÜŞÜ" İLE BAŞLAYACAK

07-17 Aralık 2023 tarihleri arasında düzenlenecek Hz. Mevlana'nın 750. Vuslat Yıldönümü Uluslararası Anma Törenleri kapsamında düzenlenen törenlerin bu yılki teması "Vuslat Vakti" olacaktır. Törenler başlangıçta 14 Ocak Mevlana Caddesi'nde gerçekleştirilecek "750. Vuslat Yürüyüşü" ile start alacak. Yürüyüşün ardından Mevlana Meydanı'nda Nevbe Konseri düzenlenecek. Akşam da ilk kez Ayın Şerif programı icra edilecek.

HER AKŞAM SEMA
Kültür ve Turizm Bakanlığı, Konya Valiliği ve Konya Büyükşehir Belediyesi tarafından düzenlenen programın gence Mevlana Kültür Merkezi Sema Salonu'nda 7-17 Aralık'ta her akşam saat 20.00'de, ayrıca 8-10, 16 ve 17 Aralık'ta saat 14.00'te aynı program yapılacaktır. Her yıl düzenlenen dünyaca ünlü sanatçı ve Almanya'dan gelen törenler kapsamında konser verilecek. 7'de

KONYASPOR RAHAT TURLADI
Spor'da

KARATAY'A TABİAT MEKTEBİ' GELİYOR
Karatay Belediyesi tarafından Çeltik Parkı yanında kurulacak Karatay Tabiat Mektebi'nin yapımı tamamlanmış. 6'da

MESNEVİ'NİN TIPKISI
Hz. Mevlana Celaleddin-i Rumi'nin seçti, hoşgörü ve barışın önem taşıyan eserini Mesnevi'nin tipkısını yayınladı. 4'te

86 BİN ÖĞRENCİ ECDADA GİTTİ

Konya Büyükşehir Belediyesi'nin "Tabiiyet Çocuğu Evde" temasıyla düzenlenen etkinlik kapsamında katılımları geçen yıl 86 bin öğrenci katıldı. 6'da

SELÇUKLU 2. EL PAZARI HİZMETTE



Selçuklu Belediyesi tarafından düzenlenen pazar alanına kurulan Selçuklu 2. El Pazarı'nın resmi açılışı yapıldı. 9'te

KELEBEKLER 'VUSLAT'A HAZIR

Konya Tropikal Kelebek Bahçesi, Hz. Mevlana'nın 750. Vuslat Yıldönümü Uluslararası Anma Törenlerinde 30 bin kelebek ile ziyaretçilerini bekliyor. 4'te

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MUSTAFA BAĞUR • 4'ÜN

EN BÜYÜK İZMALK
MEHMET KARİP • 7'İN



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APPENDIX 7: Photos and Brochures of Stakeholder Consultation Meeting

Karapınar Su İletim Hattı Projesi, Türkiye'deki şehirlerde sürdürülebilir kalkınmayı desteklemek için Sürdürülebilir Şehirler Projesi-II - Ek Finansman (SSP-II-EF) kapsamında yer alan alt projelerden biridir. SSP-II-EF, özellikle afetlere ve iklim değişikliğinin hafifletilmesine ve risklere karşı şehir direncine ilişkin proje yaklaşımlarını geliştirmeyi amaçlamaktadır.

Dünya Bankası (DB) tarafından finanse edilen proje, İller Bankası A.Ş. aracılığı ile KOSKİ tarafından yürütülecektir.

Proje, 101,35 km'lik içmesuyu isale hattının inşası ile Karapınar Grup Mahallelerinde güvenli, yeterli ve sürdürülebilir içme suyu sağlanmasını amaçlamaktadır.

Proje kapsamında içme suyu Mavi Tünel Projesi'nden temin edilecek ve bir terfi merkezi vasıtasıyla mevcut Karapınar Su Deposuna iletilecektir. Mevcut durumda içme suyu sisteminin yetersiz kalması, ekonomik ömrünü doldurmuş olması ve pahalı işletme maliyetlerine yol açması, güvenilir hizmet sunumu açısından KOSKİ'ye ek yük getirmektedir.

Bu kapsamda Proje, 2055 hedef yılı ile Karapınar Grubu İlçelerine güvenilir ve sürdürülebilir içme suyu sağlanması için 101,35 km'lik içme suyu iletim hattı ve pompa istasyonu inşaatı ile KOSKİ'nin güvenilir hizmet sunmaya devam etmesini sağlayacaktır.

2

Proje ile hizmet verilmesi öngörülen nüfus yaklaşık 95.900 kişidir. Proje alanı, Türkiye'nin İç Anadolu Bölgesi'nde yer alan Konya İli Karapınar Grubu'nda (Karapınar, Karatay, Çumra ve Meram İlçeleri) yer almaktadır. (Bkz: Şekil 1).

Projenin beklenen sonuçları aşağıdaki gibidir:

- Proje, KOSKİ'nin Karapınar Grubu ilçelerine güvenli ve yeterli içme suyu sağlayacaktır.
- Proje, Türkiye'nin içme suyu için oluşturulan ulusal ve AB düzenleyici gereksinimlerine uyum sağlamasına katkı sağlayacaktır.
- Proje, proje alanında yaşayan insanların iyileştirilmiş su hizmetlerine erişimini artıracaktır.

Projenin inşaatının on iki (12) ayda tamamlanması planlanmaktadır.

İnşaat ve işletme aşamalarında istihdam edilecek toplam işçi sayısı kesin olmamakla birlikte, inşaat ve işletme aşamalarında sırasıyla 100 ve 10 olarak öngörülmektedir. **Projenin işe alm sürecinde yerel halka öncelik verilecektir.**

Proje, ulusal mevzuatın yanı sıra DB Koruma Politikaları, yönergeler, standartlar ve en iyi uygulama belgeleri de dahil olmak üzere ulusal ve uluslararası standartlarla uyumlu olacaktır.

3



Şekil 1: Proje Alanı

Beklenen etkilerin yönetimi için bir Çevresel ve Sosyal Yönetim Planı (ÇSYP) geliştirilmiştir.

ÇSYP, Projenin geliştirilmesinden kaynaklanan olası çevresel ve sosyal etki ve riskleri belirlemek ve önemli olumsuz çevresel etkiler için etki azaltma önlemleri önermek amacıyla hazırlanmıştır.

Ayrıca ÇSYP kapsamında uygulanacak **izleme ve denetim faaliyetleri** de tanımlanmıştır. ÇSYP çalışmaları kapsamında toprak ve hava ortamları, gürültü, su kaynakları, atıklar, trafik üzerinde oluşabilecek etkiler belirlenmiş ve ilgili etki azaltma önlemleri belirtilmiştir.

İzleme gereklilikleri de ÇSYP kapsamındaki izleme tablolarında tanımlanarak sunulmuştur.

4

Buna göre projenin inşaat aşamasında, üst toprak kaybı, toprak kirliliği, toz emisyonları, kimyasalların depolanması ve kullanımı, gürültü, sızıntı, su kirliliği, atık üretimi, halk sağlığı ve güvenliği ve iş sağlığı ve güvenliği, işletme aşamasında ise atıklar, gürültü, geçim kaynakları, şikâyetler, paydaş katılımı, iş sağlığı ve güvenliği ve işgücü gibi parametreler **ÇSYP'de belirlenen şartlara uygun olarak izlenecektir.**

Bu Çevresel ve Sosyal Yönetim Planı (ÇSYP)'nin uygulanmasından sorumlu ana kurum, projenin inşaatından ve işletme aşamalarından da sorumlu olan Konya Su ve Kanalizasyon İdaresi (KOSKİ)'dir. Ayrıca, projenin farklı aşamalarında çeşitli taraflar (Yükleniciler, Proje Uygulama Birimi, İLBANK, vb.) ÇSYP kapsamında çeşitli konularda sorumluluk alacaklardır. Sözü edilen tüm çalışmalar KOSKİ tarafından koordine edilecektir.

Proje dokümanları ayrıca KOSKİ'nin internet sitesi üzerinden yayınlanmıştır ve talep edilmesi halinde bu dokümanlar KOSKİ tarafından paylaşılacaktır.

Konya halkının hem inşaat hem de işletme aşamasında Proje ile ilgili endişelerini, görüşlerini, şikâyetlerini ve önerilerini almak adına bir **Şikâyet Giderme Mekanizması** kurulmuştur.

Bu mekanizma aracılığıyla iletilen şikâyetler, hızlı ve hassas bir şekilde ele alınacaktır.

5

Şikâyet Giderme Mekanizması'nın kurulmasından ve uygulanmasından sorumlu kurum KOSKİ olacaktır. Bu kapsamda proje ile ilgili beklenti, görüş, öneri ve şikâyetlerin paylaşılması için aşağıda verilen iletişim kanalları da ayrıca kullanılabilir:

- **Paydaş Katılım Toplantıları**
- **KOSKİ Telefon:** 185
- **KOSKİ Faks:** 0 332 221 61 00
- **E-mail:** koski@hs03.kep.tr
koski@hs01.kep.tr
- **Web Sitesi:**
<https://www.koski.gov.tr/sayfa/bize-yazin>

Tüm iç ve dış paydaşlar, projeye ilgili şikâyetlerini ve geri bildirimlerini doğrudan devlet yetkililerine iletmek için alternatif ve iyi bilinen bir kanal olarak tüm proje paydaşlarının erişimine açık olan ve ülke çapında kullanılan Cumhurbaşkanlığı İletişim Merkezi (CİMER) gibi diğer şikâyet giderme mekanizmalarından da yararlanma hakkına sahip olacaktır.

CİMER iletişim bilgileri;

- **CİMER Web Sitesi:** www.cimer.gov.tr
- **CİMER Çağrı merkezi:** 150
- **CİMER Telefon:** +90 312 525 55 55
- **CİMER Faks:** +90 312 473 64 94
- **CİMER Resmî Yazı Adresi:** TC İletişim Başkanlığı Kızıllırmak Mah. Mevlana Bulvarı No:144 ÇANKAYA/ANKARA
- **Bireysel başvurular için valilikler, bakanlıklar ve kaymakamlıklardaki halkla ilişkiler masaları ile görüşünüz.**

6

SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ-II EK FİNANSMAN

KARAPINAR SU İLETİM HATTI PROJESİ

BİLGİLENDİRME BROŞÜRÜ

ARALIK 2023



7

Figure A10.1. SCM Brochure



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Figure A10.2. SCM Photos



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APPENDIX 8: Presentation Demonstrated During Stakeholder Consultation Meeting

SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ – II EK FİNANSMAN

KARAPINAR SU İLETİM HATTI PROJESİ

PAYDAŞ KATILIM TOPLANTISI

BİLGİLENDİRME SUNUMU

ARALIK 2023



KAPSAM/GÜNDEM

KARAPINAR SU İLETİM HATTI PROJESİ

- Proje finansörü, aracısı ve yürütücüsü kimdir?
- Proje'nin beklenen faydaları nelerdir?
- Çevresel ve Sosyal Çalışmalar nedir?
 - Olası çevresel ve sosyal etkiler
 - Etki azaltıcı önlemler ve yönetim stratejileri
- Paydaş Katılımı: Sürece nasıl dahil olabilirsiniz?
- Sorular ve Cevaplar (Proje ile ilgili soru, beklenti, görüş ve öneriler)



PROJE FİNANSÖRÜ KİMDİR?
PROJE ARACISI KİMDİR?
PROJE YÜRÜTÜCÜSÜ KİMDİR?



PROJENİN FİNANSÖRÜ: DÜNYA BANKASI



PROJENİN ARACISI: İLLER BANKASI ANONİM ŞİRKETİ GENEL MÜDÜRLÜĞÜ

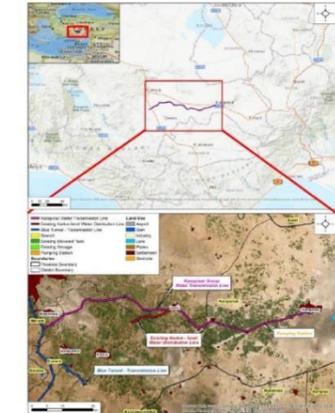


PROJENİN YÜRÜTÜCÜSÜ: KONYA BÜYÜKŞEHİR BELEDİYESİ
SU VE KANALİZASYON İDARESİ GENEL MÜDÜRLÜĞÜ (KOSKİ)



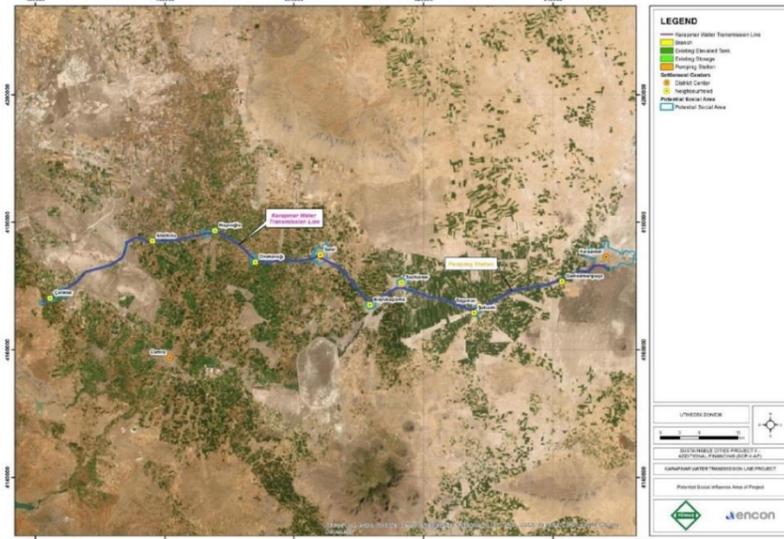
PROJENİN YERİ

- ❖ Proje, Konya İli Karapınar Grubu'nda (Karapınar, Karatay, Çumra ve Meram İlçeleri) yer almaktadır. Karapınar ilçesi, Konya il merkezinin 94 kilometre doğusunda yer almaktadır.
- ❖ Proje ile Karapınar Grubu İlçelerine güvenilir ve sürdürülebilir içme suyu sağlanması ve 101,35 km'lik içme suyu iletim hattı ve pompa istasyonu inşaatı ile KOSKİ'nin güvenilir hizmet sunma konusundaki ek yükünün kaldırılması hedeflenmektedir.





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PROJENİN AMACI ve FAYDALARI

- ❖ Mevcut durumda içme suyu sisteminin yetersiz, eskimiş olması ve pahalı işletme maliyetlerine yol açması, güvenilir hizmet sunumu açısından KOSKİ'ye ek yük getirmektedir. Bu sorunu çözmek için Karapınar Su İletim Hattı Projesi SŞP-II EF'nin alt projeleri arasına dahil edilmiştir.
- ❖ Proje, 101,35 km'lik içme suyu isale hattı ve terfi istasyonu inşaatı ile Karapınar Grup Mahallelerinde güvenli, güvenilir ve sürdürülebilir içme suyu sağlanmasını ve güvenilir hizmet sunumu açısından KOSKİ'nin üzerindeki ek yükün kaldırılmasını amaçlamaktadır.
- ❖ Proje, Türkiye'nin içmesuyu sektöründe ulusal ve uluslararası kalite standartlarına uyum çabalarına katkı sağlayacaktır.
- ❖ Projenin uygulanmasıyla, halkın sağlık standartları iyileştirilecektir.



PROJE ÖZELLİKLERİ

- ❖ Proje kapsamında içme suyu Mavi Tünel Projesi'nden temin edilecek ve pompa istasyonu ile mevcut Karapınar su deposuna iletilecektir.
- ❖ Mevcut durumda içmesuyu sisteminin yetersiz, eskimiş olması ve pahalı işletme maliyetlerine yol açması, güvenilir hizmet sunumu açısından KOSKİ'ye ek yük getirmektedir.
- ❖ Proje, 2055 hedef yılı ile Karapınar Grubu İlçelerine güvenilir ve sürdürülebilir içme suyu sağlanması ve 101,35 km'lik içme suyu iletim hattı ve pompa istasyonu inşaatı ile KOSKİ'nin güvenilir hizmet sunma konusundaki ek yükünün kaldırılması hedeflenmektedir.
- ❖ Proje ile hizmet verilmesi öngörülen nüfus yaklaşık 95.900 kişidir.
- ❖ Projenin personel ihtiyaçları henüz kesinleşmemiş olmakla beraber işe alım sürecinde yerel halka öncelik verilecektir.
- ❖ Projenin inşaat faaliyetlerinin 12 ay süreceği öngörülmektedir.



PROJE ÖZELLİKLERİ

- ❖ 101,35 km'lik içme suyu isale hattının inşaatı için özel parsellerin kamulaştırılması öngörülmektedir.
- ❖ İletim hatları ağırlıklı olarak kadastro yollarını takip edecek, ancak hatların bir kısmı kamu idaresinin sorumluluğunda olan arazilerden veya mera arazilerinden geçecektir. Bu kapsamda hatların bir kısmı Konya Toprak Su ve Çölleşme ile Mücadele Araştırma Enstitüsü Müdürlüğü'ne ait araziden geçecek olup, ilgili izinler KOSKİ tarafından alınmıştır.





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ÇEVRESEL VE SOSYAL ÇALIŞMALARIN KAPSAMI



TOPRAK ORTAMI

Olası Etkiler

- Üst toprak kaybı
- İnşaat makine ve ekipmanlarında kullanılacak yakıt, boya ve yağların sızması ve dökülmesi nedeniyle toprak kirlenmesi riski
- Proje kapsamında oluşacak katı veya sıvı atıkların kontrolsüz depolanması veya bertaraf edilmesi durumunda oluşabilecek toprak kirliliği
- Erozyon riski

Alınacak Önlemler

- Sadece belirlenen çalışma sahaları ve güzergahları kullanılarak kirlenmeye maruz kalacak toprak miktarı minimuma indirilecektir.
- Şantiyede kullanılacak iş makinesi ve araçlar için gerekli olan yakıt, öncelikle en yakın istasyondan sağlanacak; gerekli görülmesi halinde sahada depolanabilecek yakıtlar, gerekli sızdırmazlık önlemlerinin alındığı alanlarda depolanacaktır.
- Erozyona sebep olmamak için bitkisel toprağın sıyrılması olması gerekenden erken yapılmayacaktır ve sıyrılan toprak uygun koşullarda (çevre düzenlemesi vs.) yeniden kullanılmak üzere depolanacaktır.



SU KAYNAKLARI

Olası Etkiler

- İnşaat aşamasında, çalışanların günlük ihtiyaçları su temini gereksinimini yaratacaktır.
- Projenin inşaat aşamasında toz bastırma için su kullanılacaktır.

Alınacak Önlemler

- Boruların ve pompaların bakım ve onarım işleri geciktirilmeden yapılacaktır.
- Toz bastırma faaliyetleri için sulamaya bağlı yüzey akışı önlenecektir.
- İnşaat çalışmalarında oluşacak atıksu, su kaynaklarına deşarj edilmeyecektir.



KARASAL BİYOÇEŞİTLİLİK

Olası Etkiler

- Flora - fauna türleri üzerindeki olası riskler

Alınacak Önlemler

- Proje alanı içerisinde korunan ve hassas ekosistemler veya türlerin olması öngörülmektedir.
- Çalışma alanı sınırları içerisinde gerekli görülmedikçe bitki örtüsü temizliği yapılmayacaktır. Bitki örtüsü temizliği yapılan yerlerde mümkün olduğunca tekrar bitkilendirme yapılacaktır.
- Arazi hazırlığı aşamasından önce, inşaat faaliyetlerinin yapılacağı bölge önceden belirlenecek ve bu sınırların dışına çıkılmayacaktır.





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HAVA KALİTESİ VE GÜRÜLTÜ

Olası Etkiler

- Projenin inşaat aşamasında hava kalitesi üzerindeki başlıca etkiler, malzeme taşıma, araç hareketi ve ağır iş makinelerinden (kamyonlar, ekskavatörler, vb.) kaynaklanan emisyonlardan kaynaklı etkiler olacaktır. Hava kirliliği esas olarak toz emisyonları ve egzoz emisyonları ile sera gazı emisyonları kaynaklı olacaktır.
- Sahanın hazırlanması ve inşaat faaliyetleri için kullanılacak ulaşım araçları, makineler ve dış mekan ekipmanları tarafından gürültü oluşması beklenmektedir.

Alınacak Önlemler

- İnşaat sahalarında hayat şartlarını olumsuz etkileyecek kadar toz oluşumu olması durumunda sulama yapılarak toz bastırılacaktır.
- İhtiyaç durumunda inşaat alanında gürültü bariyerleri kullanılarak gürültü azaltımı sağlanacaktır.
- İnşaat araçlarının şantiyeye girmeyi beklerken veya şantiyede beklerken motorlarını çalışır durumda tutmalarına izin verilmeyecektir.
- Proje kapsamında mümkün mertebe gürültü seviyesi düşük ekipman seçimine özen gösterilecektir.
- İnşaat faaliyetleri mümkün olduğunca gündüz saatlerinde yapılacaktır.



TRAFİK

Olası Etkiler

- Şehir içinde ve tesis çevresinde gerçekleştirilecek inşaat faaliyetleri dolayısıyla trafiğin artması ve aksaması

Alınacak Önlemler

- Trafik Yönetim Planı hazırlanacak ve trafiği etkileyecek tüm faaliyetler bu plana göre yapılacaktır.
- Trafik, trafik güvenliğini ve trafik akışındaki aksamaları minimuma indirecek şekilde düzenlenecektir.
- Yolların kapatılması gerekiyorsa resmi izinler alınacak ve aksaklığın güzergahı ve süresi önceden belirlenecektir.
- Alternatif güzergahlar belirlenecek ve ulaşım trafiğin yoğunluğuna göre programlanacaktır.
- Gerekli trafik levhaları ve bariyerler yüklenici tarafından konulacaktır.
- Şikayet mekanizması kurulacak ve işletilecektir.



ATIK OLUŞUMU

Atık Üretecek Olası Kaynaklar

- İnşaatta çalışacak personel kaynaklı katı atık oluşumu
- Ahşap, kağıt, karton, plastik vb. ambalaj atıkları
- Proje'nin inşaat ve işletme aşamaları kapsamında oluşabilecek tehlikeli ve özel atıklar, kontamine kaplar, bez ve giderler, atık pil ve akümülatörler, atık yağlar vb.
- Hafriyat ve inşaat atıkları



Alınacak Önlemler

- Proje kapsamında oluşacak atıklar atık yönetimi hiyerarşisine göre yönetilecektir.
- Atıklar çok bekletilmeden bertaraf edilecektir.
- Geri dönüştürülemeyen ve değerlendirilemeyen katı atıklar şantiye sahasındaki çöp konteynirlerinde toplanacak ve belediye tarafından uzaklaştırılacaktır. Atıkların sahada yakılması veya gömülmesi söz konusu olmayacaktır.
- Atık oluşumu, depolanması ve bertarafı ile ilgili kayıtlar tutulacaktır. Geçici depolanan atıklar özelliklerine göre sınıflandırılacaktır.



SOSYO-EKONOMİ

Olası Etkiler

- Projenin inşaat aşamasında toz, gürültü, ulaşımın aksamaması gibi hususlar söz konusu olabilir.
- Proje kapsamında çalıştırılacak iş gücünün; çalışma şartları, haklarının korunması, iş sağlığı ve güvenliği gibi konular üzerindeki olası etkileri olabilir.

Alınacak Önlemler

- Çalışanların ulusal iş hukuku kapsamındaki haklarıyla ilgili açık ve anlaşılır bir şekilde bilgilendirilmesi
- İş Sağlığı ve Güvenliği kapsamında inşaat aşamasında çalışanlara ve operasyon ve bakım personeline eğitimler verilmesi
- Çalışanların ve üçüncü kişilerin, proje ile ilgili alanlara girişinin kontrollü bir şekilde sağlanması, Proje alanının güvenliğini sağlamak için gerekli izinlere sahip kişilerin veya kuruluş görevlilerinin alana erişime izin verilmesi
- Tüm ekipmanın uygun çalışma düzeninde çalıştırılması
- Şikayet mekanizmasının kurulması ve işletilmesi





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ARKEOLOJİ VE KÜLTÜREL MİRAS

Olası Etkiler

- İnşaat aşamasında bilinmeyen arkeolojik yerleri ve kalıntıları keşfetme ve bunlara verilecek olası zararlar
- İnşaat aşamasında bulunan arkeolojik yerlerin ve kalıntıların değerli olduğunu fark edmeden önemli kültürel değerlerin kaybedilmesi

Alınacak Önlemler

- ✓ Kültürel mirasın korunmasının önemi ve Proje'nin kültürel miras kaynaklarına olan etkilerini önleme, en aza indirme veya hafifletme taahhütleri konusunda farkındalıklarını artırmak için tüm Proje personeli ve Taşeronlara eğitim verilecektir. Eğitim KOSKI/PUB Ç&S Uzmanı tarafından yürütülecektir.
- ✓ Yüklenici ve Taşeronlarla yapılan sözleşmelerde inşaat süresince inşaat kaynaklı zararların karşılanmasına yönelik hükümler yer alacaktır.
- ✓ Yüklenicinin Proje alanında yapacağı işler sırasında herhangi bir taşınır veya taşınmaz kültür varlığı ile karşılaşması durumunda, Yüklenici tüm işleri durdurmalı, 2863 sayılı Kanun'un 4. maddesi uyarınca KOSKI tarafından en yakın Mahalli İdare veya Müze Müdürlüğü'ne haber vermeli ve bundan sonra ilgili makamdan gelecek talimatlara uymalıdır.



PAYDAŞ KATILIMI: SÜRECE NASIL DAHİL OLABİLİRSİNİZ?

Görüş ve Şikayet Bildirme Mekanizması

Proje kapsamında bir Şikayet Mekanizması kurulacak ve herkes tarafından erişilebilir olacaktır.

Proje ile ilgili beklentilerinizi, görüşlerinizi, önerilerinizi ve şikayetlerinizi;

- Paydaş Katılım Toplantıları sırasında,
- KOSKI internet sitesini kullanarak,
- Şikayet Mekanizmasını kullanarak,
- Alo 153 ve Alo 185 Acil Yardım Hattı aracılığıyla,
- Cumhurbaşkanlığı İletişim Merkezi (CİMER) aracılığıyla,
- KOSKI proje temsilcisi aracılığıyla iletebilirsiniz.

Telefon: 0332 221 61 00

Adres: İhsaniye Mh. Kazım Karabekir Cd. No :56 42060 Selçuklu/Konya

E-mail: koski@hs01.kep.tr, koski@hs03.kep.tr

- Bu toplantıda sunacağımız görüş, öneri ve şikayetleriniz kayıt altına alınarak nihai raporda ilgili paydaşların (KOSKI, İLBANK, DB) bilgisine sunulacaktır.



SÜRDÜRÜLEBİLİR ŞEHİRLER PROJESİ – II EK FİNANSMAN

KARAPINAR SU İLETİM HATTI PROJESİ

**KATILIMINIZ VE İLGİNİZ İÇİN TEŞEKKÜR EDERİZ!
SORULAR, YORUMLAR VE GÖRÜŞLER ?**





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APPENDIX 9: Participation List of Stakeholder Consultation Meeting

KARAPINAR SU İLETİM HATTI PROJESİ TOPLANTISI KATILIMCI LİSTESİ					
TOPLANTI YERİ	KOSKI Karapınar Şube Müdürlüğü Hizmet Binası		TARİH: 19.12.2023		
KATILIMCILAR					
Sıra No	İsim - Soyisim	Meslek	Temsil Ettiği Kurum / Yerleşim Yeri	Telefon Numarası	İmza
1.	Yusuf İsmail	Yüksek Lisans Öğrencisi	Karapınar	506 00 00 00	[İmza]
2.	Yusuf İsmail	Yüksek Lisans Öğrencisi	Karapınar	506 00 00 00	[İmza]
3.	Mehmet Ali	Öğrenci	Karapınar	506 00 00 00	[İmza]
4.	Özge	Öğrenci	Karapınar	506 00 00 00	[İmza]
5.	Özge	Öğrenci	Karapınar	506 00 00 00	[İmza]
6.	Özge	Öğrenci	Karapınar	506 00 00 00	[İmza]
7.	Özge	Öğrenci	Karapınar	506 00 00 00	[İmza]
8.	Özge	Öğrenci	Karapınar	506 00 00 00	[İmza]
9.	Özge	Öğrenci	Karapınar	506 00 00 00	[İmza]
10.	Özge	Öğrenci	Karapınar	506 00 00 00	[İmza]

KARAPINAR SU İLETİM HATTI PROJESİ TOPLANTISI KATILIMCI LİSTESİ					
TOPLANTI YERİ	KOSKI Karapınar Şube Müdürlüğü Hizmet Binası		TARİH: 19.12.2023		
KATILIMCILAR					
Sıra No	İsim - Soyisim	Meslek	Temsil Ettiği Kurum / Yerleşim Yeri	Telefon Numarası	İmza
1.	Özge	Öğrenci	Karapınar	506 00 00 00	[İmza]
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					
10.					



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APPENDIX 10: Minutes of Stakeholder Consultation Meeting



MINUTES OF STAKEHOLDER PARTICIPATION MEETING					
Subject of Meeting:	SCP-II AF Karapınar Water Transmission Line Project Stakeholder Participation Meeting				
Place/Date of Meeting:	KOSKI Karapınar Branch Directorate Service Building			19.12.2023 – 11:00	
Participants:	Name-Surname	Occupation	Represented Institution / Place of Residence	Telephone	
	1 Mahmut				
	2 Ramazan				
	3 Mehmet Akif				
	4 Ersin				
	5 Lutfi				
	6 Mucahit				
	7 Oktay				
	8 Tolga				
	9 Ebru				
	10 Onur				
	11 Kubra				

1



No	Issues Discussed
1	The meeting was opened and the presentation related to the Project to be implemented and the work to be done within this scope was made by Ms. Kubra Cibuk, the representative of Tumas - Encon Joint Venture, the Environmental and Social Consultant. Afterwards, a question and answer session was held. There were six questions. The questions and answers are provided below.
2	A participant asked the question "When will the project start and how long will it last?" Mr. Ramazan Bilir stated that the construction phase will start after the tender for the project is completed; the construction is expected to start in April and will last for 12 months.
3	A participant asked the question "Where is the source of water?" Mr. Ramazan Bilir informed that the Goksu River water will be used as the water source through the Blue Tunnel project.
4	A participant asked the question "Which settlements will be supplied with water by this project?" Mr. Ramazan Bilir informed that water will be supplied to Karatay, Cumra and Meram districts with this project.
5	A participant asked the question "What is the quality of the water to be supplied?" Mr. Ramazan Bilir informed that the water of the Goksu River, from which the water will be supplied, is spring water and is of better quality than groundwater. It was also stated that the water will be treated in the Secme Drinking Water Treatment Plant and drinking water will be obtained.
6	A participant asked the question "What will be done when archaeological remains are found during the works?" Mr. Ramazan Bilir informed that the Chance Find Procedure will be applied, the works will be stopped immediately and the nearest local administration and the Museum Directorate will be informed, and when the works resume, the works will be carried out in the presence of the relevant authorities.
7	A participant asked the question "Will there be employees at the pumping station during the operation phase?" Mr. Ramazan Bilir informed that a small number of personnel and SCADA system will be used in the operation.
8	The meeting was finished at 11:45.

2